



arlo[®]

Quick Start Guide





Welcome

Thank you for choosing Arlo.
Getting started is easy.

What's Included



Base station



Base station power adapter



Ethernet cable



Magnetic wall mounts



Mounting screws



100% wireless cameras



Lithium 123 batteries
*(number of batteries varies with
number of cameras)*

1 Get the App

For the best experience, download the Arlo app for your smartphone by scanning this QR code or searching for Arlo in the app store.

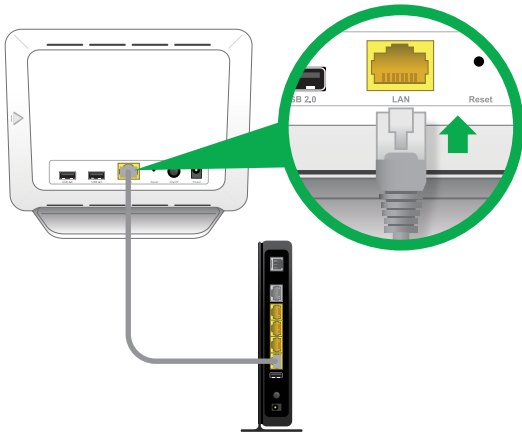


<https://my.arlo.com/#/login>

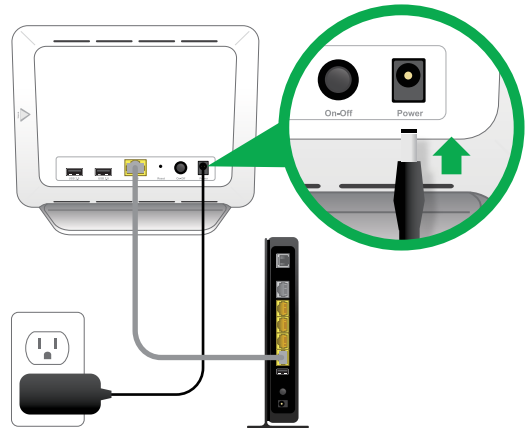


2 Connect Your Base Station to the Internet

a. Connect the base station to your router using an Ethernet cable.

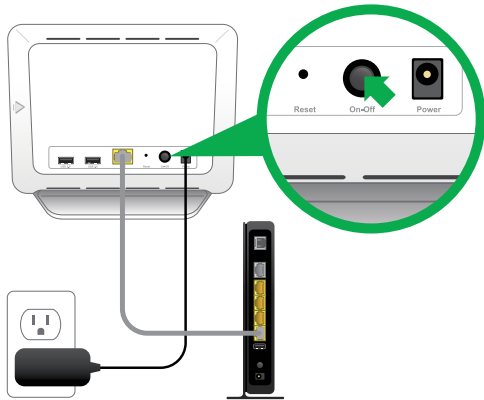


b. Connect the AC adapter to your base station and plug it in.



c. Turn the base station on by pressing the **On-Off** button.

The Power LED and Internet LED on the front of the base station light green in about two minutes.

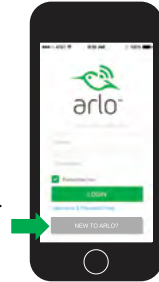


(If this doesn't happen, visit [arlo.com/support/](https://www.arlo.com/support/) for troubleshooting tips.)

3 Get an Account

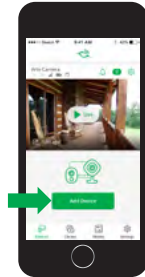
➤ To create a new Arlo account:

- Launch the Arlo app from your smartphone, tap the **New to Arlo?** button, and select **Arlo Wire-Free**.
If you are using a computer, visit <https://my.arlo.com/#/login>.
- Follow the onscreen instructions.



➤ To add an Arlo Pro camera to an existing Arlo account:

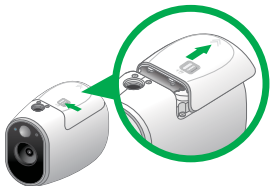
- If you already set up an Arlo account, log in, and click or tap **Add Device**.
- Follow the onscreen instructions.



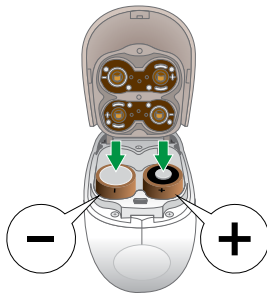
4 Insert Batteries Into Your Cameras

a. Unlock the battery compartment by sliding and holding the latch.

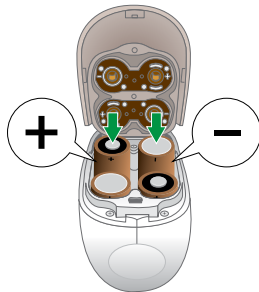
b. Slide the battery door back and lift it to open the compartment.



c. Insert two batteries near the back of the camera.



d. Insert two batteries near the compartment hinge.



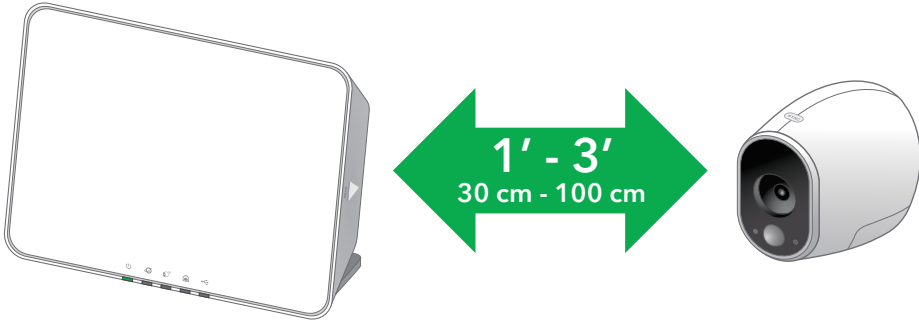
e. Close the battery door.



5 Sync Your Cameras With the Base Station

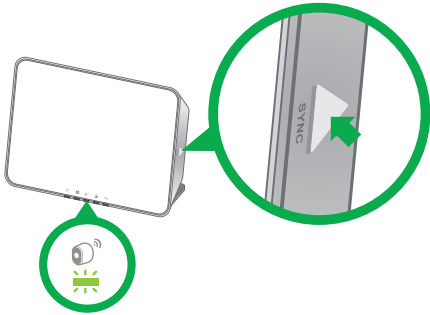
Note: Cameras must be synced one at a time.

- a. Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.

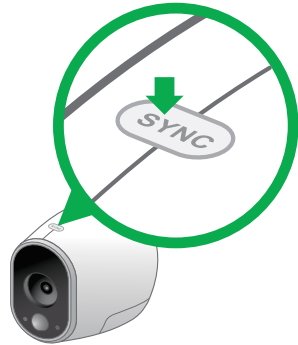


b. Press the **Sync** button on the side of the base station for about two seconds. Release the button.

c. Wait for the Sync Status LED to blink green.



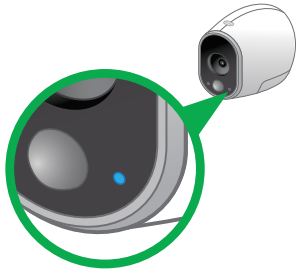
d. Press the **Sync** button on top of the camera for about two seconds. Release the button.



A blue LED on the camera blinks slowly when the sync process starts. The blue LED blinks rapidly to confirm sync.

The camera is ready for viewing.

Note: *If the LED blinks amber quickly, the sync is not successful. You must repeat the sync process.*



Syncing more than one camera?

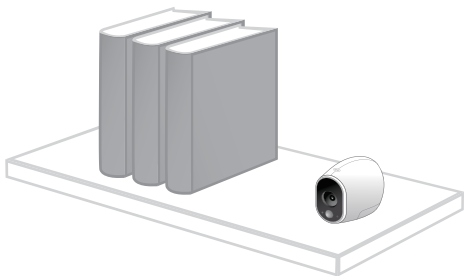
Go to page 9 and repeat steps 5a through 5d for each camera.

6 Place or Mount Your Cameras

Locate a spot for your camera

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

Tip: Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.

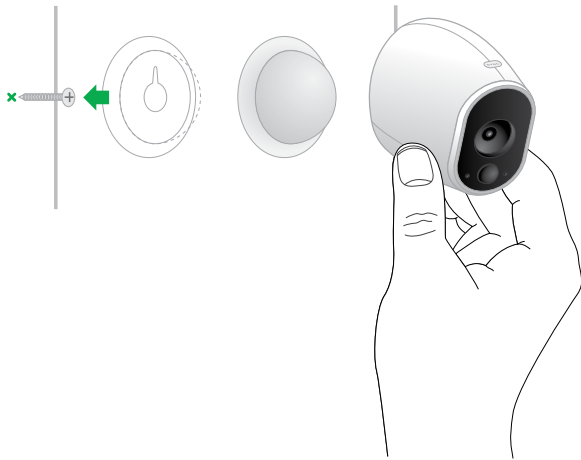


To mount your camera to the wall:

Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the plastic drywall anchors that are provided.

Tip: You can also use double-sided tape instead of screws.

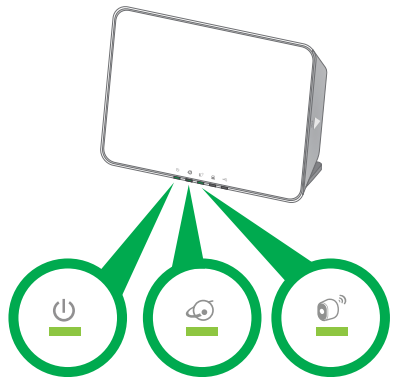


You're Done!

Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit [arlo.com/support/](https://www.arlo.com/support/).

Base Station LED Guide



Reserved for upcoming features



Power



Green

The base station is powered on.



Blinking green

A firmware update is in progress. DO NOT TURN OFF BASE STATION OR CAMERAS.



Amber

The base station is booting.



Off

The base station is powered off.



Internet



Green

The base station is connected to the Internet.



Blinking green

The base station is sending data over the Internet.



Amber

The base station is connected to the router but did not establish an Internet connection.



Off

The base station is not connected to your router.



Camera



Green

Cameras are connected to the base station.



Blinking green

The base station is attempting to sync with a camera.



Blinking amber

A camera is too far from the base station. Signal strength is weak.



Off

No cameras are detected.

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Compliance

For regulatory compliance information including the EU Declaration of Conformity, visit www.arlo.com/about/regulatory/.



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