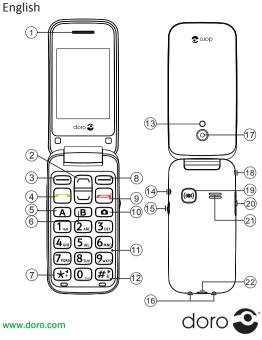
Doro 2415 **Quick Start Guide**



1. 2.	Speaker Scroll buttons	12.	Silent / Input method/ # /	
3.	Left selection button	13.	Torch/Camera flash	
4.	Call key	14.	Headset socket	
5.	Speed dial A	15.	Torch key	
6.	Speed dial B	16.	Charging cradle	
7.	International prefix /		connectors	
	symbols/ * /	17.	Camera lens	
8.	Right selection	18.	Lanyard hold	
	button	19.	Assistance button	
9.	End call /	20.	Volume	
	Power on/off	21.	Loudspeaker	
10.	Camera key	22.	Charging socket	
11.	Microphone			
Note! All illustrations are for illustrative				

purposes only and may not accurately depict the actual device. This guide is for reference only. This guide is for reference only. The actual device and the items supplied, including but not limited to the colour, size, and screen layout, may vary depending on the software and accessories available in your region or offered by your service provider. Supplied accessories provide the best performance with your phone. Your local Doro dealer provides additional accessories.

1. GET STARTED

SIM card, memory card and battery

Remove the battery cover Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may be damaged.



Insert SIM card (required) Remove the battery if it is already installed. Slide the card under the metal part, with the gold-coloured circuit board facing down. The cut-off corner of the card helps you to place the card, correct placement is indicated

in the compartment.

Note! This device accepts micro SIM or 3FF SIM card. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

Charge the phone

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

When the battery is running low, **[**] is displayed and a warning signal is heard.

Connect the mains adapter to the wall socket and to the charging socket -C-Tip: Don't forget to remove the protective plastic film from the display.

2. GET TO KNOW YOUR PHONE

Turn the phone on and off

- 1. Press and hold the red button an the phone to turn it on/off. Confirm with Yes to power off.
- 2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), **PIN** is displayed. Enter the PIN code and press OK. Delete with Clear.

Note! If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

Attempts: # shows the number of PIN attempts left. When no more attempts remain, PIN **blocked** is displayed. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

- 1. Enter the PUK code and confirm with **OK**.
- **2.** Enter a new PIN code and confirm with **OK**.
- 3. Re-enter the new PIN code and confirm with **OK**.

Start-up wizard

When starting the telephone for the first time, you can use the start-up wizard to set some basic settings.

Tip: You can run the start-up wizard later if you want.

Step-by-step instructions

In this document the arrow (\rightarrow) indicates next action in the step-by-step instructions.

To confirm an action in the phone, press **OK**. To select an item, scroll vertically or highlight the item using $\dot{-}/$ and then press **OK**. To scroll horisontally, use **★** (◀) or **#** (►).

Enter text

- Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.
- Press ***** for a list of special characters. Select the desired character with \Box/\Box and press **OK** to enter it.
- Use \smile/\frown to move the cursor within the text.
- Press # to cycle upper case, lower case and • numerals.

Change language, time and date The default language is determined by the SIM card.

Receive a call

- 1. Press **mathematical formula formula** switch off the ring signal and then Reject (busy signal). Alternately, press man to reject the call directly.
- 2. Press **f** to end the call.

Volume control

Use \smile / \frown to adjust the sound volume during a call. The volume level is indicated on the display.

Silent

Silent is a fixed profile with keypad tone, message tone and ring tone disabled, while vibration, tasks and alarm are unchanged.

Press and hold # to activate and to deactivate silent.

Call options

During a call the soft keys () give access to additional functions.

Speed dial

Use 2–9 to speed dial an entry from standby. Press and hold the corresponding button to dial

Add speed dial numbers

1. Press Menu → Phonebook →.

- **2.** Use \checkmark/\frown to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the name.
- 3. → Options → Phonebook settings → Speed dial **>** Set number.
- 4. Select $\square \rightarrow \text{Edit}$ and select an entry from the phonebook.
- 5. Press OK to confirm.
- 6. Repeat to add speed dial entries for buttons 2 - 9

SOS calls

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by

Call history

Received, missed, and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

1. Press **____**.

2. Use // to scroll through the call log.

Received call

- = Dialled call
- B = Missed call
- **3.** Press **r** to dial, or **Options**.

ICE (In Case of Emergency)

In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. Add ICE contact to improve your own safety. First responders can access additional information such as medication and next of kin from your phone in case of an emergency. All fields are optional, but the more information provided the better.

Press Menu **>** Phonebook **>** ICE.

- **1.** Use // to scroll the list of entries. 2. Press Edit to add or edit information in each entry. Delete with Clear.
- 3. Press Save when done.

5. ASSISTANCE BUTTON

The assistance button allows easy access to contact your predefined help numbers should you need help. Make sure that the assistance function is activated before use and make all necessary configurations. Test the application thoroughly.

Make an assistance call

- 1. When help is needed, press and hold the assistance button for 3 seconds, or press it twice within 1 second. The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing
- An assistance text message (SMS) is sent to 2. all recipients. The first recipient in the list is dialled. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until **f** is pressed.

When an assistance call is activated the phone is pre-set to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Settings

Press Menu
 → Settings
 → Assistance.

6. MESSAGES

- Create and send text messages 1. Press Menu
 → Messages
 → Write
- message. 2. Write your message.
- **3.** Then press **Options → To**.
- 4. Select a recipient with Add from Phonebook. Alternatively, select Enter number to add recipient manually and press OK.
- **5.** You can modify the recipients by selecting one and press **Options → Edit/Delete**/ Delete all.
- **6.** When done, press **Options → Send**.



Insert SD card (optional)

Locate the SD card holder and gently slide the card in the holder.

the cards must not be scratched or bent. Try

boards (metal part) on

Note! The circuit

not to touch the circuits with your fingers. Use only compatible memory cards with this device. Compatible card type: microSD. microSDHC. Incompatible cards may damage the card itself, the device and corrupt any data stored on the card.

Insert the battery

Insert the battery by sliding it into the battery compartment with the circuits facing up to the left. Replace the battery cover.



3. CALLS

Make a call

1. Enter the phone number. Delete with **Clear**.

- 2. Press **mathematical** to dial. Press **Abort** to cancel the call.
- Press r to end the call.

Note! For international calls, always use + before the country code for best operation. Press ***** twice for the international prefix **+**.

Call from the phonebook

1. Press Name to open the phonebook.

- **2.** Use \checkmark / \frown to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the name.
- 3. Press Options **→** Call, alternatively, press to dial the selected entry, or press Back to return to standby.

4. PHONEBOOK

The Phonebook can store 300 entries with 1 phone numbers in each entry.

Add a contact

- 1. Press Menu → Phonebook → -New contact- **→** OK.
- **2.** Enter a **Q** Name for the contact, see Enter text. Delete with Clear.
- 3. Use —// to select 🖪 Number and enter the phone number.
- 4. When done, press Save.

Create and send picture messages

Both you and the recipient must have subscriptions that support picture message. The settings for picture message are supplied by your service provider and can be sent to you automatically via text message.

Press Menu Messages MMS.

1. Write your message, see Enter text.

- 2. Press Options
 Add picture:
- My pictures to select a file.

Note! To keep best picture quality, send only one picture per message.

You can also Add sound, Add video, and Preview MMS using the Options menu.

- **3.** Press **Options → Add subject** and enter your subject, then press Done.
- 4. Press Options → To and select select a recipient with Add from Phonebook. Alternatively, select Enter recipient to add recipient manually and press OK.
- **5.** When done, press **Options → Send**.

Settings

Press Menu

Messages

Messages

Messages SMS / MMS.

7. CAMERA (TAKE PHOTOS)

- **1.** Press shortcut button or press Menu **→** Camera.
- 2. Press 🗖 to take the photo.
- 3. Press Options to reach more settings.
- 4. Press Back to return to standby.

Camera settings

Press Menu
Camera
Options
.

8. BLUETOOTH[®]

You can connect wirelesses to other Bluetooth® compatible devices such as headsets or other phones.

Important!

When you are not using Bluetooth[®] connectivity, turn off Activate or Visibility. Do not pair with an unknown device.

Activate Bluetooth®

- 1. Press Menu → Settings → Connectiviy → Bluetooth.
- **2.** Press **Function on/off** → **On** to activate.

Search device

1. Press Menu → Settings → Connectiviy → Bluetooth
My device.

2. Press Search new.

- 3. Select a device from the list and press Bond to connect. If Bluetooth[®] is not enabled, press Yes to activate.
- 4. Press OK to confirm.

9. SOUND & DISPLAY

Tone setup

- 1. Press Menu → Settings → Sound → Tone setup **→** Ringtone.
- **2.** Use $\sqrt{-}$ to select one of the available melodies, the melody will be played.
- 3. Press OK to confirm or Back to discard changes.

LCD backlight

Customise the display settings.

1. Press Menu → Settings → Phone setup → LCD backlight:

• Set Brightness 1-5 using 🕷 (down) and (up), 3 is the default value. • Set Time 5-60 seconds using 🕷 (down)

and # (up). 2. Press OK to confirm.

10. ADDITIONAL FUNCTIONS

Alarm

- 1. Press Menu → Organiser → Alarm → On.
- 2. Enter the alarm time using the keypad and press OK to confirm.
 - Single, for a single occurrence

• Repeated, for a repeated alarm. Scroll through the list of days and press On or Off to enable or to disable for each day.

- 3. When done, press OK.
- **4.** When the alarm goes off a signal will sound. Press Stop to turn off the alarm or press Snooze to repeat the alarm after 9 minutes.

Note! The alarm works even when the phone is switched off. Do not power on if wireless phone use is prohibited or when it may cause interference or danger.

Torch

Slide up $(\blacktriangleleft \in)$ to turn on the torch. Slide down to turn off.

11. TROUBLESHOOTING

Phone cannot be switched on				
Battery charge low	Connect the power adapter and charge the battery.			
Battery incorrectly installed	Check the installation of the battery.			
Failure to charge the battery				
Battery or charger damaged	Check the battery and charger			
Battery recharged in tempera- tures < 0°C or > 40°C	Improve the charging environment.			
Charger incorrectly connected to phone or power socket	Check the charger connections.			
PIN code not accepted				
Wrong PIN code entered too many times	Enter the PUK code to change the PIN code, or contact the service provider.			
SIM card error				
SIM card damaged	Check the condition of the SIM card. If it is damaged, contact the service provider.			
SIM card incorrectly installed	Check the installation of the SIM card. Remove the card and reinstall it.			
SIM card dirty or damp	Wipe the contact surfaces of the SIM card with a clean cloth.			

Failure to connect to network				
SIM card invalid	Contact the service provider.			
No coverage of GSM service	Contact the service provider.			
Failure to add a contact				
Phonebook memory full	Delete contacts to free up memory.			
Failure to set a function				

Function not supported or Contact the service provider. subscribed from network

12. SAFETY INSTRUCTIONS

MARNING

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the

equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.

• Hold the wireless device to the ear opposite the medical device. If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is



WARNING Excessive exposure to loud sounds can cause hearing damage.

Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use

Emergency calls

Important! Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before

you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

13. CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries
- and distort or melt certain plastics. Do not keep the unit in cold places. When the unit warms up
- to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

14. WARRANTY

This product is guaranteed for a period of 24 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any guarantee. This guarantee does not apply if batteries other than DORO original batteries are used

Please note that this is a voluntary manufacturer's warranty and provides rights in addition to, and does not affect statutory rights of end-users.

15. COPYRIGHT AND OTHER NOTICES

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vCard is a trademark of the Internet Mail Consortium microSD is a trademark of SD Card Association.

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16. TECHNICAL DATA Specifications

Network bands (MHz) 900 [33], 1800 [30] [maximum radio-frequency power/dBm]: 2G GSM

Bluetooth (MHz) [maximum 3.0 (2402 - 2480) [10] radio-frequency power/ dBm]:

Dimensions:

Operating ambient

Charging ambient

Storage temperature:

Specific Absorption Rate (SAR)

This device meets applicable international safety require-

ments for exposure to radio waves. Your mobile device is a

netic fields) recommended by international guidelines from

Commission of Non-Ionizing Radiation Protection).

safety of all persons, regardless of age and health.

ICNIRP guidelines for this device model are:

Head SAR: 0.801 W/kg

Body SAR: 0.514 W/kg

distance from the body.

from your head and body.

systems)

of material resources.

product is RoHS compliant.

SAR value

the independent scientific organization ICNIRP (International

The radio wave exposure guidelines use a unit of measurement

known as the Specific Absorption Rate, or SAR. The SAR limit

for mobile devices is 2 W/kg averaged over 10 grams of tissue

and include a substantial safety margin designed to assure the

Tests for SAR are conducted using standard operating positions

with the device transmitting at its highest certified power level

in all tested frequency bands. The highest SAR values under the

During normal use, the SAR values for this device are usually

purposes of system efficiency and to minimize interference

on the network, the output power of your mobile device is

call. The lower the power output of the device, the lower its

This device meets RF exposure guidelines when used against

holder is used for body-worn operation, it should not contain

metal and should provide at least the above stated separation

The World Health Organization (WHO) has stated that current

precautions when using mobile devices. If you are interested

in reducing your exposure, they recommend you reduce your

usage or use a hands-free accessory to keep the device away

(Applicable in countries with separate collection

indicates that the product and its electronic accessories

(e.g. charger, headset, USB cable) should not be disposed

of with other household waste. To prevent possible harm to

the environment or human health from uncontrolled waste

disposal, please separate these items from other types of waste

and recycle them responsibly to promote the sustainable reuse

Household users should contact either the retailer where they

ronmentally safe recycling. Business users should contact their

supplier and check the terms and conditions of the purchase

not be mixed with other commercial wastes for disposal. This

contract. This product and its electronic accessories should

purchased this product, or their local government office, for details of where and how they can take these items for envi-

This marking on the product, accessories or manual

(Waste Electrical & Electronic Equipment) **Correct disposal of this product**

scientific information does not indicate the need for any special

the head or when positioned at least 0.5 cm away from the

body. When a carry case, belt clip or other form of device

automatically decreased when full power is not needed for the

well below the values stated above. This is because, for

radio transmitter and receiver. It is designed not to exceed the

limits for exposure to radio waves (radio frequency electromag

temperature:

temperature:

Weight:

Battery

103 mm x 52 mm x 19 mm

3,7 V/800 mAh Li-ion battery

89 g (including battery)

Min: 0°C (32°F)

Min: 0°C (32°F)

Max: 40°C (104°F)

Max: 40°C (104°F)

Min: -20°C (-4°F)

Max: 60°C (140°F)

Reset settings

1. Press Menu → Settings.

- 2. Select Reset settings to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
- **3.** Enter the phone code and press **OK** to reset. Tip: The default phone code is 1234.

Reset all

- 1. Press Menu → Organiser → File manager → Highlight phone → Options → Details →.
- 2. Select **Reset all** to delete phone settings and content such as contacts. number lists and messages (SIM memory is not affected).
- **3.** Enter the phone code and press **OK** to reset. Tip: The default phone code is 1234.

of explosion in places that include areas y normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals: vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

MARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

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(Applicable in countries with separate collection systems) Correct disposal of batteries in this product

The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment. To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system

Declaration of Conformity

Hereby, Doro declares that the radio equipment type DFC-0150 (Doro 2415) is in compliance with Directives: 2014/53/EU and 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address: www.doro.com/dofc

CE

DFC-0150 Doro 2415 (2041,2051,2061) QSG English

QSG_Doro_2415_en_A3(A7)_v20(2041,2051,2061)

www.doro.com