


## Get started

1. Follow the illustrations on the setup flyer to set up your printer.
2. Visit **123.hp.com/oj3830** to install the mobile app or HP printer software and connect the printer to your network.

**Note:** For Windows® users, if your computer is not connected to the Internet, insert the printer software CD into your computer. If the installation program does not start, browse to **Computer**, double-click the CD/DVD drive icon with the HP logo, and then double-click **setup.exe**.

3. Create an account online to activate your printer. You will be guided through account creation after you have installed the mobile app or printer software.

## Learn more

**Electronic Help:** Install the electronic Help by selecting it from the recommended software during software installation. Learn about product features, printing, troubleshooting, and support. Find notices, environmental, and regulatory information, including the European Union Regulatory Notice and compliance statements, in the Technical Information section. 

- **Windows® 8.1:** Click the down arrow in lower left corner of the Start screen, select the printer name, click **Help**, and then select **Search HP Help**.
- **Windows® 8:** On the Start screen, right-click an empty area on the screen, click **All Apps** on the app bar, click the icon with the printer name, and then click **Help**.
- **Windows® 7, Windows Vista®, and Windows® XP:** Click **Start**, select **All Programs**, select **HP**, and then select the printer name.
- **OS X:** Click **Help** > **Help Center**. In the Help Viewer window, click **Help for all your apps**, and then click **the Help for your printer**.

**Readme:** Contains HP support information, operating system requirements, and recent printer updates.

- **Windows:** Insert the software CD in your computer, and then browse to the **ReadMe.chm** file. Double-click **ReadMe.chm** to open, and then select the **ReadMe** in your language.
- **Mac:** Open the **Documents** folder located at the top-level of the software installer. Double-click **ReadMe**, and then select the **ReadMe** in your language.

**On the Web:** Additional help and information: **www.hp.com/go/support**. Printer registration: **www.register.hp.com**. Declaration of Conformity: **www.hp.eu/certificates**. Ink usage: **www.hp.com/go/inkusage**.

## Scan to find out more!

Standard data rates may apply. Might not be available in all languages.



EN



F5R95-90043

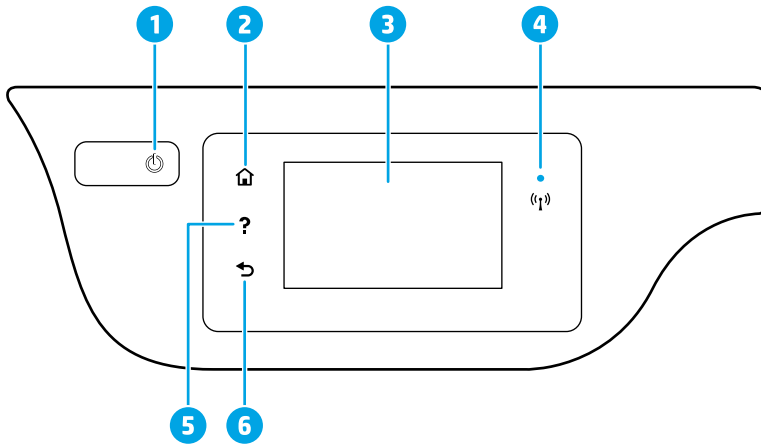
[www.hp.com/eu/m/OJ3830](http://www.hp.com/eu/m/OJ3830)

The information contained herein is subject to change without notice.

Printed in [English]

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# Control panel



- 1 Power button:** Turns the printer on or off.
- 2 Home button:** Returns to the Home screen, the screen that is displayed when you first turn on the printer.
- 3 Control panel display:** Touch the screen to select menu options, or scroll through the menu items.  
**Wireless light:** Indicates the status of the printer wireless connection.
  - Solid blue light indicates that wireless connection has been established and you can print.
  - Slow blinking light indicates that wireless is on, but the printer is not connected to a network. Make sure your printer is within the range of wireless signal.
  - Fast blinking light indicates wireless error. Refer to the message on the printer display.
  - If wireless is turned off, the wireless light is off and the display screen shows **Wireless Off**.
- 4**
- 5 Help button:** Shows help content if it is available for the current operation.
- 6 Back button:** Returns to the previous screen.

## Safety information

Always follow basic safety precautions when using this printer to reduce the risk of injury from fire or electric shock.

1. Read and understand all instructions in the documentation that comes with the printer.
2. Observe all warnings and instructions marked on the printer.
3. Unplug this printer from wall outlets before cleaning.
4. Do not install or use this printer near water, or when you are wet.
5. Install the printer securely on a stable surface.
6. Install the printer in a protected location where no one can step on or trip over the power cord, and the power cord cannot be damaged.
7. If the printer does not operate normally, see the help file (which is available on your computer after you install the software).
8. There are no user-serviceable parts inside. Refer servicing to qualified service personnel.
9. Use only with the power cord and power adapter (if provided) supplied by HP.

# Basic troubleshooting

## If you are unable to print:

1. Make sure the power cord connections are secure and the printer is powered on. The **Power** button will be lit.
2. Make sure HP printer software has been installed to your computer.
3. If your computer is connected to the printer with a USB cable, make sure the USB connections are secure. If your computer is connected to the printer with a wireless connection, confirm that the wireless connection is working.
4. Visit the HP Diagnostic Tools website at [www.hp.com/go/tools](http://www.hp.com/go/tools) to download free diagnostic utilities (tools) that you can use to fix common printer problems.

## Windows

### Make sure that the printer is set as your default printing device:

- **Windows 8.1 and Windows 8:** Point to or tap the upper-right corner of the screen to open the Charms bar, click the **Settings** icon, click or tap **Control Panel**, and then click or tap **View devices and printers**.
- **Windows 7:** From the Windows **Start** menu, click **Devices and Printers**.
- **Windows Vista:** On the Windows taskbar, click **Start**, click **Control Panel**, and then click **Printer**.
- **Windows XP:** On the Windows taskbar, click **Start**, click **Control Panel**, and then click **Printers and Faxes**.

Make sure that your printer has a check mark in the circle next to it. If your printer is not selected as the default printer, right-click the printer icon and choose **Set as Default Printer** from the menu.

### If using a USB cable and you are still unable to print, or the software installation fails:

1. Remove the CD from the CD/DVD drive, and then disconnect the USB cable from the computer.
2. Restart the computer.
3. Insert the printer software CD in the CD/DVD drive, and then follow the on-screen instructions to install the printer software. Do not connect the USB cable until you are told to do so.
4. After the installation finishes, restart the computer.

### If you are using wireless and you are still unable to print:

Go to the “Wireless networking” section on the next page for more information.

## Mac

### Check your print queue:

1. In **System Preferences**, click **Printers & Scanners** (**Print & Scan** in OS X v10.8 Mountain Lion).
2. Click **Open Print Queue**.
3. Click a print job to select it.
4. Use the following buttons to manage the print job:
  - **Cancel** icon: Cancel the selected print job.
  - **Resume**: Continue a paused print job.
5. If you made any changes, try to print again.

### Restart and reset:

1. Restart the computer.
2. Reset the printer.
  - a. Turn off the printer and unplug the power cord.
  - b. Wait a minute, then plug the power cord back in and turn on the printer.

### Reset the printing system:

1. In **System Preferences**, click **Printers & Scanners** (**Print & Scan** in OS X v10.8 Mountain Lion).
2. Press and hold the **Control** key as you click the list at the left, and then choose **Reset printing system**.
3. Add the printer you want to use.

### Uninstall the software:

1. If the printer is connected to your computer through USB, disconnect the printer from your computer.
2. Open the **Applications/Hewlett-Packard** folder.
3. Double-click **HP Uninstaller**, and then follow the on-screen instructions.

## Acknowledgements

Windows XP, Windows Vista, Windows 7, Windows 8, and Windows 8.1 are U.S. registered trademarks of Microsoft Corporation.





Mac, OS X, and AirPrint are trademarks of Apple Inc., registered in the U.S. and other countries.

## Need networking help?

[www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)

The HP Wireless Printing Center at [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) can help you prepare your wireless network, set up or reconfigure your printer, and troubleshoot networking problems.

### If connecting your printer to the network was unsuccessful

- **Confirm that wireless is enabled on your printer.**
  1. From the Home screen on the control panel display, touch  (Wireless).
  2. If it shows **Wireless Off**, touch  (Settings) and turn wireless on.
- **Confirm that your printer is connected to your network.**
  1. From the Home screen on the control panel display, touch  (Wireless).
  2. Touch  (Settings).
  3. Touch **Print Reports**, and then touch **Wireless Test Report** to print the wireless test report.
  4. Check the top of the report to see if something failed during the test.
    - See the **DIAGNOSTICS RESULTS** section for all tests that were performed, to determine whether or not your printer passed.
    - From the **CURRENT CONFIGURATION** section, find out the Network Name (SSID) to which your printer is currently connected. Make sure that the printer is connected to the same network as your computer.

**Note:** If your computer is connected to a Virtual Private Network (VPN), temporarily disconnect from the VPN before proceeding with the installation. After installation you will need to disconnect from the VPN to access your printer over your home network.

- **Make sure security software is not blocking communication over your network.**

Security software, such as firewalls, can block communication between your computer and printer when installing over a network. If your printer cannot be found, temporarily disable your firewall and check if the problem goes away. For more help and tips on security software, go to: [www.hp.com/go/wpc-firewall](http://www.hp.com/go/wpc-firewall).
- **Restart components of the wireless network.**

Turn off the router and the printer, and then turn them back on in this order: router first and then printer. Sometimes, turning off devices and then turning them back on helps resolve network communication issues. If you still cannot connect, turn off the router, the printer, and the computer, and then turn them back on in this order: router first, then printer, and then computer.

**Note:** If the wireless connection cannot be made, the printer can also be connected to the network using an Ethernet cable.

If you still have problems, visit the HP Wireless Printing Center ([www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)). This website contains the most complete, up-to-date information about wireless printing, as well as information to help you prepare your wireless network; solve problems when connecting the printer to the wireless network; and resolve security software issues.

**Note:** If you are using a computer running Windows, you can use the Print and Scan Doctor tool, which can help solve many problems you might have with the printer. To download this tool, visit [www.hp.com/go/tools](http://www.hp.com/go/tools).

### If you want to share your printer with multiple computers on your network

First install your printer on your home network. After you have successfully connected your printer to your home network, you can share your printer with other computers on the same network. For each additional computer, you only need to install the HP printer software.

# Wireless networking (continued)

## If you want to change from a USB connection to a wireless connection

First make sure that you have already successfully installed your printer software.

### Windows



1. Double-click the printer icon on the desktop or do one of the following to open the printer software:
  - **Windows 8.1:** Click the down arrow in lower left corner of the Start screen, and then select the printer name.
  - **Windows 8:** Right-click an empty area on the Start screen, click **All Apps** on the app bar, and then select the printer name.
  - **Windows 7, Windows Vista, and Windows XP:** From the computer desktop, click **Start**, select **All Programs** or **Programs**, click **HP**, click the folder for the printer, and then select the icon with the printer name.
2. In the printer software, click **Utilities**.
3. Select **Printer Setup & Software**.
4. Select **Convert a USB connected printer to wireless**. Follow the on-screen instructions.

### Mac

Use **HP Utility** in **Applications/Hewlett-Packard** to change the software connection to wireless for this printer.

## If you want to use the printer wirelessly without a router

Use Wi-Fi Direct to print wirelessly without a router, from your computer, smartphone, or other wireless enabled device. To use Wi-Fi Direct from a computer, the printer software must be installed on the computer.

1. Make sure that Wi-Fi Direct on your printer is turned on:
  - a. From the Home screen on the control panel display, touch  (Wi-Fi Direct).
  - b. If **Status** is **Off**, touch  (Settings) and turn Wi-Fi Direct on.
2. Turn on the Wi-Fi connection on your mobile device or computer. For more information, see the documentation provided with the mobile device or computer.
3. Depending on your device, do one of the following:
  - **Mobile device that supports Wi-Fi Direct:** Select a document from a print enabled application, and then select the option to print the document. From the list of available printers, choose the Wi-Fi Direct name shown such as DIRECT-\*\*-HP OfficeJet 3830 (where \*\* are the unique characters to identify your printer), and then follow the on-screen instructions on the printer and your mobile device.
  - **Computer or mobile device that doesn't support Wi-Fi Direct:** Connect to a new network, using the process you normally use to connect to a new wireless network or hotspot. Choose the Wi-Fi Direct name from the list of wireless networks shown such as DIRECT-\*\*-HP OfficeJet-3830 (where \*\* are the unique characters to identify your printer). Enter the Wi-Fi Direct password when prompted. Then print as you normally do from your computer or mobile device.

**Note:** Wi-Fi Direct connection does not provide Internet access.

Visit the HP Wireless Printing Center at [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting) for more information about Wi-Fi Direct.

This product is designed for use in open environments (e.g., in homes and not connected to the public Internet) in which anyone may access and use the printer. As a result, the Wi-Fi Direct setting is in “Automatic” mode by default, without an administrator password; this allows anyone in wireless range to connect and access all functions and settings of the printer. If higher security levels are desired, HP recommends changing the Wi-Fi Direct Connection Method from “Automatic” to “Manual” and establishing an administrator password.

## If you want to print with AirPrint

This printer is Apple AirPrint™-enabled. You can print wirelessly from your iOS device or Mac.

- Your printer and iOS device or Mac must be on the same wireless network.
- With Apple AirPrint™, you cannot scan documents from the printer to your iOS device.

# Set up fax

You can set up fax using the software wizard (recommended) during the software installation or after installation using Fax Setup Wizard from the software (Windows) or Basic Fax Settings from HP Utility (OS X), or continue with the steps below.

1. If your country or region is listed below, visit [www.hp.com/uk/faxconfig](http://www.hp.com/uk/faxconfig) for setup information. Otherwise, follow the instructions in this guide.

- Austria
- Finland
- Ireland
- Netherlands
- Sweden
- Belgium
- France
- Italy
- Portugal
- Switzerland
- Denmark
- Germany
- Norway
- Spain
- United Kingdom

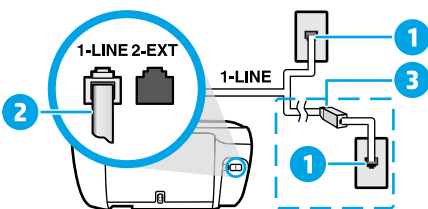
2. Connect the phone line.

**Note:** HP printers are designed specifically for use with traditional analog phone services. If you are in a digital phone environment (such as DSL/ADSL, PBX, or ISDN), you might need to use digital-to-analog filters or converters when setting up the printer for faxing. Contact your phone company to determine which setup options are best for you.

### If the phone line is only used for fax

- a. Connect one end of the phone cord to the phone wall jack.
- b. Connect the other end to the port labeled 1-LINE on the back of the printer.

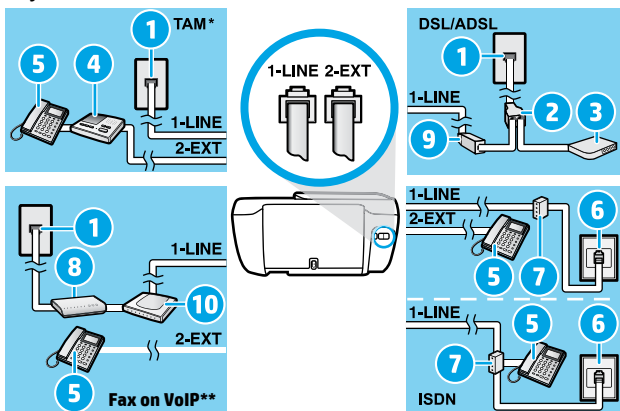
**Note:** If you have subscribed to a DSL/ADSL service, connect a DSL/ADSL filter between the 1-LINE port and the phone wall jack.



- 1 Phone wall jack
- 2 Fax port (1-LINE)
- Note:** Do not insert into the port labeled 2-EXT.
- 3 DSL/ADSL filter (provided by the telephone company or service provider)

### If additional devices are connected to the phone line

If you have other devices to connect, connect them as shown in the diagram below:



- 1 Phone wall jack
- 2 Parallel splitter
- 3 DSL/ADSL modem
- 4 Telephone answering machine
- 5 Telephone
- 6 ISDN wall jack
- 7 Terminal adapter or ISDN router
- 8 Broadband modem
- 9 DSL/ADSL filter
- 10 Analog telephone adaptor

\* TAM: Telephone answering machine

\*\* Fax on VoIP: Fax on Voice over Internet Protocol

3. Test fax setup. The fax test checks hardware, verifies phone cord type and connection status, and checks for a dial tone and an active phone line. To run the test:

- a. From the Home screen on the control panel display, touch **Fax**.
- b. Touch **Setup**, touch **Setup Wizard**, and then follow on-screen instructions.

# Use fax

## Send a standard fax

1. Load your original print-side down on the right front corner of the scanner glass or print-side up in the document feeder.
2. From the Home screen on the control panel display, touch **Fax**.
3. Touch **Send Now**.
4. Touch **Enter Fax Number**, enter the fax number by using the keypad, and then touch **OK**.  
To add a pause in the fax number, press \* repeatedly, until a dash (-) appears on the display.
5. Touch **Black** or **Color**.

If the printer detects an original loaded in the document feeder, it sends the document to the number you entered.

If the recipient reports problems with the quality of the fax you sent, try changing the resolution or contrast of your fax.

## Send a fax using an extension phone

1. Dial the number by using the keypad on the extension phone that is connected to the printer.  
Do not use the keypad on the printer control panel when sending a fax using this method.
2. If the recipient answers the phone, you can engage in a conversation before sending the fax.  
If a fax machine answers the call, you will hear fax tones from the receiving fax machine.
3. Load your original print-side down on the right front corner of the scanner glass or print-side up in the document feeder.
4. From the printer control panel display, touch **Fax**.
5. Touch **Send and Receive**, and then touch **Send Now**.
6. Touch **Black** or **Color**.

If you were on the phone with the recipient, ask the recipient to start receiving the fax when they hear fax tones on the fax machine. When the printer begins faxing, you can hang up the phone or remain on the line. You might not hear fax tones during fax transmission.

For more information about other ways you can send faxes, such as sending faxes from a computer, see the electronic Help.

## Receive a fax automatically

By default, the printer automatically answers incoming calls and receives faxes.

To receive faxes manually, turn off **Auto Answer** from the printer control panel.

The printer will answer calls after the number of rings specified in the **Rings to Answer** setting.

**Note:** If an answering machine is connected to the printer, the **Rings to Answer** setting for the printer must be set to a higher number than the answering machine.

1. Make sure the printer is turned on and paper is loaded.
2. From the Home screen on the control panel display, touch **Fax**.
3. Touch **Setup**, and then touch **Preferences**.
4. Turn the **Auto Answer** option on.

**Note:** If you have subscribed to a voice mail service on the same phone line that you will use for faxing, you cannot receive faxes automatically. You must be available to respond in person to incoming fax calls. (If you want to receive faxes automatically, contact your phone company to subscribe to a distinctive ring service or to obtain a separate phone line for faxing.)

The printer can store received faxes in its internal memory. To reprint these faxes, see “Reprint received faxes from memory” on the next page.

# Use fax (continued)

## Receive a fax manually

If you are on the phone with another person, you can receive faxes manually without hanging up the phone.

1. Make sure the printer is turned on and paper is loaded.
2. Remove any originals from the document feeder.  
Set **Rings to Answer** to a higher number to allow you time to answer the incoming call before the printer does. Or turn off **Auto Answer** so that the printer does not automatically answer incoming calls.
3. Ask the sender to start sending the fax.
4. When you hear fax tones, from the Home screen on the printer control panel, touch **Fax**, touch **Send and Receive**, and then touch **Receive Now**.

When the printer begins to receive the fax, you can hang up the phone or remain on the line. You might not hear fax tones during fax transmission.

## Reprint received faxes from memory

If **Backup Fax Reception** is turned on, incoming faxes will be stored in memory even when the printer has an error condition.

**Note:** All faxes stored in memory might be deleted from memory when the printer is turned off.

1. Make sure paper is loaded in the input tray.
2. From the Home screen on the control panel display, touch **Fax**.
3. Touch **Reprint**.

The faxes are displayed in the reverse order from when they were received, with the most recently received fax displayed first.

4. Select the fax you want to print and touch **Print**.

## Print a report or log

Fax reports provide useful system information about the printer.

1. From the Home screen on the printer display, touch **Fax**, and then touch **Setup**.
2. Touch **Reports**, and touch the report you want to print.

**Tip:** If you need printed confirmation that your faxes were successfully sent, select **Fax Confirmation** and then select the desired option.



# Solve fax problems

If you still have problems using fax after successfully completing the fax test, follow the steps below:

## Cannot send but can receive faxes

1. Perform a copy or scan to ensure that the printer is working properly.
2. Check the physical fax connections.
3. Check if other fax devices can send to the same phone number. The receiving fax device might have blocked your phone number, or it might be having technical problems.
4. If the problem persists, print the fax test report and fax log (and if available, the Caller ID report and Junk Fax report), and then contact HP for further help.

## Cannot receive but can send faxes

1. Check the fax settings on the printer.
2. Check the physical fax connections.
3. Check if other devices connected to the same phone line can receive faxes. The phone line might be faulty or the sending fax device might be having problems sending faxes. You might also want to check if you have blocked the sender's phone number.
4. Check the problem with the sender. If the problem persists, print the fax test report and fax log (and if available, the Caller ID report and Junk Fax report), and then contact HP for further help.

## Cannot send and receive faxes

1. Perform a copy or scan to ensure that the printer is working properly.
2. Check the physical fax connections.
3. Check the fax settings on the printer.
4. Check if other devices connected to this phone line can send or receive faxes. There might be a problem with the phone line.
5. Reset the printer by turning off the printer and, if possible, the main switch of the power supply. Wait for a few seconds before turning on the power again. Try to send or receive a fax on the printer.
6. If the problem persists, print the fax test report and fax log (and if available, the Caller ID report and Junk Fax report), and then contact HP for further help.

**Note:** If you have subscribed to a voice mail service on the same phone line used for faxing, you will have to receive faxes manually.

## Check the printer fax settings

- The **Auto Answer** feature is turned on for the printer to receive fax automatically.
- If you have subscribed to a voice mail service from the phone company or service provider, ensure that the **Rings to Answer** on the printer is set to be more than that of the telephone answering machine. The printer will monitor the line and decide if an incoming call is a normal phone call or fax call. If it is a fax call, the printer will start a fax connection automatically. Otherwise, you might have to receive the fax manually by selecting **Fax** on the printer display.
- If multiple phone numbers are assigned to the same physical phone line and the line is shared by multiple devices, ensure that the printer is set to the correct distinctive ring setting for receiving faxes.

## Check the physical fax connections

- Connect the phone cord from the 1-LINE port on the back of the printer to the phone wall jack and connect a phone cord from the 2-EXT port on the back of the printer to an extension phone. From the extension phone, call the phone number that failed to receive the faxes.
- If you were trying to fax to an external number, be sure to include any required access code or numbers prior to entering the number. You might also need to add a pause in the number to prevent the printer from dialing too fast; to add a pause, press \* repeatedly until a dash (-) appears on the display.
- If you cannot make any outgoing calls because no dial tone is detected or the line is noisy, try using another phone cord in place of the one connected to the 1-LINE phone port, or move the printer to another location which has a separate phone line (if possible) and see if there are similar problems.
- If you are in a digital phone environment (such as fax on VoIP), reduce the fax speed and turn off the Error Code Modulation (ECM) from the printer control panel. If needed, contact your phone company to find out if there are problems with the phone line or to learn more about the capabilities of the phone network.

# HP printer limited warranty statement

HP product	Duration of limited warranty
Software Media	90 days
Printer	1 year hardware warranty
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	1 year unless otherwise stated

## A. Extent of limited warranty

- Hewlett-Packard (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
- For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
- HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
  - Improper maintenance or modification;
  - Software, media, parts, or supplies not provided or supported by HP;
  - Operation outside the product's specifications;
  - Unauthorized modification or misuse.
- For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
- If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
- If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
- HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
- Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
- HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
- HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

## B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

## C. Limitations of liability

- To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
- TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## D. Local law

- This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
- To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
  - Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g., the United Kingdom);
  - Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
  - Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.
- THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS.

### HP Limited Warranty

**Complimentary Support:** 365 days of online chat support and 90 days of phone support (both from date of purchase). In regions outside of the US where chat support is not available, phone support will be provided for 365 days. Support includes general troubleshooting related to setup, installation, assembly and connectivity. You may also refer to the HP Support Website ([www.hp.com/support](http://www.hp.com/support)) for additional information. During the term of HP's limited warranty, you may contact your authorized HP reseller or HP authorized service provided for additional information about support.

The name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country is as follows:

**United Kingdom:** Hewlett-Packard Ltd Cain Road Bracknell GB-Berks RG12 1HN

**Eire:** Hewlett-Packard Ireland Limited, 63-74 Sir John Rogerson's Quay, Dublin 2

**Malta:** Hewlett-Packard International Trade B.V. Malta Branch, 48, Amery Street, Sliema SLM 1701, MALTA

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty.