



Hardware Installation Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine

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This document provides installation information for the Cisco UCS E-Series Servers (E-Series Servers) and the Cisco UCS E-Series Network Compute Engine (NCE). It includes the following sections:

- [New and Changed Information, page 2](#)
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Americas Headquarters:

Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

New and Changed Information

The following tables provide an overview of the significant changes that are introduced to this guide in the appropriate software release.

Table 1 *New and Changed Information for Software Release 3.0.1*

Feature	Description	Changed in Software Release	Where Documented
NIM E-Series Network Compute Engine	Support added to install the NIM E-Series Network Compute Engine (NIM E-Series NCE) into the Cisco ISR 4000 series.	3.0.1	<ul style="list-style-type: none"> “Hardware Information for the NIM E-Series NCE” section on page 11 “NIM E-Series NCE” section on page 56

Table 2 *New and Changed Information for Software Release 2.4.1*

Feature	Description	Changed in Software Release	Where Documented
EHWIC E-Series Network Compute Engine	Support added to install the EHWIC E-Series Network Compute Engine (EHWIC E-Series NCE) into the Generation 2 Cisco Integrated Services Routers (Cisco ISR G2).	2.4.1	<ul style="list-style-type: none"> “Hardware Information for the EHWIC E-Series NCE” section on page 10 “EHWIC E-Series NCE” section on page 48
Cisco ISR 4000 Series	Support added to install E-Series Servers in all Cisco ISR 4000 series.	2.4.1	“Overview” section on page 4

Table 3 *New and Changed Information for Software Release 2.3.1*

Feature	Description	Changed in Software Release	Where Documented
Double-Wide E-Series Server refresh	Intel Ivy Bridge 2418L v2 and 2428L v2 support added on the UCS-E160D-M2 and UCS-E180D-M2 double-wide E-Series Servers.	2.3.1	“Hardware Information for the M2 E-Series Servers” section on page 8

Table 4 *New and Changed Information for Software Release 2.2.1*

Feature	Description	Changed in Software Release	Where Documented
SM E-Series Network Compute Engine	Support added to install the SM E-Series Network Compute Engine (SM E-Series NCE) into the Generation 2 Cisco Integrated Services Routers (Cisco ISR G2) and the Cisco ISR 4451-X Integrated Services Router (Cisco ISR 4451-X).	2.2.1	“Hardware Information for the M2 E-Series Servers” section on page 8
Single-wide E-Series Server refresh	Intel Ivy Bridge E3-1105C V2 support added on the UCS-E140S-M2 single-side E-Series Server.	2.2.1	“Hardware Information for the M2 E-Series Servers” section on page 8

Table 5 *New and Changed Information for Software Release 1.0(2)*

Feature	Description	Changed in Software Release	Where Documented
New Platform Support	Support for installing the E-Series Server into the Cisco ISR 4451-X.	1.0(2)	“Overview” section on page 4 “Hardware Requirements” section on page 5
Verifying E-Series Server Installation	Command to verify that the router recognizes the E-Series Server.	1.0(2)	“Verifying E-Series Server or SM E-Series NCE Installation” section on page 32
Migrating the E-Series Server from an Cisco ISR G2 into a Cisco ISR 4000 series	Special instructions for migrating the E-Series Server from a Cisco ISR G2 into a Cisco ISR 4000 series.	1.0(2)	“Migrating the E-Series Server from a Cisco ISR G2 into a Cisco ISR 4000 Series” section on page 33
New Online Insertion and Removal (OIR) command	New OIR command for E-Series Server installed in a Cisco ISR 4000 series.	1.0(2)	“Removing the E-Series Server from a Cisco ISR 4000 Series” section on page 37

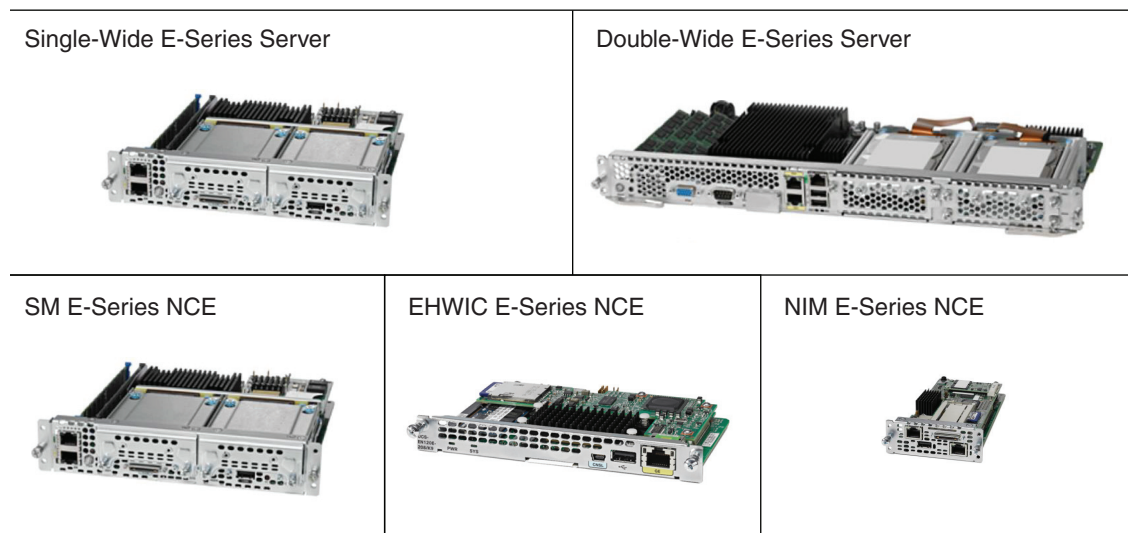
Overview

The Cisco UCS E-Series Servers (E-Series Servers) and the Cisco UCS E-Series Network Compute Engine (NCE) are a family of size-, weight-, and power-efficient blade servers that are housed within the Generation 2 Cisco Integrated Services Routers (Cisco ISR G2) and the Cisco ISR 4000 series. These servers provide a general-purpose compute platform for branch-office applications deployed either as bare-metal on operating systems, such as Microsoft Windows or Linux, or as virtual machines on hypervisors, such as VMware vSphere Hypervisor, Microsoft Hyper-V, or Citrix XenServer.

The E-Series Servers are purpose-built with powerful Intel Xeon processors for general-purpose compute. They come in the following form factors: single-wide and double-wide. The single-wide E-Series Server fits into one server module (SM) slot, and the double-wide E-Series Server fits into two SM slots.

The NCEs are price-to-power optimized modules that are built to host Cisco network applications and other lightweight general-purpose applications. They come in three form factors: SM, EHWIC, and NIM. The SM E-Series NCE fits into one SM slot, the NIM E-Series NCE fits into one NIM slot, and the EHWIC E-Series NCE fits into two EHWIC slots.

Figure 1 Types of E-Series Servers and NCEs



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- EHWIC E-Series NCE can be installed in the Cisco ISR G2 only.
- NIM E-Series NCE can be installed in the Cisco ISR 4000 series only.
- The Cisco ISR 4331 has one SM slot. The Cisco ISR 4321 and the Cisco ISR 4431 have no SM slots.
- Citrix XenServer is supported on the E-Series Servers only.

Hardware Requirements


Note

- E-Series Servers and the SM E-Series NCE can be installed in the Cisco ISR G2 and the Cisco ISR 4000 series.
- The EHWIC E-Series NCE can be installed in the Cisco ISR G2 only.
- The NIM E-Series NCE can be installed in the Cisco ISR 4000 series only.

The following M1 E-Series Servers are supported:

- UCS-E140S-M1—Single-wide E-Series Server, 4-cores CPU, 1.0-GHz clock speed
- UCS-E140D-M1—Double-wide E-Series Server, 4-cores CPU, 2.0-GHz clock speed
- UCS-E160D-M1—Double-wide E-Series Server, 6-cores CPU, 1.8-GHz clock speed
- UCS-E140DP-M1—Double-wide E-Series Server, 4-cores CPU, with PCIe, 2.0-GHz clock speed
- UCS-E160DP-M1—Double-wide E-Series Server, 6-cores CPU, with PCIe, 1.8-GHz clock speed

The following M2 E-Series Servers and SM E-Series NCE are supported:

- UCS-EN120S-M2—SM E-Series NCE, 2-cores CPU, 2.0-GHz clock speed
- UCS-E140S-M2—Single-wide E-Series Server, 4-cores CPU, 1.8-GHz clock speed
- UCS-E160D-M2—Double-wide E-Series Server, 6-cores CPU, 2.0-GHz clock speed
- UCS-E180D-M2—Double-wide E-Series Server, 8-cores CPU, 1.8-GHz clock speed


Note

The M1 and M2 E-Series Servers naming terminology indicates different generations of Intel processors within the respective servers.

The following EHWIC E-Series NCE is supported:

- UCS-EN120E—EHWIC E-Series NCE, 2-cores CPU, 1.7-GHz clock speed

The following NIM E-Series NCE is supported:

- UCS-EN140N-M2—NIM E-Series NCE, 4-cores CPU, 1.7-GHz clock speed

Hardware Information for the M1 E-Series Servers

Table 6 M1 E-Series Servers Hardware at a Glance

Feature	UCS-E140S-M1 Single-Wide E-Series Server	UCS-E140D-M1 and UCS-E160D-M1 Double-Wide E-Series Servers	UCS-E140DP-M1 and UCS-E160DP-M1 Double-Wide E-Series Servers with PCIe
Form Factor	Single-wide SM	Double-wide SM	Double-wide SM
CPU	Intel Xeon E3-1105C	Intel Xeon E5-2418L and E5-2428L	Intel Xeon E5-2418L and E5-2428L
CPU Cores and CPU Clock Speed	4-Cores with 1.0-GHz Clock Speed	4-Cores with 2.0-GHz Clock Speed 6-Cores with 1.8-GHz Clock Speed	4-Cores with 2.0-GHz Clock Speed 6-Cores with 1.8-GHz Clock Speed
Memory DIMM Slots	2 Slots	3 Slots	3 Slots
RAM	8 to 16 GB Supports DDR3 1333-MHz VLP UDIMM 1.5 V, 4 GB, and 8 GB	8 to 48 GB Supports DDR3 1333-MHz RDIMM 1.35 V, 4 GB, 8 GB, and 16 GB	8 to 48 GB Supports DDR3 1333-MHz RDIMM 1.35 V, 4-GB, 8-GB, and 16-GB
RAID	RAID 0 and RAID 1	RAID 0, RAID 1, and RAID 5	RAID 0 and RAID 1
Storage Type	SATA, SAS, SSD, and SED	SATA, SAS, SSD, and SED	SATA, SAS, SSD, and SED
HDD	SAS 10K RPM, SATA 7200 RPM, and SAS SSD Drives ¹ Supports 2 Drives	SAS 10K RPM, SATA 7200 RPM, and SAS SSD Drives ¹ Supports 3 Drives	SAS 10K RPM, SATA 7200 RPM, and SAS SSD Drives ¹ Supports 2 Drives
Storage Capacity	200 GB to 2 TB	200 GB to 3 TB	200 GB to 2 TB
Internal Network Interface	2 Gigabit Ethernet Interfaces	2 Gigabit Ethernet Interfaces	2 Gigabit Ethernet Interfaces
External Interfaces	1 USB Connector 1 RJ-45 Gigabit Ethernet Connector 1 Management Port 1 KVM Port (Supports VGA, 1 USB, 1 Serial DB9)	2 USB Connectors 2 RJ-45 Gigabit Ethernet Connectors 1 Management Port 1 VGA Port 1 Serial DB9	2 USB Connectors 2 RJ-45 Gigabit Ethernet Connectors 1 Management Port 1 VGA Port 1 Serial DB9

Table 6 M1 E-Series Servers Hardware at a Glance (continued)

Feature	UCS-E140S-M1 Single-Wide E-Series Server	UCS-E140D-M1 and UCS-E160D-M1 Double-Wide E-Series Servers	UCS-E140DP-M1 and UCS-E160DP-M1 Double-Wide E-Series Servers with PCIe
Router Platforms	2911, 2921, 2951, 3925, 3925e, 3945, 3945e, 4331, 4351, 4451-X	2921, 2951, 3925, 3925e, 3945, 3945e, 4351, 4451-X	2921, 2951, 3925, 3925e, 3945, 3945e, 4351, 4451-X
Maximum Number of E-Series Servers per Router	2911 ISR G2—1 E-Series Server 2921 ISR G2—1 E-Series Server 2951 ISR G2—2 E-Series Servers 3925 ISR G2—2 E-Series Servers 3925e ISR G2—2 E-Series Servers 3945 ISR G2—4 E-Series Servers 3945e ISR G2—4 E-Series Servers ISR 4321—None ISR 4331—1 E-Series Server ISR 4351—2 E-Series Servers ISR 4431—None ISR 4451-X—2 E-Series Servers	2911 ISR G2—None 2921 ISR G2—1 E-Series Server 2951 ISR G2—1 E-Series Server Note The Cisco 2921 and 2951 ISR G2 support 4 cores only. 3925 ISR G2—1 E-Series Server 3925e ISR G2—1 E-Series Server 3945 ISR G2—1 E-Series Server 3945e ISR G2—1 E-Series Server ISR 4321—None ISR 4331—None ISR 4351—1 E-Series Server ISR 4431—None ISR 4451-X—1 E-Series Server	2911 ISR G2—None 2921 ISR G2—1 E-Series Server 2951 ISR G2—1 E-Series Server Note The Cisco 2921 and 2951 ISR G2 support 4 cores only. 3925 ISR G2—1 E-Series Servers 3925e ISR G2—1 E-Series Server 3945 ISR G2—1 E-Series Server 3945e ISR G2—1 E-Series Server ISR 4321—None ISR 4331—None ISR 4351—1 E-Series Server ISR 4431—None ISR 4451-X—1 E-Series Server

1. All hardware drives within the E-Series Server must be installed with the same type of storage device: either all SAS drives or all SATA drives.

Hardware Information for the M2 E-Series Servers

Table 7 *M2 E-Series Servers and NCE Hardware at a Glance*

Feature	UCS-EN120S-M2 SM E-Series NCE	UCS-E140S M2 Single-Wide E-Series Server	UCS-E160D-M2 and UCS-E180D-M2 Double-Wide E-Series Servers
Form Factor	Single-wide SM	Single-wide SM	Double-wide SM
CPU	Pentium B925C	Intel Xeon E3-1105C V2	Intel Xeon 2418L v2 for 6-Cores 2428L v2 for 8-Cores
CPU Cores and CPU Clock Speed	2-Cores with 2.0-GHz Clock Speed	4-Cores with 1.8-GHz Clock Speed	6-Cores with 2.0-GHz Clock Speed 8-Cores with 1.8-GHz Clock Speed
RAM	4 to16 GB Supports DDR3 1333-MHz VLP UDIMM 1.5 V, 4 GB, and 8 GB	8 to16 GB Supports DDR3 1333-MHz VLP UDIMM 1.5 V, 4 GB, and 8 GB	8 to 48 GB Supports DDR3 1333-MHz RDIMM 1.35 V, 4 GB, 8 GB, and 16 GB
RAID	RAID 0 and RAID 1	RAID 0 and RAID 1	RAID 0 and RAID 1
Storage Type	SATA and SAS	SATA, SAS, SSD, and SED	SATA, SAS, SSD, and SED
HDD	SAS 10K RPM, SATA 7200 RPM Supports 2 Drives	SAS 10K RPM, SATA 7200 RPM, and SAS SSD Drives ¹ Supports 2 Drives	SAS 10K RPM, SATA 7200 RPM, and SAS SSD Drives ¹ Supports 3 Drives
Storage Capacity	500 GB to 2 TB	200 GB to 2 TB	200 GB to 3 TB
Internal Network Interface	2 Gigabit Ethernet Interfaces	2 Gigabit Ethernet Interfaces	2 Gigabit Ethernet Interfaces
External Interfaces	1 USB Connector 1 RJ-45 Gigabit Ethernet Connector 1 Management Port 1 KVM Port (Supports VGA, 1 USB, 1 Serial DB9)	1 USB Connector 1 RJ-45 Gigabit Ethernet Connector 1 Management Port 1 KVM Port (Supports VGA, 1 USB, 1 Serial DB9)	2 USB Connectors 2 RJ-45 Gigabit Ethernet Connectors 1 Management Port 1 VGA Port 1 Serial DB9

Table 7 *M2 E-Series Servers and NCE Hardware at a Glance (continued)*

Feature	UCS-EN120S-M2 SM E-Series NCE	UCS-E140S M2 Single-Wide E-Series Server	UCS-E160D-M2 and UCS-E180D-M2 Double-Wide E-Series Servers
Router Platforms	2911, 2921, 2951, 3925, 3925e, 3945, 3945e, 4331, 4351, 4451-X	2911, 2921, 2951, 3925, 3925e, 3945, 3945e, 4331, 4351, 4451-X	2921, 2951, 3925, 3925e, 3945, 3945e, 4351, 4451-X
Maximum Number of E-Series Servers or NCE per Router	2911 ISR G2—1 NCE 2921 ISR G2—1 NCE 2951 ISR G2—2 NCEs 3925 ISR G2—2 NCEs 3925e ISR G2—2 NCEs 3945 ISR G2—4 NCEs 3945e ISR G2—4 NCEs ISR 4321—None ISR 4331—1 NCE ISR 4351—2 NCEs ISR 4431—None ISR 4451-X—2 NCEs	2911 ISR G2—1 E-Series Server 2921 ISR G2—1 E-Series Server 2951 ISR G2—2 E-Series Servers 3925 ISR G2—2 E-Series Servers 3925e ISR G2—2 E-Series Servers 3945 ISR G2—4 E-Series Servers 3945e ISR G2—4 E-Series Servers ISR 4321—None ISR 4331—1 E-Series Server ISR 4351—2 E-Series Servers ISR 4431—None ISR 4451-X—2 E-Series Servers	2911 ISR G2—None 2921 ISR G2—1 E-Series Server 2951 ISR G2—1 E-Series Server Note The Cisco 2921 and 2951 ISR G2 support 6 cores only. 3925 ISR G2—1 E-Series Servers 3925e ISR G2—1 E-Series Server 3945 ISR G2—1 E-Series Server 3945e ISR G2—1 E-Series Server ISR 4321—None ISR 4331—None ISR 4351—1 E-Series Server ISR 4431—None ISR 4451-X—1 E-Series Server

1. All hardware drives within the E-Series Server must be installed with the same type of storage device: either all SAS drives or all SATA drives.

Hardware Information for the EHWIC E-Series NCE

Table 8 *EHWIC E-Series NCE Hardware at a Glance*

Feature	UCS-EN120E EHWIC E-Series NCE
Form Factor	Double-wide EHWIC
CPU	Intel Atom Processor C2338
CPU Cores and CPU Clock Speed	2-Cores with 1.7-GHz Clock Speed
RAM	4 GB to 8 GB
RAID	—
Storage Type	mSATA
HDD	mSATA Flash Drive
Storage Capacity	50 to 400 GB Formatted
Internal Network Interface	2 Gigabit Ethernet Interfaces
External Interfaces	1 Standard USB Connector 1 Mini-USB Connector 1 RJ-45 Gigabit Ethernet Connector 1 Console Port
Router Platforms	1921, 1941, 2901, 2911, 2921, 2951, 3925, 3925e, 3945, 3945e
Maximum Number of NCEs per Router	1921 ISR G2—1 NCE 1941 ISR G2—1 NCE 2901 ISR G2—2 NCEs 2911 ISR G2—2 NCEs 2921 ISR G2—2 NCEs 2951 ISR G2—2 NCEs 3925 ISR G2—2 NCEs 3925e ISR G2—1 NCE 3945 ISR G2—2 NCEs 3945e ISR G2—1 NCE

Hardware Information for the NIM E-Series NCE

Table 9 *NIM E-Series NCE Hardware at a Glance*

Feature	UCS-EN140N-M2 NIM E-Series NCE
Form Factor	NIM
CPU	Intel Atom Processor C2358
CPU Cores and CPU Clock Speed	4-Cores with 1.7-GHz Clock Speed
RAM	8 GB
RAID	—
Storage Type	mSATA
HDD	mSATA Flash Drive
Storage Capacity	32 to 200 GB Formatted
Internal Network Interface	2 Gigabit Ethernet Interfaces
External Interfaces	1 USB Connector 1 RJ-45 Gigabit Ethernet Connector 1 Management Port 1 KVM Port (Supports VGA, 1 USB, 1 Serial DB9)
Router Platforms	4321, 4331, 4351, 4431, 4451-X
Maximum Number of NCEs per Router	ISR 4321—2 NCEs ISR 4331—2 NCEs ISR 4351—3 NCEs ISR 4431—3 NCEs ISR 4451-X—3 NCEs

Supported Cisco EtherSwitch EHWIC and Cisco EtherSwitch Service Modules

The following table shows the Cisco EtherSwitch Enhanced High-Speed WAN Interface Cards (EHWICs) and Cisco EtherSwitch Service Modules that are supported on the E-Series Server.

Table 10 Supported Cisco EtherSwitch EHWIC and Cisco EtherSwitch Service Modules

Cisco EtherSwitch EHWIC	Cisco EtherSwitch Service Module
<ul style="list-style-type: none"> • EHWIC-D-8ESG-P= • EHWIC-D-8ESG-P • EHWIC-D-8ESG= • EHWIC-D-8ESG • EHWIC-4ESG-P= • EHWIC-4ESG-P • EHWIC-4ESG= • EHWIC-4ESG 	<ul style="list-style-type: none"> • SM-ES2-16-P • SM-ES3-16-P • SM-ES3G-16-P • SM-ES2-24 • SM-ES2-24-P • SM-ES3-24-P • SM-ES3G-24-P • SM-D-ES2-48 • SM-D-ES3-48-P • SM-D-ES3G-48-P • SM-X-ES3-16-P • SM-X-ES3-24-P • SM-X-ES3D-48-P

Supported Transceivers

Table 11 SFP Transceivers Supported on the E100-PCIE10GEFCOE

SFP	Description
SFP-H10GB-CU1M	SFP+ 10GBASE-CU 1-meter cable, passive
SFP-H10GB-CU3M	SFP+ 10GBASE-CU 3-meter cable, passive
SFP-H10GB-CU5M	SFP+ 10GBASE-CU 5-meter cable, passive
SFP-H10GB-ACU7M	SFP+ 10GBASE-CU 7-meter cable, active
SFP-H10GB-ACU10M	SFP+ 10GBASE-CU 10-meter cable, active
JDSU (PLRXPL-SC-S43-22-N) SFP+	SFP+ (Optical)
SFP-10G-SR	SFP+ 10GBase-SR (Optical)

Recommended Safety Practices

This section describes recommended practices for safe and effective installation of the hardware, and includes the following topics:

- [Safety Recommendations, page 13](#)
- [Preventing Electrostatic Discharge Damage, page 14](#)
- [General Guidelines for Installing the E-Series Servers or the NCE on a Rack, page 14](#)
- [Maintenance Guidelines, page 14](#)
- [Safety Warnings, page 15](#)

Safety Recommendations

To prevent hazardous conditions, follow these safety recommendations while working with this equipment:

- Keep tools away from walk areas where you or others could fall over them.
- Do not wear loose clothing around the router. Fasten your tie or scarf and roll up your sleeves to prevent clothing from being caught in the chassis.
- Wear safety glasses when working under any conditions that might be hazardous to your eyes.
- Locate the emergency power-off switch in the room before you start working. If an electrical accident occurs, shut the power off.
- Before working on the router, turn off the power and unplug the power cord.
- Disconnect all power sources before doing the following:
 - Installing or removing a router chassis
 - Working near power supplies
- Do not work alone if potentially hazardous conditions exist.
- Always check that power is disconnected from a circuit.
- Remove possible hazards from your work area, such as damp floors, ungrounded power extension cables, or missing safety grounds.
- If an electrical accident occurs, proceed as follows:
 - Use caution; do not become a victim yourself.
 - Turn off power to the room using the emergency power-off switch.
 - If possible, send another person to get medical aid. Otherwise, determine the condition of the victim and then call for help.
 - Determine if the person needs rescue breathing or external cardiac compressions; then take appropriate action.

Preventing Electrostatic Discharge Damage

Electrostatic discharge can damage equipment and impair electrical circuitry. Electrostatic discharge occurs when electronic printed circuit cards, such as those used in Cisco service modules and network modules, are improperly handled and can result in complete or intermittent equipment failure. Always observe the following electrostatic discharge damage (ESD) prevention procedures when installing, removing, and replacing the E-Series Servers or the NCEs:

- Make sure that the router chassis is electrically connected to earth ground.
- Wear an ESD-preventive wrist strap, and make sure that it makes good contact with your skin.
- Connect the wrist strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.
- If no wrist strap is available, ground yourself by touching the metal part of the router chassis.



Caution

The wrist strap and clip must be used correctly to ensure proper ESD protection. Periodically confirm that the resistance value of the ESD-preventive wrist strap is between 1 and 10 megohms (Mohm).

General Guidelines for Installing the E-Series Servers or the NCE on a Rack

Excessive vibration can result in the loss of data and disk drive failure. The E-Series Server or NCE with hard disk drives should not be installed in a rack cabinet where it might be exposed to excessive high vibration. Before you install the router and E-Series Server or NCE in the rack cabinet, review the following recommendations:



Note

The E-Series Server or NCE with solid state drives can withstand higher vibration levels.

- Install the server away from heating, ventilation, and air-conditioning (HVAC) system, and other large building air movers.
- Install the rack away from areas that might be affected by external vibrations, such as a garage that might have moving vehicles, or a factory with heavy machinery.
- Do not install the server with rotating hard drives in a rack that will be placed in a moving vehicle.

Maintenance Guidelines

The following maintenance guidelines apply to E-Series Servers and NCEs:

- Keep the router chassis area clear and dust-free during and after installation.
- If you remove the chassis cover for any reason, store it in a safe place.
- Do not perform any action that creates a hazard to people or makes equipment unsafe.
- Keep walk areas clear to prevent falls or damage to equipment.
- Follow installation and maintenance procedures as documented by Cisco Systems, Inc.

Safety Warnings

The following safety warning statements apply to all hardware procedures involving E-Series Servers and NCEs. Translations of these warnings are available in the *Cisco Network Modules and Interface Cards Regulatory Compliance and Safety Information* document at:

<http://www.cisco.com/en/US/docs/routers/access/interfaces/rcsi/IOHrcsi.html>



IMPORTANT SAFETY INSTRUCTIONS

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.
Statement 1071

SAVE THESE INSTRUCTIONS



Only trained and qualified personnel should be allowed to install or replace this equipment. Statement 1030



No user-serviceable parts inside. Do not open. Statement 1073



Ultimate disposal of this product should be handled according to all national laws and regulations.
Statement 1040



Read the installation instructions before connecting the system to the power source. Statement 1004



Installation of the equipment must comply with local and national electrical codes. Statement 1074



This unit might have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028



This equipment must be grounded. Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available. Statement 1024



When installing or replacing the unit, the ground connection must always be made first and disconnected last. Statement 1046



Warning

Do not use this product near water; for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool. Statement 1035



Warning

Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations. Statement 1036



Warning

Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface. Statement 1037



Warning

Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning. Statement 1038



Warning

To report a gas leak, do not use a telephone in the vicinity of the leak. Statement 1039



Warning

Class 1 laser product. Statement 1008



Warning

Invisible laser radiation may be emitted from the end of the unterminated fiber cable or connector. Do not view directly with optical instruments. Viewing the laser output with certain optical instruments (for example, eye loupes, magnifiers, and microscopes) within a distance of 100 mm may pose an eye hazard. Statement 1056

The following warnings apply in Australia:



Warning

Do not touch the power supply when the power cord is connected. For systems with a power switch, line voltages are present within the power supply even when the power switch is OFF and the power cord is connected. For systems without a power switch, line voltages are present within the power supply when the power cord is connected. Statement 4



Warning

This equipment will be inoperable when mains power fails. Statement 198



Warning

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Both LAN and WAN ports may use RJ-45 connectors. Use caution when connecting cables. Statement 1021

**Warning**

Hazardous network voltages are present in WAN ports regardless of whether power to the router is OFF or ON. To avoid electric shock, use caution when working near WAN ports. When detaching cables, detach the end away from the router first. Statement 1026

**Warning**

Before opening the chassis, disconnect the telephone-network cables to avoid contact with telephone-network voltages. Statement 1041

**Warning**

This equipment must be installed and maintained by service personnel as defined by AS/NZS 3260. Incorrectly connecting this equipment to a general-purpose outlet could be hazardous. The telecommunications lines must be disconnected 1) before unplugging the main power connector or 2) while the housing is open, or both. Statement 1043

Types of E-Series Servers and NCEs

The following E-Series Servers are available:

- Single-wide E-Series Servers. See [E-Series Servers](#), page 17.
- Double-wide E-Series Servers. See [E-Series Servers](#), page 17.

The following NCEs are available:

- SM E-Series NCE. See [E-Series Servers](#), page 17.

The single-wide E-Series Server and the SM E-Series NCE are quite similar.

- EHWIC E-Series NCE. See [EHWIC E-Series NCE](#), page 48.
- NIM E-Series NCE. See [NIM E-Series NCE](#), page 56.

E-Series Servers

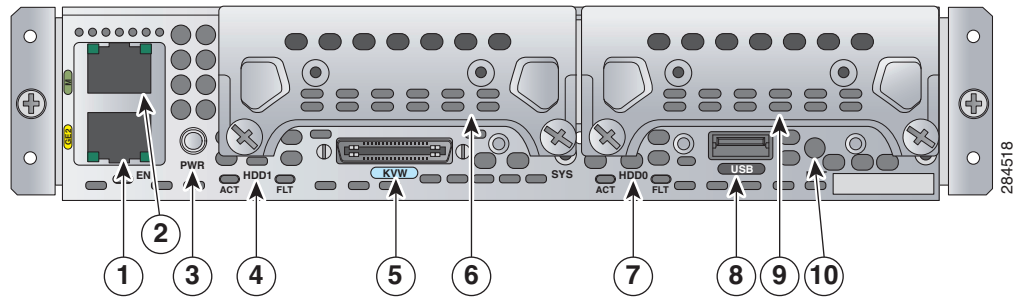
See the following sections for information about the E-Series Servers:

- [Single-Wide E-Series Servers and the SM E-Series NCE—Front Panel and Components](#), page 18
- [Single-Wide E-Series Server and the SM E-Series NCE LEDs](#), page 21
- [Double-Wide E-Series Server—Front Panel and Components](#), page 22
- [Double-Wide E-Series Server LEDs](#), page 24
- [Basic Workflow for Installing the E-Series Server or the SM E-Series NCE in the SM Slot](#), page 25
- [Migrating the E-Series Server from a Cisco ISR G2 into a Cisco ISR 4000 Series](#), page 33
- [Online Insertion and Removal—E-Series Servers](#), page 35
- [Installing or Replacing Hard Disk Drives on the E-Series Servers](#), page 38

Single-Wide E-Series Servers and the SM E-Series NCE—Front Panel and Components

The single-wide E-Series Server and the SM E-Series NCE are quite similar. The following figure shows the front panel of the single-wide E-Series Server and the single-wide SM E-Series NCE.

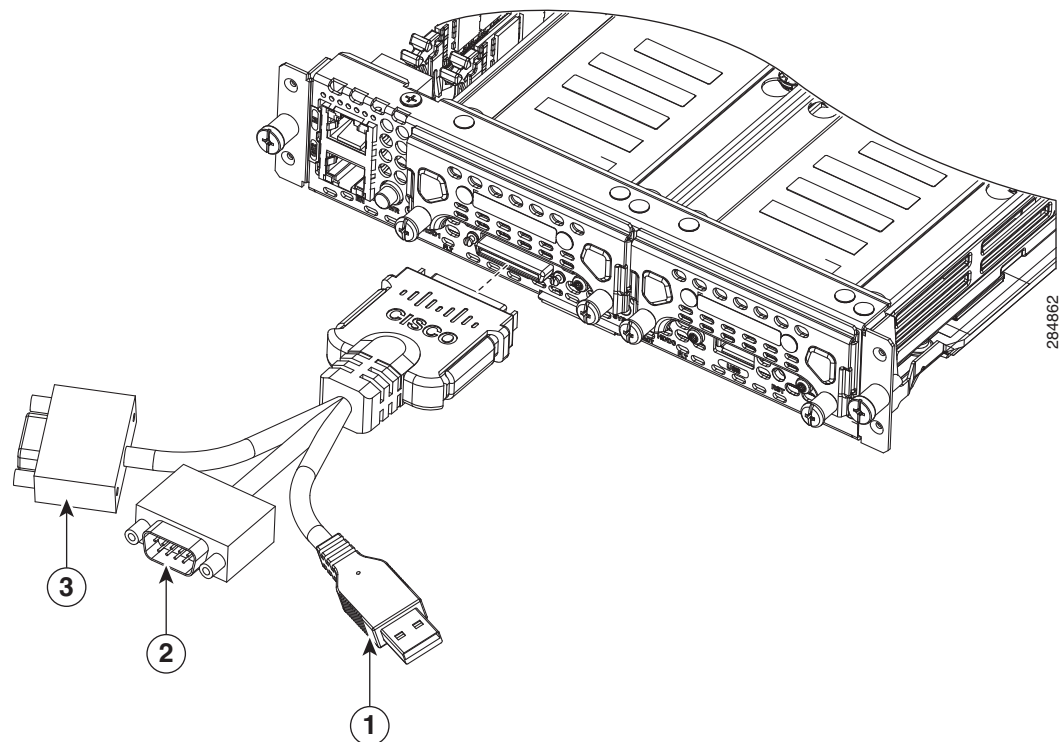
Figure 2 Front Panel of the Single-Wide E-Series Server and the SM E-Series NCE



1	Gigabit Ethernet port	2	Management port
3	Power switch	4	LEDs for HDD1
5	Keyboard, Video, Mouse (KVM) port Note Use the KVM connector that is shipped with the E-Series Server. See Figure 3 .	6	Hard disk drive 1
7	LEDs for HDD0	8	USB
9	Hard disk drive 2	10	Reset switch

The following figure shows the KVM connector that is shipped with the single-wide E-Series Server and the single-wide NCE.

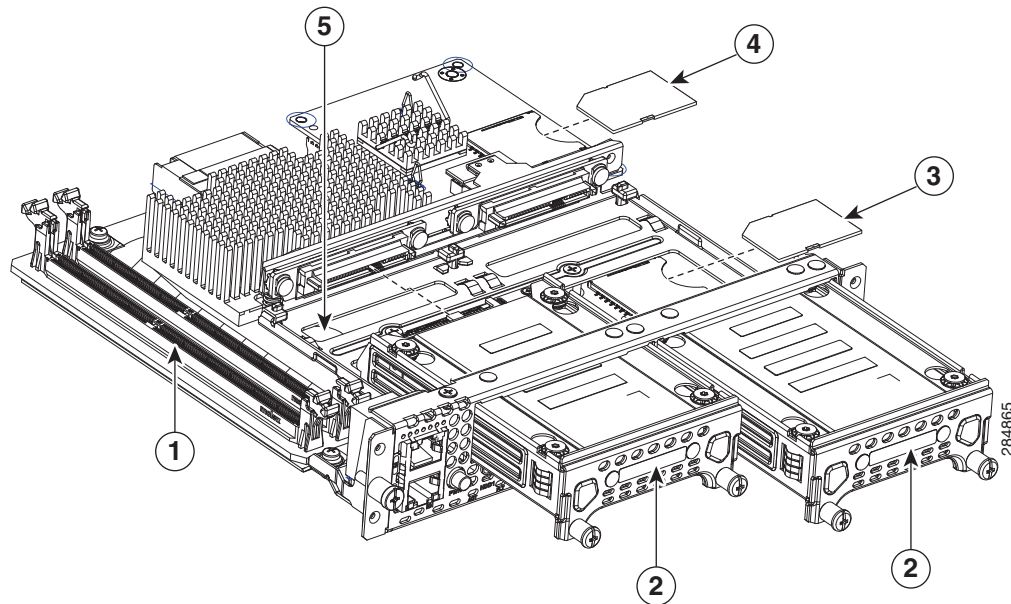
Figure 3 KVM Connector




1	USB connector	2	DB15 connector—video port
3	DB9 connector—serial port		

The following figure shows the internal components of the single-wide E-Series Server.

Figure 4 Internal Components of the Single-Wide E-Series Server



1	Memory DIMM slots	2	HDD
3	<p>SD0</p> <p>Note The SD0 card contains the Cisco Integrated Management Controller (CIMC) software and must always be present.</p> <p> Caution Do not swap SD cards between UCS E-Series Servers. See the “Recovering from a Faulty SD Card” section in the <i>CLI Configuration Guide for the Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller</i>.</p>	4	<p>SD1</p> <p>Note The SD1 card is interfaced directly to the Intel server.</p>
5	CMOS battery (located under the hard drive tray)		

Single-Wide E-Series Server and the SM E-Series NCE LEDs

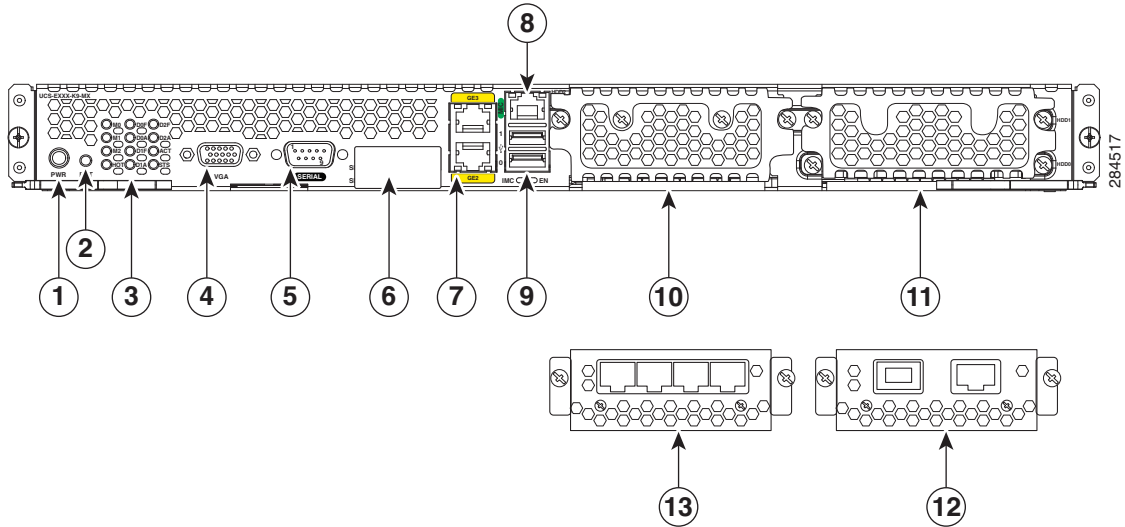
The following table lists the single-wide E-Series Server and the SM E-Series NCE LEDs and describes the LED colors and states.

Table 12 *Single-Wide E-Series Server and SM E-Series NCE LEDs*

LED	Color	State
HDD 0 ACT	Green	Status of the hard drive activity: <ul style="list-style-type: none"> Steady—Hard drive is present. Blinking—Active. Off—Inactive or there is no power supplied to the CPU.
HDD0 FLT	Amber	The CPU is in use. Fault is detected on the hard drive. Note The SYS LED displays solid green.
HDD1 ACT	Green	Status of the hard drive activity: <ul style="list-style-type: none"> Steady—Hard drive is present. Blinking—Active. Off—Inactive or there is no power supplied to the CPU.
HDD1 FLT	Amber	The CPU is in use. Fault is detected on the hard drive. Note The SYS LED displays solid green.
SYS	Green	Status can be one of the following: <ul style="list-style-type: none"> Solid—Operation is normal. Note If DRAM is not detected, the SYS LED still displays solid green. <ul style="list-style-type: none"> Blinking—System is booting before entering the EFI shell.
	Amber	Fault is detected on the processor.
Power	Green	Status can be one of the following: <ul style="list-style-type: none"> Steady—CIMC and CPU are both operating normally. Blinking—CPU is operating normally, and CIMC is booting up.
	Amber	Status can be one of the following: <ul style="list-style-type: none"> Steady—CIMC is operating normally, and the CPU is powered down. Blinking —CIMC is in the process of booting up, and the CPU is powered down.
GE Port LEDs	Green	Left LED shows the speed of the Ethernet cable: <ul style="list-style-type: none"> 1 Blink—10 Mb/s speed. 2 Blinks—100 Mb/s speed. 3 Blinks—1 Gb/s speed.
	Green	Right LED shows whether the link is established: <ul style="list-style-type: none"> Steady—Link is established. Off—No link is established.

Double-Wide E-Series Server—Front Panel and Components

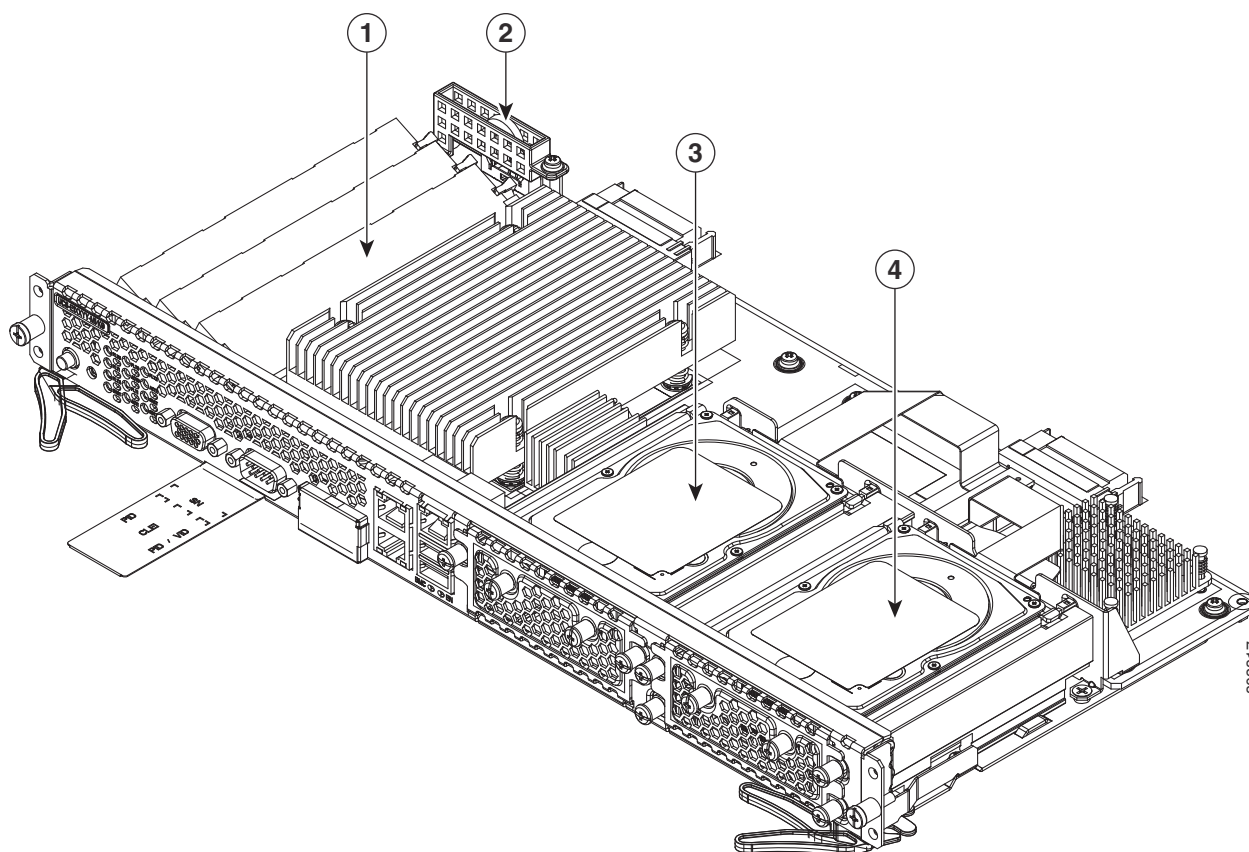
Figure 5 Front Panel of the Double-Wide E-Series Server



<p>1 Power switch</p>	<p>2 Reset switch Note This resets all CMOS settings.</p>
<p>3 LEDs</p>	<p>4 VGA port</p>
<p>5 Serial port</p>	<p>6 Dual SD card slots and cover Note The SD0 card is located in the bottom slot. The SD0 card contains the CIMC software and should always be present.</p> <p>Caution Do not remove the SD0 card when the system is in operation.</p> <p>Note The SD1 card is located in the top slot. The SD1 card is interfaced directly to the Intel server.</p> <p>Caution Do not swap SD cards between UCS E-Series Servers. See the “Recovering from a Faulty SD Card” section in the <i>CLI Configuration Guide for the Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller</i>.</p>
<p>7 Gigabit Ethernet ports (GE2 and GE3)</p>	<p>8 Management port</p>

9	USB ports Each port provides up to 500 mA of current. Devices that require higher power, such as CD/DVD ROM, need their own external power.	10	(Optional) HDD2, PCIe assembly or blank slot
11	Hard disk drives (HDD0 and HDD1)	12	(Optional) Alternate PCIe assembly with FCoE port Note Use with PCIe assembly modules only.
13	(Optional) Alternate PCIe assembly with 4 Gigabit Ethernet ports Note Use with PCIe assembly modules only.		

Figure 6 Internal Components of the Double-Wide E-Series Server



1	Memory DIMM slots	2	CMOS battery (resides inside the battery protector)
3	(Optional) PCIe assembly Available for HDD2, FCoE port, or 4 Gigabit Ethernet ports.	4	Hard disk drives (HDD0 and HDD1)

Double-Wide E-Series Server LEDs

The following table lists the double-wide E-Series Server LEDs and describes the LED colors and states.

Table 13 *Double-Wide E-Series Server LEDs*

LED	Color	State
M0¹	Off	No memory is installed in this socket.
	Green	Memory M0 is installed.
	Amber	Memory M0 is installed, but fault is detected.
M1²	Off	No memory installed in this socket.
	Green	Memory M1 is installed.
	Amber	Memory M1 is installed, but fault is detected.
M2³	Off	No memory is installed in this socket.
	Green	Memory M2 is installed.
	Amber	Memory M2 is installed, but fault is detected.
HOT	Green	Temperature is in range.
	Amber	High temperature is detected on the CPU, power supply, or other internal sensors.
D0A	Green	Status of the hard drive activity: <ul style="list-style-type: none"> • Steady—Hard drive is present. • Blinking—Activity. • Off—Inactive or there is no power supplied to the CPU.
D0F	Amber	Fault is detected on the hard drive.
D1A	Green	Status of the hard drive activity: <ul style="list-style-type: none"> • Steady—Hard drive is present. • Blinking—Active. • Off—Inactive or there is no power supplied to the CPU.
D1F	Amber	Fault is detected on the hard drive.
D2A	Green	If an optional hard drive is present, the status of the hard drive activity can be one of the following: <ul style="list-style-type: none"> • Steady—Hard drive is present. • Blinking—Active. • Off—Inactive or there is no power supplied to the CPU. If there is a PCIe card installed, the LED is steady green.
D2F	Amber	Fault is detected on the hard drive.
ACT	Green	Blinks when the processor is active.
STS	Green	Operation is normal.
	Amber	Fault is detected on the processor.
IMC	Green	Blinks when the CIMC is operating normally.

Table 13 *Double-Wide E-Series Server LEDs (continued)*

LED	Color	State
Power	Green	<ul style="list-style-type: none"> Steady—CIMC and the CPU are both operating normally. Blinking—The CPU is operating normally, and CIMC is booting up.
	Amber	<ul style="list-style-type: none"> Steady—CIMC is operating normally, and the CPU is powered down. Blinking—CIMC is in the process of booting up, and the CPU is powered down.
GE Port LEDs	Green	Left LED shows the speed of the Ethernet cable: <ul style="list-style-type: none"> 1 Blink—10 Mb/s speed. 2 Blinks—100 Mb/s speed. 3 Blinks—1 Gb/s speed.
	Green	Right LED shows whether the link is established. <ul style="list-style-type: none"> Steady—Link is established. Off—No link is established.

1. This is memory installed on the DIMM 0 slot.
2. This is the DIMM 1 slot.
3. This is the DIMM 2 slot.

Basic Workflow for Installing the E-Series Server or the SM E-Series NCE in the SM Slot

	Action	Reference Topic
Step 1	Gather the required tools and equipment.	“Tools and Equipment Required for Installation” section on page 26
Step 2	Remove the blank faceplates from the SM slots that you want to use.	“Removing the Blank Faceplate from the Router’s SM Slot” section on page 26
Step 3	Depending on the type of server that you want to install either remove or install the slot divider.	“Preparing the Router’s SM Slot for E-Series Server or SM E-Series NCE Installation” section on page 27
Step 4	Install the E-Series Server or SM E-Series NCE into the router.	“Installing the E-Series Server or the SM E-Series NCE into the Router” section on page 29
Step 5	Verify the E-Series Server or SM E-Series NCE installation.	“Verifying E-Series Server or SM E-Series NCE Installation” section on page 32

Tools and Equipment Required for Installation

- Number-1 Phillips screwdriver or a small flat-blade screwdriver
- ESD-preventive wrist strap
- Tape to secure DC circuit breaker handle—Applicable for routers that use DC power

Removing the Blank Faceplate from the Router's SM Slot



Warning

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place. Statement 1029

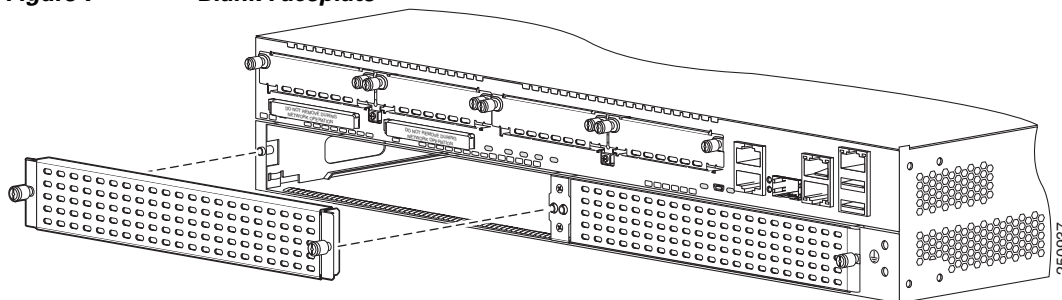
Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

- Step 1** Using either a number-1 Phillips screwdriver or a small flat-blade screwdriver, unscrew the captive screws and remove the blank faceplate from the chassis slot.

Figure 7 Blank Faceplate



- Step 2** Save the blank faceplates for future use.

What to Do Next

Prepare the router slot for E-Series Server or SM E-Series NCE installation. See the [“Preparing the Router's SM Slot for E-Series Server or SM E-Series NCE Installation”](#) section on page 27.

Preparing the Router's SM Slot for E-Series Server or SM E-Series NCE Installation

Several Cisco routers have flexible SM slots to support various Cisco server modules. Before installing the E-Series Server or SM E-Series NCE into the router, prepare the router's SM slot for the server's particular form factor.

Slot dividers are used on the following routers:

- Cisco 2921, and 2951 series ISR G2
- Cisco 3925, 3925e, 3945, and 3945e ISR G2

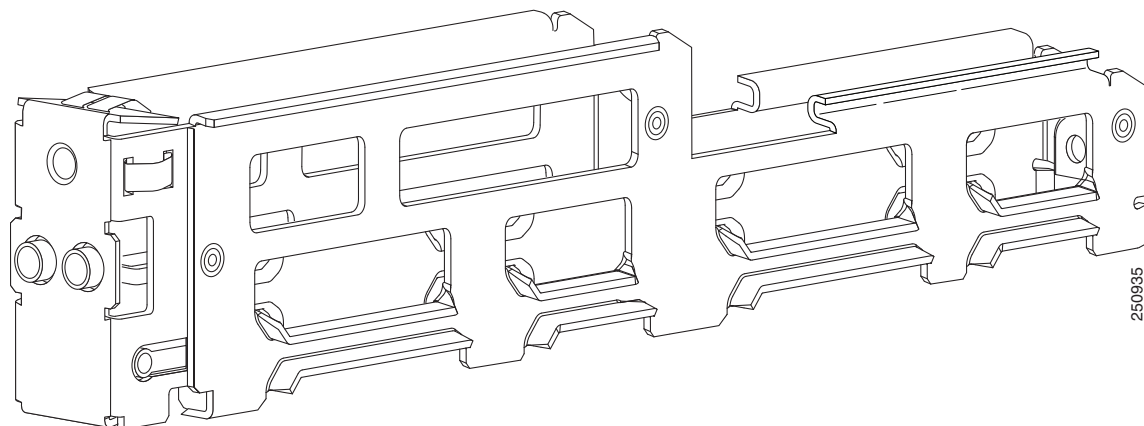
By default, the slot dividers are preinstalled in the router. Depending on the type of server that you want to install, you must either install or remove the slot divider from the router.



Note

- To replace a double-wide E-Series Server with a single-wide E-Series Server or SM E-Series NCE, you must install a slot divider.
- To install the double-wide E-Series Server, you must remove the slot divider.

Figure 8 Slot Divider for SM Slots



See the following topics for more information:

- [Installing a Slot Divider for Single-Wide E-Series Servers or SM E-Series NCE Installation, page 27](#)
- [Removing the Slot Divider for Double-Wide E-Series Server Installation, page 29](#)

Installing a Slot Divider for Single-Wide E-Series Servers or SM E-Series NCE Installation

By default, the slot dividers are preinstalled in the router. To replace a double-wide E-Series Server with a single-wide E-Series Server or SM E-Series NCE, you must install a slot divider. Use this procedure to install a slot divider for a single-wide E-Series Server or a SM E-Series NCE.

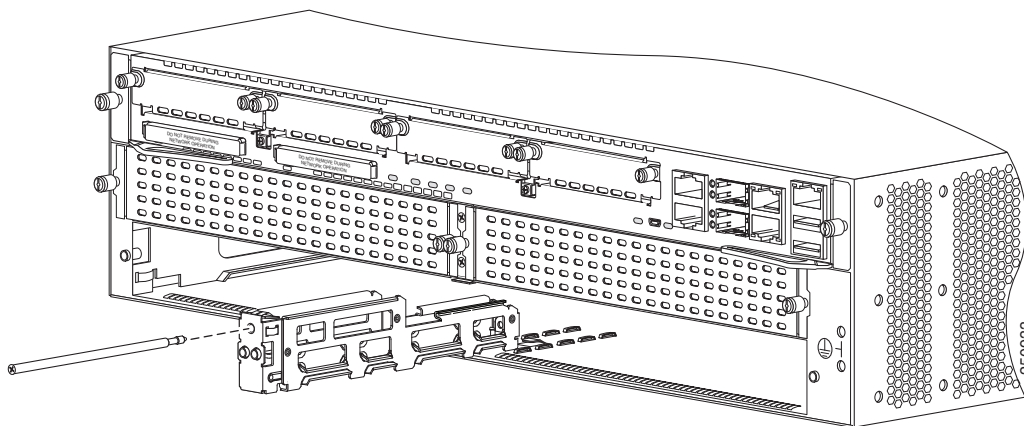
Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

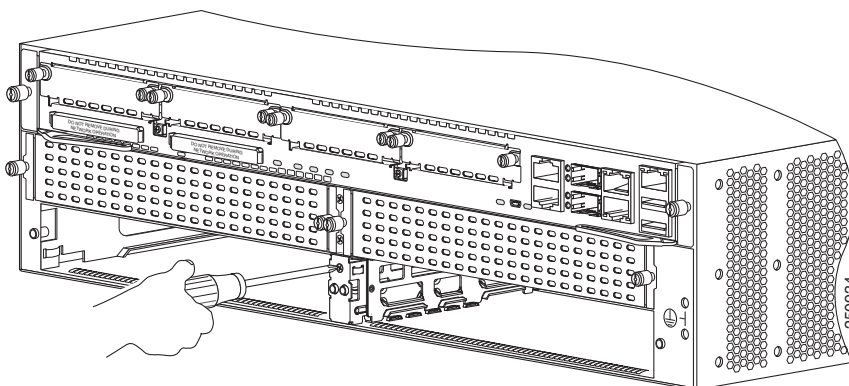
- Step 1** Remove any installed modules, blank faceplates, and slot adapters from the router slot that you want to use.
- Step 2** Insert the top rails of the slot divider between the two guide rails in the top of the module slot.

Figure 9 *Inserting a Slot Divider into an SM Slot*



- Step 3** Push the slot divider in until it is fully seated. Slot dividers have a long retention screw that slides into the divider. See the figure above.
- Step 4** Tighten the retention screw on the front of the slot divider with a number-1 Phillips screw driver so that the front surface of the slot divider is flush with the router panel.

Figure 10 *Tightening the Slot Divider in an SM Slot*



What to Do Next

Install the E-Series Server or SM E-Series NCE into the router. See the [“Installing the E-Series Server or the SM E-Series NCE into the Router”](#) section on page 29.

Removing the Slot Divider for Double-Wide E-Series Server Installation

To install a double-wide E-Series Server in the SM slot, you must remove the slot divider. Use this procedure to remove the slot dividers from the SM slot.

Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

-
- Step 1** Remove any installed service modules, blank faceplates, and slot adapters from the router slot that you plan to use.
 - Step 2** Loosen the retention screw on the front of the slot divider.
 - Step 3** Pull the slot divider straight out of the module slot.
-

What to Do Next

Install the E-Series Server into the router. See the [“Installing the E-Series Server or the SM E-Series NCE into the Router”](#) section on page 29.

Installing the E-Series Server or the SM E-Series NCE into the Router

E-Series Servers or the SM E-Series NCE can be installed either before or after mounting the router, whichever is more convenient.



Warning

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. Statement 1030



Warning

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. Statement 1021



Warning

Hazardous network voltages are present in WAN ports regardless of whether power to the unit is OFF or ON. To avoid electric shock, use caution when working near WAN ports. When detaching cables, detach the end away from the unit first. Statement 1026



Caution

To prevent damage to the server, handle the server by the chassis or frame.

Before You Begin

Verify that you have done the following:

1. Removed the blank faceplates from the slots that you intend to use. See the “[Removing the Blank Faceplate from the Router’s SM Slot](#)” section on page 26.
2. Saved the blank faceplates for future use.
3. Prepared the slot for the module form factor that you are installing. See the “[Preparing the Router’s SM Slot for E-Series Server or SM E-Series NCE Installation](#)” section on page 27.
4. Connected a wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.



Note

For the Cisco 3900 ISR G2—If you are using PoE, and you want to install one double-wide E-Series Server and any number of server modules in a Cisco 3900 ISR G2, you must use a second AC and PoE supply to support this configuration.

For example, if you have a Cisco 3900 ISR G2 that has a PoE-capable switch providing power to phones, and you want to install a double-wide E-Series Server in one slot and one or two single-wide servers in the other slots, then you must use a second AC and PoE supply to support this configuration.

Procedure

- Step 1** Turn off the electrical power to the router. Leave the power cable plugged in to the channel ESD voltages to ground.

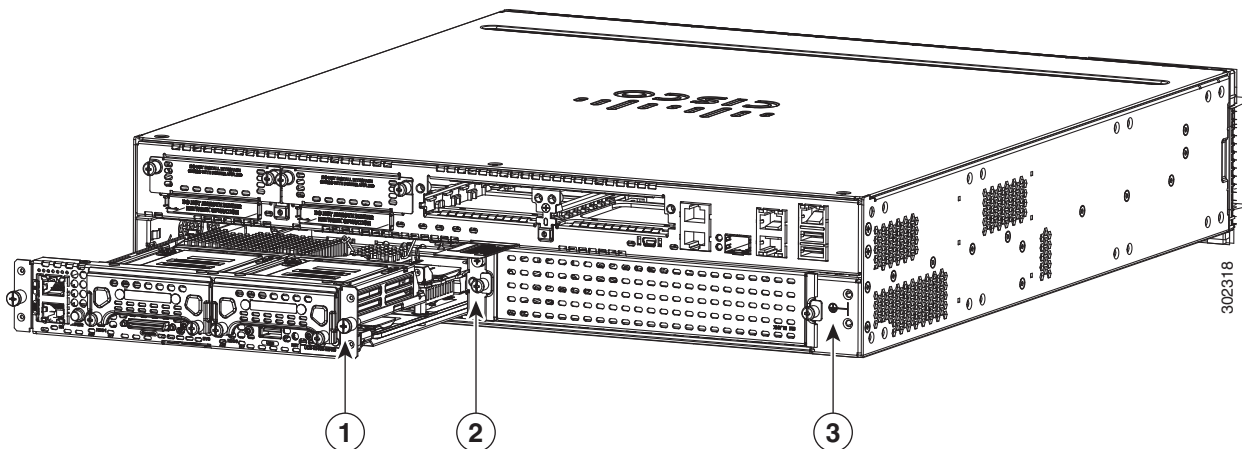


Note

Alternatively, the Cisco 3900 ISR G2 and the Cisco ISR 4000 series support OIR. See the “[Online Insertion and Removal—E-Series Servers](#)” section on page 35.

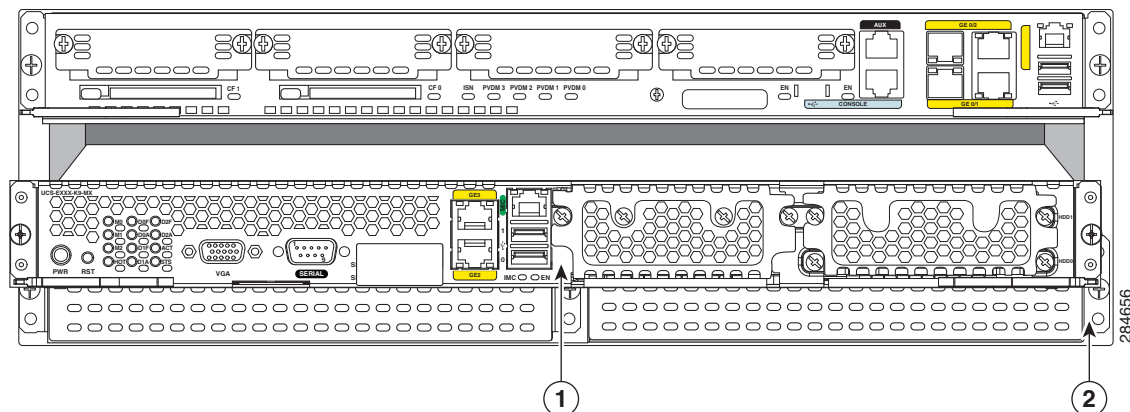
- Step 2** Align the module with the guides in the chassis walls or slot divider and slide the module gently into the slot. See the following figures:

Figure 11 *Installing a Single-Wide E-Series Server or SM E-Series NCE in a Cisco ISR G2*



1	Single-wide E-Series Server	2	Slot divider
3	Router chassis		

Figure 12 Installing a Double-Wide E-Series Server in a Cisco ISR G2



1 Double-wide E-Series Server	2 Router chassis
--------------------------------------	-------------------------

Step 3 Push the module into place until you feel the module seat securely into the connector on the router backplane. The module faceplate should contact the chassis rear panel.



Tip When installing the E-Series Server into a Cisco ISR 4000 series, if the module does not completely slide into the router, push the module slightly upwards, and then inward to complete the insertion.

Step 4 Using a number-1 Phillips or flat-blade screwdriver, tighten the captive mounting screws on the module faceplate.

What to Do Next

1. Load a compatible Cisco IOS image. See the “Cisco ISR G2, E-Series Server, NCE, and Cisco IOS Software Release Compatibility” section in the *Release Notes for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine, Release 3.x*.
2. Connect the E-Series Server or SM E-Series NCE to the network and then power up the router and the server.
3. Install blank faceplates to cover any open slots. See the “[Installing the Blank Faceplate](#)” section on page 31.
4. Verify that the router recognizes the E-Series Server or SM E-Series NCE. See the “[Verifying E-Series Server or SM E-Series NCE Installation](#)” section on page 32.

Installing the Blank Faceplate

All empty chassis slots on the router must be covered with blank faceplates to ensure proper cooling and airflow and to prevent electromagnetic interference. Use this procedure to install a blank faceplate on the router’s SM slot.

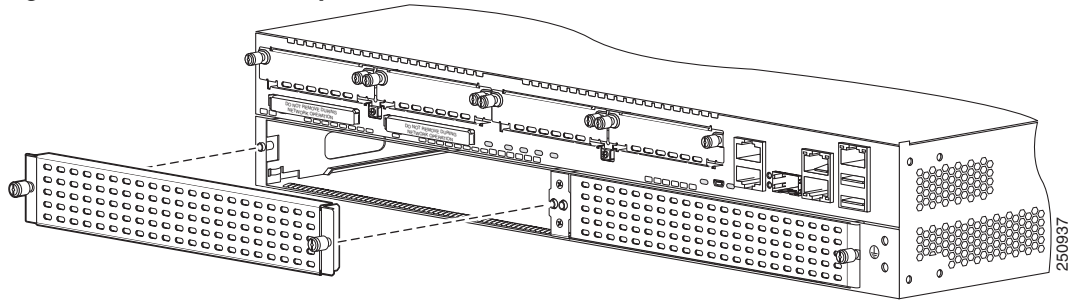
Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

- Step 1** Install the blank faceplate as shown in the figure below.
- For blank faceplates with mounting screws—Align the captive screws with the screw holes on the chassis. Using either a number-1 Phillips screwdriver or a small flat-blade screwdriver, tighten the captive screws until the blank faceplate is flush with the chassis.
 - For blank faceplates with tabs—Align the blank faceplate tabs with the slots on the chassis. Press the blank faceplate against the chassis until the tabs pop into place. When installed, make sure that the blank faceplate is flush with the chassis.

Figure 13 *Blank Faceplate*



Verifying E-Series Server or SM E-Series NCE Installation

Before You Begin

1. Install the E-Series Server or SM E-Series NCE into the router.
2. Load a compatible Cisco IOS image.
3. Power on the server.

Procedure

To verify the E-Series Server or SM E-Series NCE installation, use one of the following commands:

- To display a high-level overview of the entire physical system, use the **show platform** command:

```
Router# show platform
Chassis type: ISR4451/K9
Slot Type State Insert time (ago)
-----
0 ISR4451/K9 ok 1d01h
0/0 ISR4400-4X1GE ok 1d01h
1 ISR4451/K9 ok 1d01h
1/0 UCS-E160DP-M1/K9 ok 1d01h
2 ISR4451/K9 ok 1d01h
R0 ISR4451/K9 ok, active 1d01h
F0 ISR4451/K9 ok, active 1d01h
P0 XXX-XXXX-XX ok 1d01h
P1 Unknown ps, 1d01h
P2 ACS-4450-FANASSY ok 1d01h
Slot CPLD Version Firmware Version
-----
0 12090323 12.2(20120829:165313)
1 12090323 12.2(20120829:165313)
2 12090323 12.2(20120829:165313)
R0 12090323 12.2(20120829:165313)
F0 12090323 12.2(20120829:165313)
```

- To verify that the router recognizes the server, use the **show hw-module subslot all oir** command:

```
Router# show hw-module subslot all oir
Module Model Operational Status
-----
subslot 0/0 ISR4451-X-4X1GE ok
subslot 1/0 UCS-E140S-M1/K9 ok
subslot 2/0 UCS-E140S-M1/K9 ok
```

Migrating the E-Series Server from a Cisco ISR G2 into a Cisco ISR 4000 Series

If you are migrating the E-Series Server from a Cisco ISR G2 into a Cisco ISR 4000 series, you must first upgrade the CIMC and the BIOS firmware image to the latest version—while the E-Series Server is still installed in the Cisco ISR G2—and then migrate it into the Cisco ISR 4000 series. We strongly recommend that you upgrade both the CIMC and the BIOS firmware images.

You can use either the Cisco Host Upgrade Utility (HUU) to upgrade the firmware components or you can upgrade the firmware components manually. For firmware upgrade information, see the “Upgrading Firmware” chapter in the *Getting Started Guide for Cisco UCS E-Series Server Modules and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller* on Cisco.com.

If you migrate the E-Series Server into the Cisco ISR 4000 series without first updating the CIMC firmware, the E-Series Server might continuously reset. To stop the reset and install the firmware, see the “Stopping the E-Series Server from Resetting and Updating the CIMC Firmware” section on page 34.


Stopping the E-Series Server from Resetting and Updating the CIMC Firmware

If you migrate the E-Series Server into the Cisco ISR 4000 series without first updating the CIMC firmware, the E-Series Server might continuously reset. Use this procedure to stop the reset and install the firmware.


Note

Some of the steps in this procedure are performed from the router, and other steps are performed from the E-Series Server.

DETAILED STEPS

	Command or Action	Purpose
Step 1	Router# hw-module subslot slot/subslot maintenance enable	Disables error recovery, which stops the E-Series Server from being reset. Note Enter the commands in Step 1 and Step 2 from the router.
Step 2	Router# hw-module subslot slot/subslot session imc	Starts a CIMC session.
Step 3	Server# scope cimc	From the CIMC CLI, enters the CIMC command mode. Note Enter the commands in Step 3 through Step 8 from the E-Series Server.
Step 4	Server/cimc# scope firmware	Enters the CIMC firmware command mode.
Step 5	Server/cimc/firmware# update tftp-ip-address path-and-filename	Starts the CIMC firmware update. The server will obtain the update firmware at the specified path and file-name from the TFTP server at the specified IP address.
Step 6	Server/cimc/firmware# show [detail]	Displays the available firmware and status.  Caution Make sure that the upgrade process displays 100% before moving to step 7.
Step 7	Server/cimc/firmware# activate [1 2]	Activates the selected image. If no image number is specified, the server activates the currently inactive image.
Step 8	Click Ctrl a Ctrl q .	Exits the CIMC session.
Step 9	Router# hw-module subslot slot/subslot maintenance disable	Enables error recovery. Note Enter the commands in Step 9 and Step 10 from the router.
Step 10	Router# hw-module subslot slot/subslot reload	Reloads the E-Series Server. Note This reload power-cycles the E-Series Server.

Online Insertion and Removal—E-Series Servers

Online insertion and removal (OIR) provides uninterrupted network operation, maintains routing information, and ensures session preservation on the Cisco 3900 series ISR G2 and the Cisco ISR 4000 series. You can use online insertion and removal to install or replace hardware without affecting system operations.



Note OIR is not supported on the EHWIC E-Series NCE.



Note The Cisco 2900 series ISR G2 does not support OIR of the E-Series Servers.

To avoid damaging the router, turn off the electrical power on the router and disconnect network cables before inserting or removing the E-Series Server from the Cisco 2900 ISR G2.

The OIR commands for the Cisco 3900 series ISR G2 and the Cisco ISR 4000 series are different. See the following topics for more information:

- [Removing the E-Series Server from a Cisco 3900 Series ISR G2, page 35](#)
- [Removing the E-Series Server from a Cisco ISR 4000 Series, page 37](#)

Removing the E-Series Server from a Cisco 3900 Series ISR G2

- [Shutting Down the E-Series Server Installed in a Cisco 3900 Series ISR G2, page 35](#)
- [Restarting the E-Series Server Installed in a Cisco 3900 Series ISR G2, page 36](#)
- [Inserting the E-Series Server in a Cisco 3900 Series ISR G2, page 36](#)

Shutting Down the E-Series Server Installed in a Cisco 3900 Series ISR G2

SUMMARY STEPS

1. **enable**
2. **ucse slot shutdown**
or
ucse subslot slot/port-adapter shutdown
3. **hw-module sm slot oir-stop**

DETAILED STEPS

	Command or Action	Purpose
Step 1	<pre>enable</pre> <p>Example: Router> enable</p>	<p>Enables privileged EXEC mode.</p> <p>Enter your password if prompted.</p>
Step 2	<pre>ucse slot shutdown</pre> <p>or</p> <pre>ucse subslot slot/port-adapter shutdown</pre> <p>Example: Router# ucse 4 shutdown</p>	<p>Shuts down the E-Series Server gracefully.</p> <ul style="list-style-type: none"> • ucse slot shutdown command is applicable from Cisco IOS Release 15.2(4)M to 15.4(2)T. • ucse subslot slot/port-adapter shutdown command is applicable from Cisco IOS Release 15.4 (3)M. <p>Note Before proceeding with the next command, verify that the E-Series Server has shut down. When the E-Series Server shuts down, the power LED turns orange. You can also use CIMC to verify if the E-Series Server has powered down.</p>
Step 3	<pre>hw-module sm slot oir-stop</pre> <p>Example: Router# hw-module sm 4 oir-stop SM Hardware slot 4 can be removed</p>	<p>Shuts down power to the specified E-Series Server to prepare it for removal.</p> <p>When it is safe to remove the E-Series Server, a message is displayed as shown in the example.</p> <p>Note Before removing the E-Series Server, verify that power to the slot is shut down. The power LED should be off.</p>

Restarting the E-Series Server Installed in a Cisco 3900 Series ISR G2

If the **oir-stop** command is issued and the E-Series Server is not physically removed from the slot, you can restart the E-Series Server with the **oir-start** command. From a console terminal, issue the **hw-module sm slot oir-start** command. The console displays the module's changing state.

Example:

```
Router# hw-module sm 2 oir-start
Router#
*Mar  8 05:40:19.195: %LINK-3-UPDOWN: Interface ucse2/0, changed state to up
*Mar  8 05:40:20.195: %LINEPROTO-5-UPDOWN: Line protocol on Interface ucse2/0, changed
state to up
```

Inserting the E-Series Server in a Cisco 3900 Series ISR G2

The Cisco 3900 ISR G2 that is up and running can detect when an E-Series Server is inserted in the SM slot and will automatically provide power to the server.

Removing the E-Series Server from a Cisco ISR 4000 Series

- [Shutting Down the E-Series Server Installed in a Cisco ISR 4000 Series, page 37](#)
- [Restarting the E-Series Server Installed in a Cisco ISR 4000 Series, page 38](#)
- [Inserting the E-Series Server in a Cisco ISR 4000 Series, page 38](#)

Shutting Down the E-Series Server Installed in a Cisco ISR 4000 Series

SUMMARY STEPS

1. `enable`
2. `ucse subslot slot/0 shutdown`
3. `hw-module subslot slot/0 stop`

DETAILED STEPS

	Command or Action	Purpose
Step 1	<p><code>enable</code></p> <p>Example: Router> <code>enable</code></p>	<p>Enables privileged EXEC mode.</p> <p>Enter your password if prompted.</p>
Step 2	<p><code>ucse subslot <i>slot</i>/0 shutdown</code></p> <p>Example: Router# <code>ucse subslot 1/0 shutdown</code></p>	<p>Shuts down the E-Series Server gracefully.</p> <p>Note Before proceeding with the next command, verify that the E-Series Server has shut down. When the E-Series Server shuts down, the power LED turns orange. You can also use CIMC to verify if the E-Series Server has powered down.</p>
Step 3	<p><code>hw-module subslot <i>slot</i>/0 stop</code></p> <p>Example: Router# <code>hw-module subslot 1/0 stop</code> SM Hardware slot 0 can be removed</p>	<p>Shuts down power to the specified E-Series Server to prepare it for removal.</p> <p>When it is safe to remove the E-Series Server, a message is displayed as shown in the example.</p> <p>Note Before removing the E-Series Server, verify that power to the slot is shut down. The power LED should be off.</p>

Restarting the E-Series Server Installed in a Cisco ISR 4000 Series

If the **oir-stop** command is issued and the E-Series Server is not physically removed from the slot, you can restart the E-Series Server with the **start** command. From a console terminal, issue the **hw-module subslot slot/0 start** command. The console displays the module's changing state.

Example:

```
Router# hw-module subslot 1/0 start
```

Inserting the E-Series Server in a Cisco ISR 4000 Series

A Cisco ISR 4000 series that is up and running can detect when an E-Series Server is inserted in the SM slot. After the router detects the E-Series Server, the router software enables power to the server.

Installing or Replacing Hard Disk Drives on the E-Series Servers

The double-wide E-Series Servers can be ordered with two or three hard disk drives (HDD) or solid-state drives (SSD) preinstalled. The double-wide E-Series Servers support the following Redundant Array of Independent Disks (RAID) configuration:

- RAID 0 (data striping)—Data is stored evenly in stripe blocks across all disks in the array, providing fast throughput. There is no data redundancy, and all data is lost if any disk fails.
- RAID 1 (disk mirroring)—Data is written to two disks, where the data in both disk drives is identical. This provides complete data redundancy if one disk fails.
- RAID 5 (disk striping with distributed parity)—Data and parity information is striped and distributed across all disks in the array with distributed parity information. RAID 5 requires three hard disks and provides limited fault tolerance.

The double-wide E-Series Servers support adding a hot spare drive under RAID 1. If one of the disk drives under RAID 1 fails and there is a hot spare drive installed, the system automatically rebuilds the disk image onto the hot spare drive. The hot spare drive replaces the failed drive as the mirrored drive under RAID 1. To maintain fault tolerance, you must install another hard disk drive.

The single-wide E-Series Servers and the SM E-Series NCE come with two HDDs or SSDs preinstalled. The single-wide E-Series Servers and the SM E-Series NCE support RAID 0 and RAID 1.

The EHWIC E-Series NCE comes with one SSD preinstalled. The EHWIC E-Series NCE does not support RAID.



Warning

Only trained and qualified personnel should be allowed to install or replace this equipment.

Statement 1030



Warning

Ultimate disposal of this product should be handled according to all national laws and regulations.

Statement 1040



Warning

No user-serviceable parts inside. Do not open. Statement 1073

**Warning**

This unit might have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028

**Warning**

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.

Statement 1029

**Note**

The hard disk drives must be installed in the following order:

1. HDD0
2. HDD1
3. HDD2

Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

Use this procedure to install or replace a hard disk drive on the E-Series Servers.

Step 1

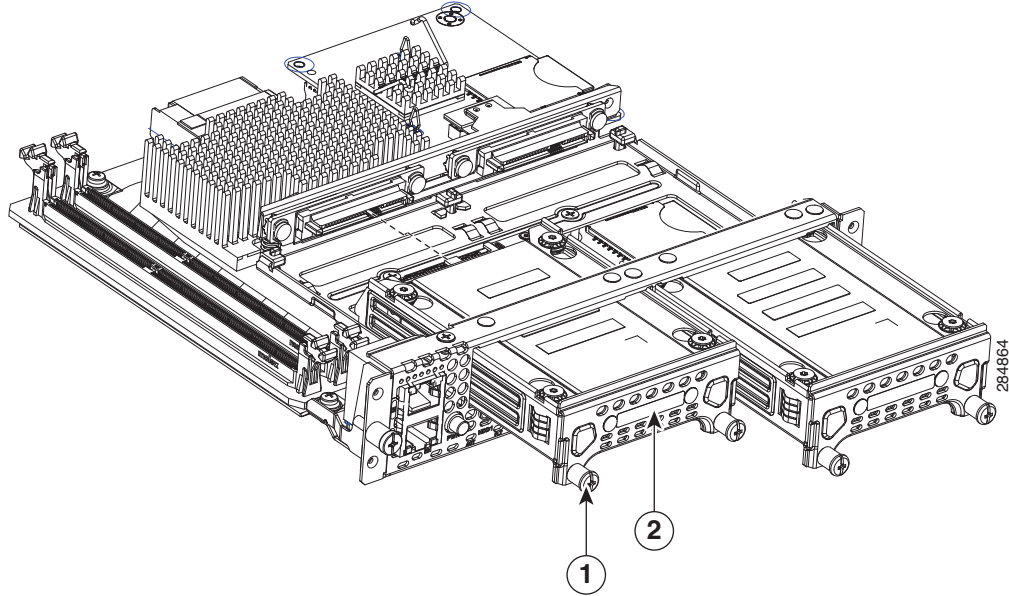
Turn off power to the router.

**Note**

Alternatively, the Cisco 3900 ISR G2 and the Cisco ISR 4000 series support OIR. See the [“Online Insertion and Removal—E-Series Servers”](#) section on page 35.

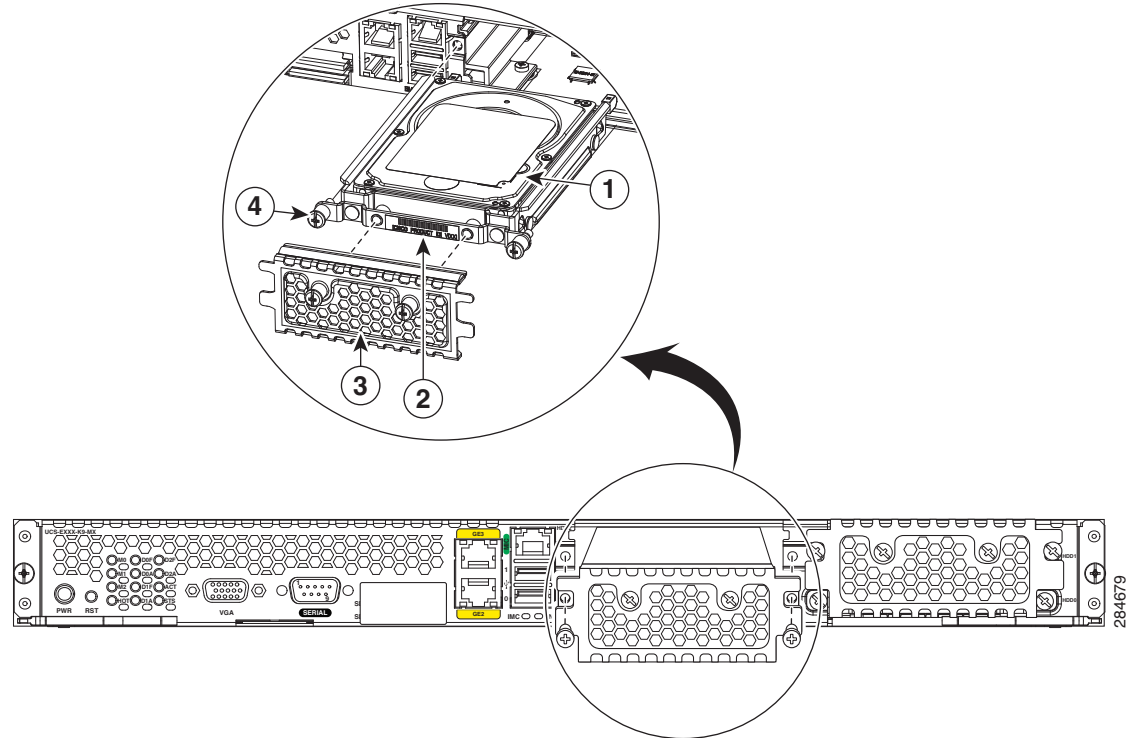
Step 2 Using either a number-1 Phillips screwdriver or a small flat-blade screwdriver, unscrew the captive screws on the faceplate and remove the cover faceplate. See the following figures.

Figure 14 *Replacing a Hard Disk Drive on the Single-Wide E-Series Server*



1	Captive screws	2	Hard disk drive assembly
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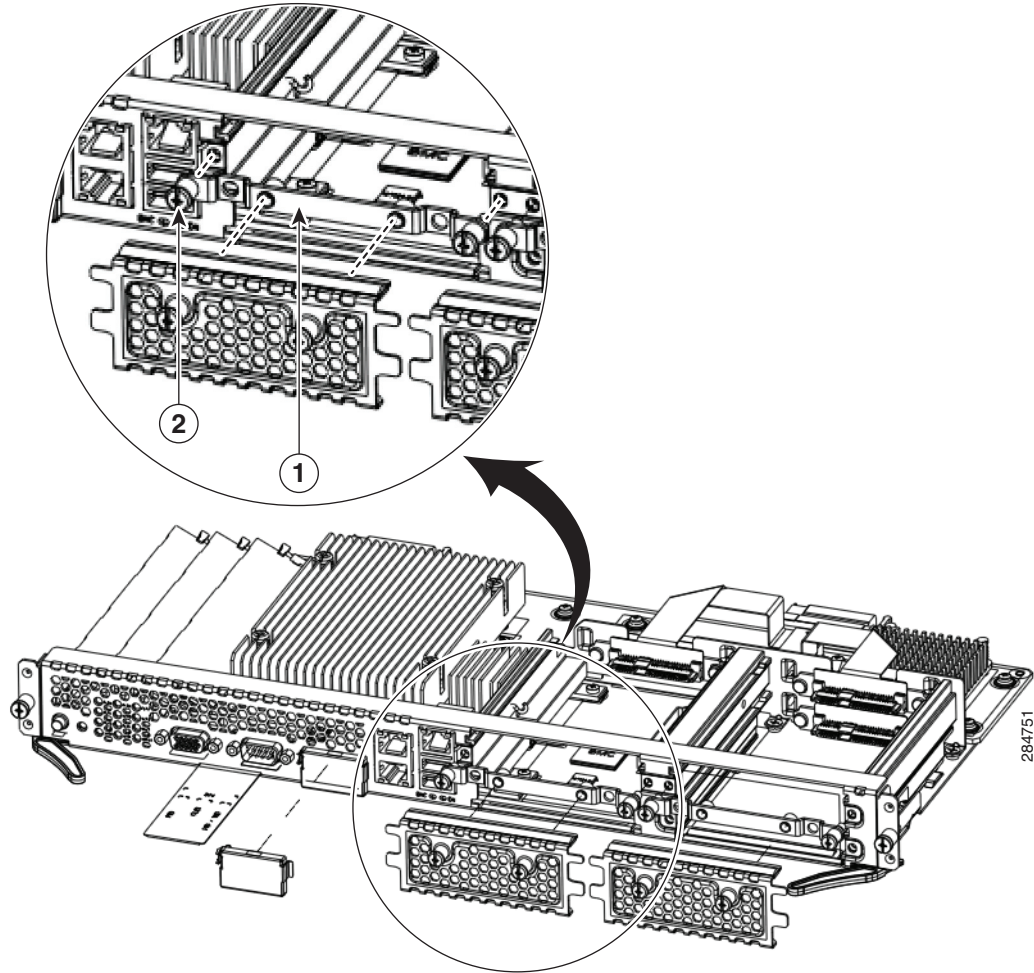
Figure 15 Replacing a Hard Disk Drive on the Double-Wide E-Series Server



1	Hard disk drive	2	Hard disk drive assembly
3	Cover faceplate	4	Captive screws on hard disk drive assembly

Step 3 (Optional) If the slot is empty, use the screwdriver to loosen the screws on the bracket, and then remove the bracket (see the following figure). Go to [Step 6](#).

Figure 16 Empty HDD2 Slot



1	Bracket	2	Captive screws on hard disk drive assembly
----------	---------	----------	--

- Step 4** (Optional) If there is a hard disk drive, use the screwdriver to loosen the captive screws on the hard disk drive assembly.
- Step 5** (Optional) To remove the faulty hard disk, pull the handle of the hard disk drive assembly and slide out the hard disk drive.
- Step 6** Slide the new hard disk drive into the E-Series Server until it clicks into place.
- Step 7** Tighten the captive screws on the new hard disk drive assembly. Make sure that the HDDs are firmly secure to the carrier to avoid rattling during operation.
- Step 8** Replace the faceplate.
- Step 9** Restart the E-Series Server.
- Step 10** Configure the new HDD as the new hotspare disk drive. For the configuration procedure, see the *GUI Configuration Guide for UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller*.

Installing and Replacing the Memory DIMMS in the E-Series Servers


Note

You cannot replace the memory DIMM in an EHWIC E-Series NCE. If you encounter a problem with the memory DIMM, you must replace the entire EHWIC E-Series NCE.


Caution

Always wear an ESD-preventive wrist strap and ensure that it makes good contact with your skin when you remove or install DIMMs. Connect the equipment end of the wrist strap to the metal part of the chassis.


Caution

Handle the DIMMs by the edges only. DIMMs are ESD-sensitive components and can be damaged by mishandling.


Warning

Only trained and qualified personnel should be allowed to install or replace this equipment.
Statement 1030


Warning

Ultimate disposal of this product should be handled according to all national laws and regulations.
Statement 1040


Warning

No user-serviceable parts inside. Do not open. Statement 1073


Warning

This unit might have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028


Warning

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.
Statement 1029

This section includes the following topics:

- [Memory DIMM Location, page 44](#)
- [Removing the Memory DIMM, page 45](#)
- [Installing the Memory DIMM, page 46](#)

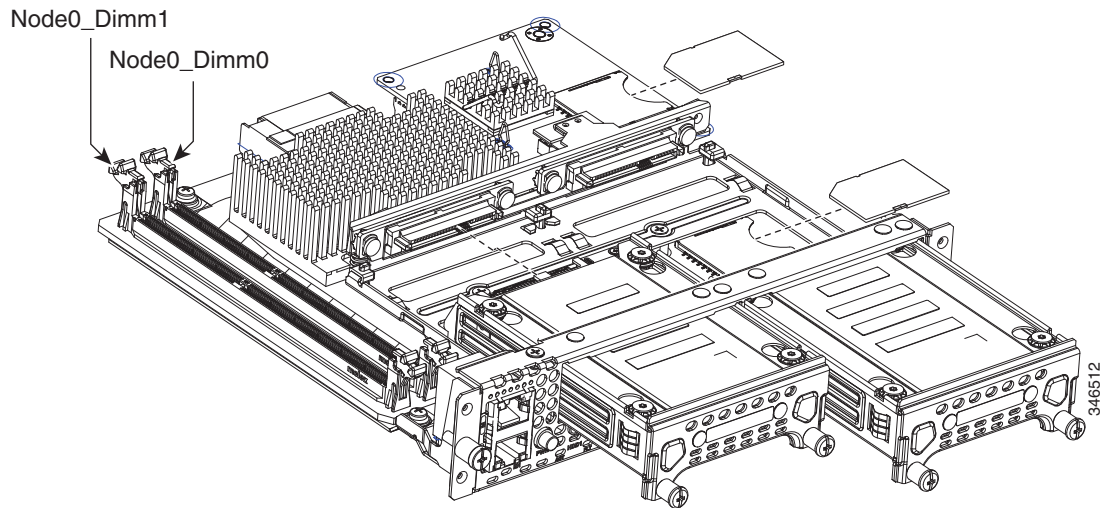
Memory DIMM Location

The following figure shows the location of the memory DIMMs in a single-wide E-Series Server.

**Note**

The single-wide E-Series Servers support up to 16 GB of DDR3 memory DIMMs.

Figure 17 *Memory DIMM Location in a Single-Wide E-Series Server*

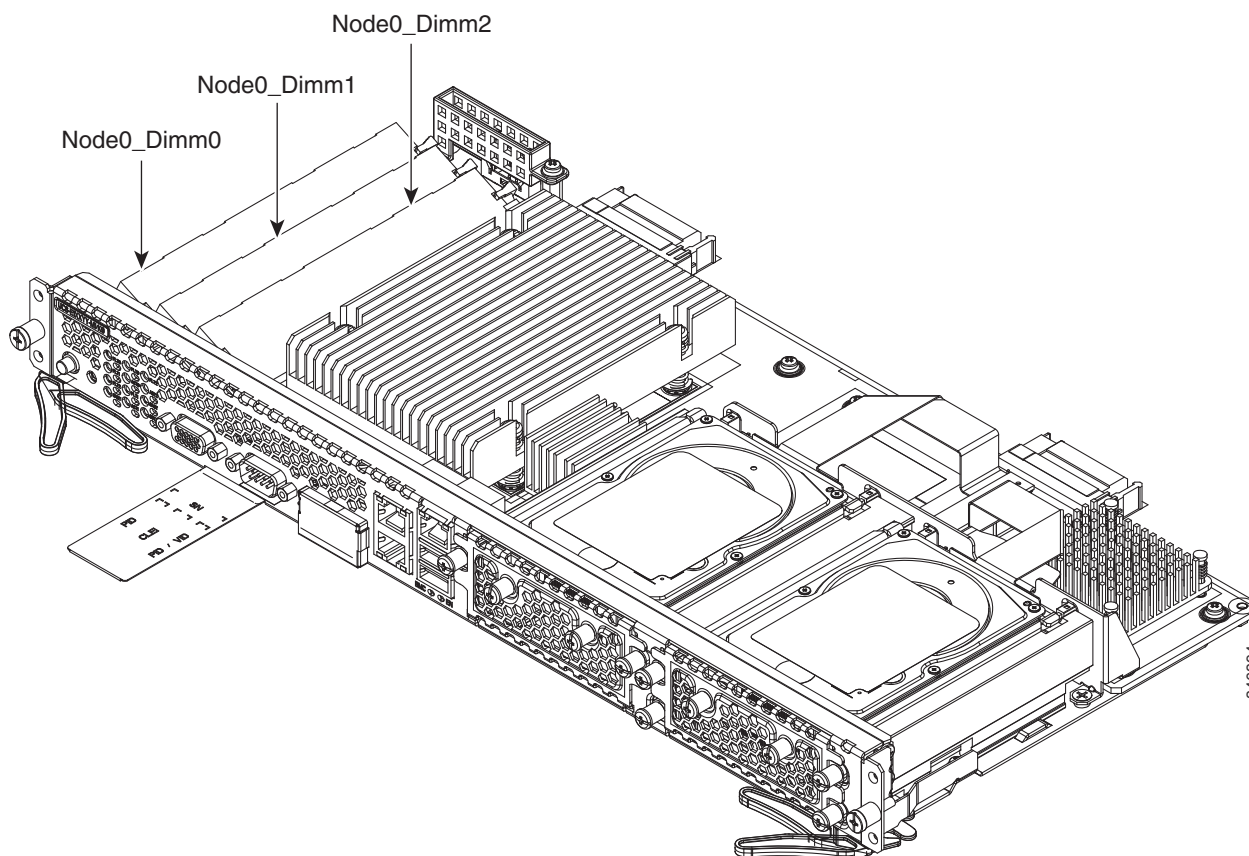


The following figure shows the location of the memory DIMMs in a double-wide E-Series Server.

**Note**

The double-wide E-Series Servers support up to 48 GB of DDR3 memory DIMMs.

Figure 18 Memory DIMM Location in a Double-Wide E-Series Server



Removing the Memory DIMM

Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

Step 1 Turn off power to the router.

**Note**

Alternatively, the Cisco 3900 ISR G2 and the Cisco ISR 4000 series support OIR. See the [“Online Insertion and Removal—E-Series Servers”](#) section on page 35.

Step 2 Locate the DIMM on the E-Series Server. See the [“Memory DIMM Location”](#) section on page 44.

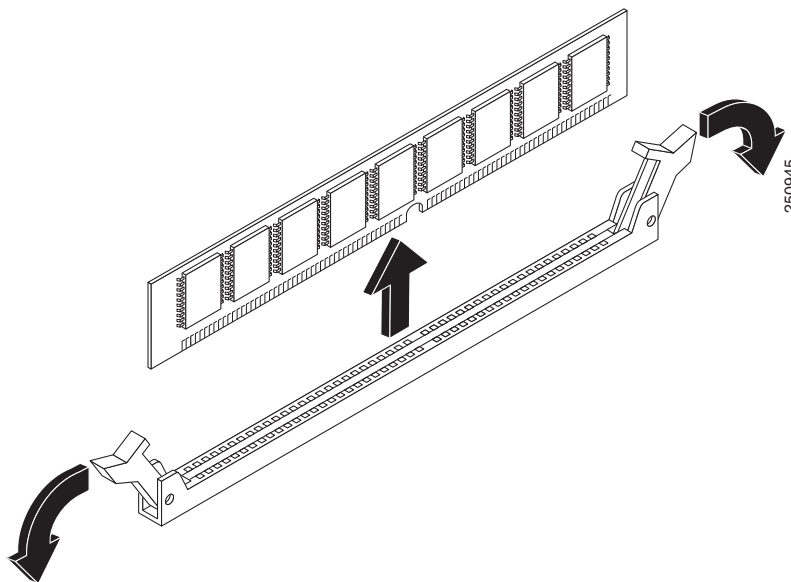
Step 3 Pull the latches away from the DIMM at both ends to lift the DIMM slightly.



Caution Take care not to dislodge the battery that is adjacent to the DIMM connectors.

Step 4 Pull the DIMM out of the socket as shown in the following figure.

Figure 19 Removing the Memory DIMM



Step 5 Place the DIMM in an antistatic bag to protect it from ESD damage.

Installing the Memory DIMM

For information about the memory on the router, see the appropriate router documentation. For information about the memory on the E-Series Server, see the requirements of the installed operating system.



Note The single-wide E-Series Servers support up to 16 GB of DDR3 memory DIMMs. The double-wide E-Series Servers support up to 48 GB of DDR3 memory DIMMs.

Performance degradation can occur if you use the following memory configuration:

- Mix DIMM sizes and densities within a channel.
- Partially populate a channel.
- Unevenly populate the DIMMs between CPUs.



Note DIMMs must be installed in the following order in the double-wide E-Series Servers:

1. DIMM 1 (center DIMM)
2. DIMM 2 (closest to the CPU)
3. DIMM 0 (outboard DIMM)



Note DIMMs must be installed in the following order in the single-wide E-Series Servers:

1. DIMM 0 (closest to the CPU)
2. DIMM 1 (outboard DIMM)

Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

Step 1 Turn off power to the router.



Note Alternatively, the Cisco 3900 ISR G2 and the Cisco ISR 4000 series support OIR. See the [“Online Insertion and Removal—E-Series Servers”](#) section on page 35.

Step 2 Locate the DIMM connector. See the [“Memory DIMM Location”](#) section on page 44.

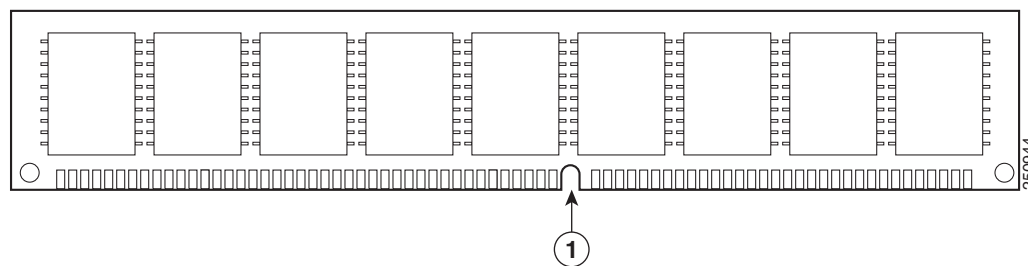


Note The DIMM connectors on the double-wide E-Series Servers are positioned at an angle; therefore, make sure that you insert the DIMM at approximately the same angle.

Step 3 Make sure that both latches on the DIMM connector are in the open position.

Step 4 Orient the DIMM so that the polarization notch on the DIMM lines up with the notch on the connector.

Figure 20 Polarization Notch on the DIMM

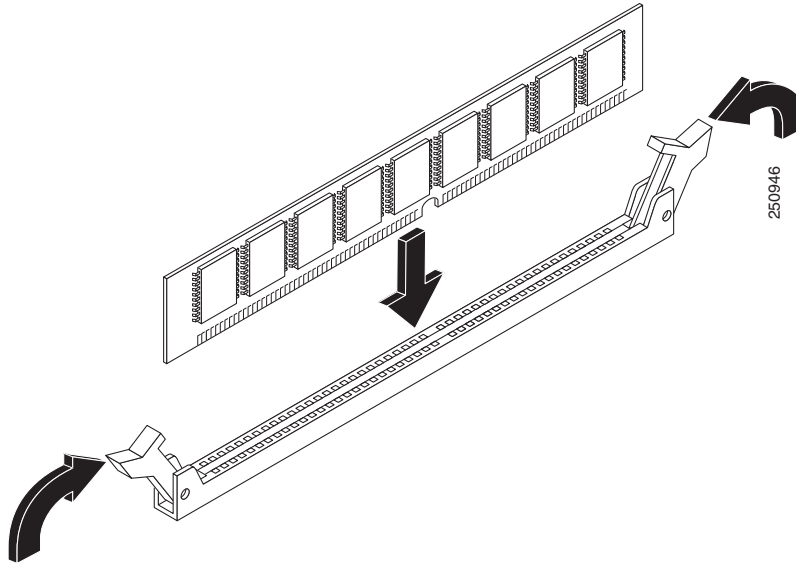


1	Polarization notch		
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Step 5 Insert the DIMM into the connector.

Step 6 Carefully and firmly press the DIMM into the connector until the latches close onto the DIMM. Make sure that both latches snap to the closed position against the DIMM.

Figure 21 *Installing a Memory DIMM*



Step 7 Replace the E-Series Server.

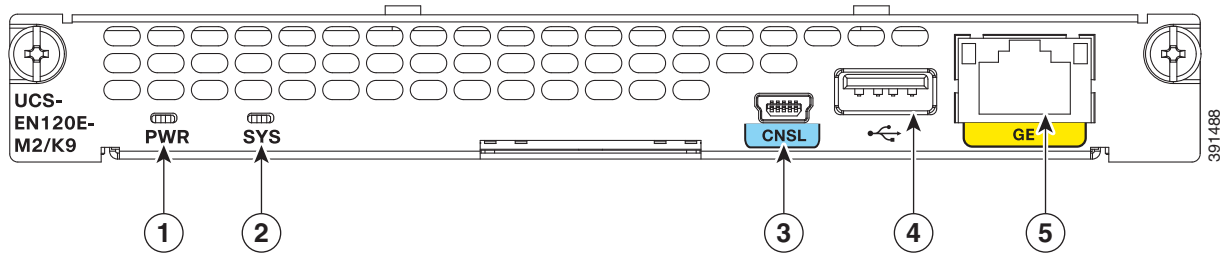
EHWIC E-Series NCE

See the following sections for more information about EHWIC E-Series NCE:

- [EHWIC E-Series NCE—Front Panel and Components, page 49](#)
- [EHWIC E-Series NCE LEDs, page 50](#)
- [Basic Workflow for Installing the EHWIC E-Series NCE in the EHWIC Slot, page 50](#)
- [Online Insertion and Removal—EHWIC E-Series NCE, page 55](#)
- [Installing the Field Programmable Gate Array Image in the EHWIC E-Series NCE, page 55](#)

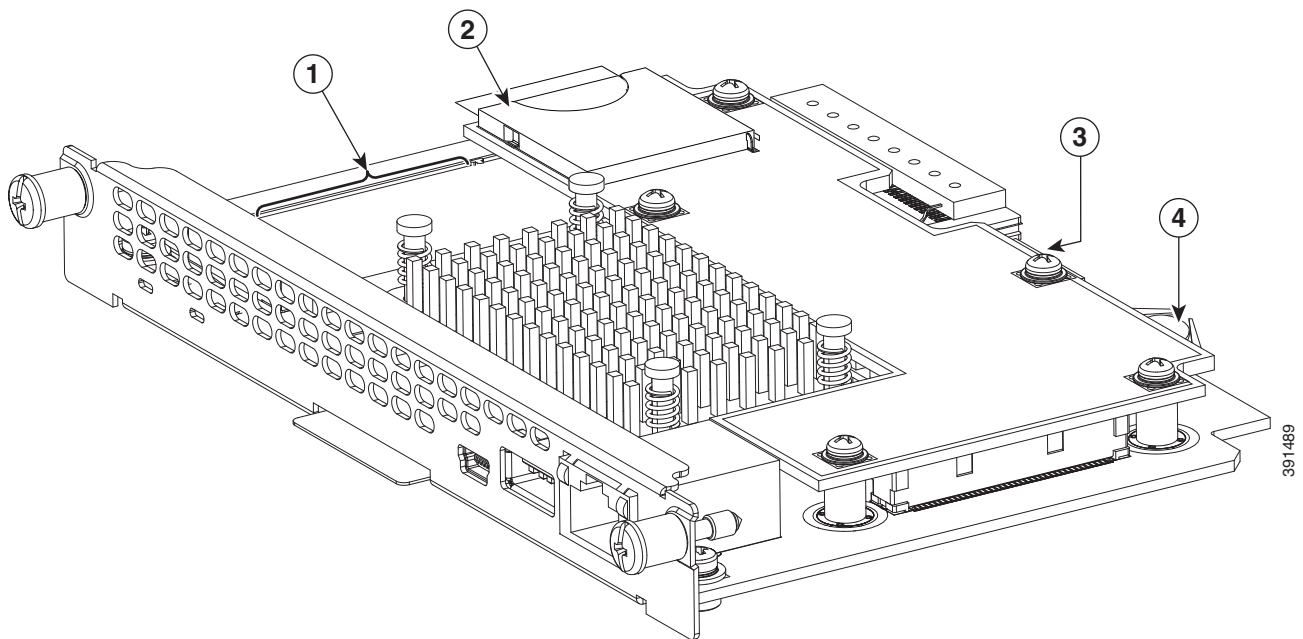
EHWIC E-Series NCE—Front Panel and Components

Figure 22 Front Panel of the EHWIC E-Series NCE



1	LED for power	2	LED for the system
3	Console port	4	VGA port
5	Gigabit Ethernet port (GE2)		

Figure 23 Internal Components of the EHWIC E-Series NCE




1	Memory DIMM slot	2	SD0 Note The SD0 card contains the Cisco Integrated Management Controller (CIMC) software and must always be present.
3	Hard disk drive (located under the daughter card)	4	CMOS battery (located under the daughter card)

EHWIC E-Series NCE LEDs

The following table lists the EHWIC E-Series NCE LEDs and describes the LED colors and states.

Table 14 EHWIC E-Series NCE LEDs

LED	Color	State
Power	Green	<ul style="list-style-type: none"> Steady—CIMC and the CPU are both operating normally. Blinking—The CPU is operating normally, and CIMC is booting up.
	Amber	<ul style="list-style-type: none"> Steady—CIMC is operating normally, and the CPU is powered down. Blinking—CIMC is in the process of booting up, and the CPU is powered down.
SYS	Green	<p>Note Steady—Operation is normal.</p> <p> Note If DRAM is not detected, the SYS LED still displays solid green.</p> <ul style="list-style-type: none"> Blinking—System is booting before entering the EFI shell.
	Amber	Fault is detected on the processor.
GE Port LEDs	Green	<p>Left LED shows the condition of the traffic:</p> <ul style="list-style-type: none"> Blinking—Traffic is detected. Off—There is no traffic.
	Green	<p>Right LED shows whether the link is established:</p> <ul style="list-style-type: none"> Steady—Link is established. Off—No link is established.

Basic Workflow for Installing the EHWIC E-Series NCE in the EHWIC Slot

	Action	Reference Topic
Step 1	Gather the required tools and equipment.	“Tools and Equipment Required for Installation” section on page 26
Step 2	Remove the blank faceplate from the EHWIC slots that you want to use.	“Removing Blank Faceplates from the EHWIC Slots” section on page 51
Step 3	Remove the slot divider from the EHWIC slot for EHWIC E-Series NCE installation.	“Removing Slot Dividers from EHWIC Slots” section on page 51
Step 4	Install the EHWIC E-Series NCE into the router.	“Installing the EHWIC E-Series NCE into the Router” section on page 52
Step 5	Verify the EHWIC E-Series NCE installation.	“Verifying EHWIC E-Series NCE Installation” section on page 55

Removing Blank Faceplates from the EHWIC Slots

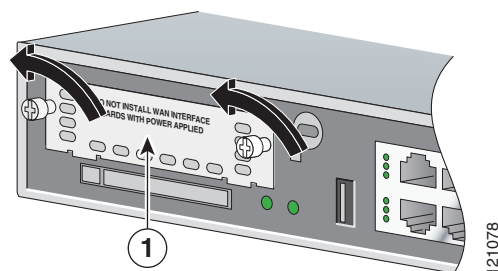
Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

- Step 1** Using either a number-1 Phillips screwdriver or a small flat-blade screwdriver, unscrew the captive screws and remove the blank faceplate from the chassis slot you plan to use. (See [Figure 23](#) and [Figure 24](#).)

Figure 24 Removing the Blank Interface Faceplate with Double Thumb Screws



- | | |
|----------|---|
| 1 | A blank interface faceplate with double thumb screws. |
|----------|---|

- Step 2** Save the blank faceplates for future use.

What to Do Next

Remove the slot dividers from the EHWIC slot. See the “[Removing Slot Dividers from EHWIC Slots](#)” section on page 51.

Removing Slot Dividers from EHWIC Slots

Slot dividers are removed to permit use of double-wide EHWIC E-Series NCE in the router slots.



Note

The EHWIC slots on both sides of a slot divider must be empty before you remove the slot divider.

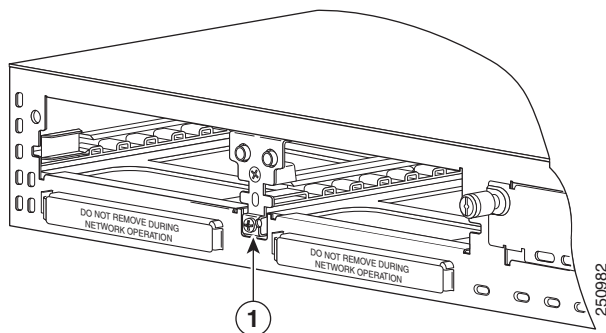
Before You Begin

Make sure that you connect the wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

- Step 1** Remove any installed interface cards and blank faceplates from the router slot you plan to use.
- Step 2** Loosen the retention screw on the slot divider. See [Figure 25](#).

Figure 25 Cisco ISR G2 EHWIC Slot Divider



- 1** Retention screws

- Step 3** Pull the slot divider straight out of the EHWIC slot.

What to Do Next

Install the EHWIC E-Series NCE into the router. See the “[Installing the EHWIC E-Series NCE into the Router](#)” section on page 52.

Installing the EHWIC E-Series NCE into the Router

The EHWIC E-Series NCE can be installed either before or after mounting the router, whichever is convenient.



Warning

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. Statement 1030



Warning

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. Statement 1021



Warning

Hazardous network voltages are present in WAN ports regardless of whether power to the unit is OFF or ON. To avoid electric shock, use caution when working near WAN ports. When detaching cables, detach the end away from the unit first. Statement 1026



Caution

To prevent damage to the server, handle the server by the chassis or frame.

Before You Begin

Verify that you have done the following:

1. Removed the blank faceplate from the EHWIC slots that you want to use. See the “[Removing Blank Faceplates from the EHWIC Slots](#)” section on page 51.
2. Saved the blank faceplates for future use.
3. Removed the slot divider from the EHWIC slot for EHWIC E-Series NCE installation. See the “[Removing Slot Dividers from EHWIC Slots](#)” section on page 51.
4. Connected a wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

Step 1 Turn off electrical power to the router. Leave the power cable plugged in to channel ESD voltages to ground.

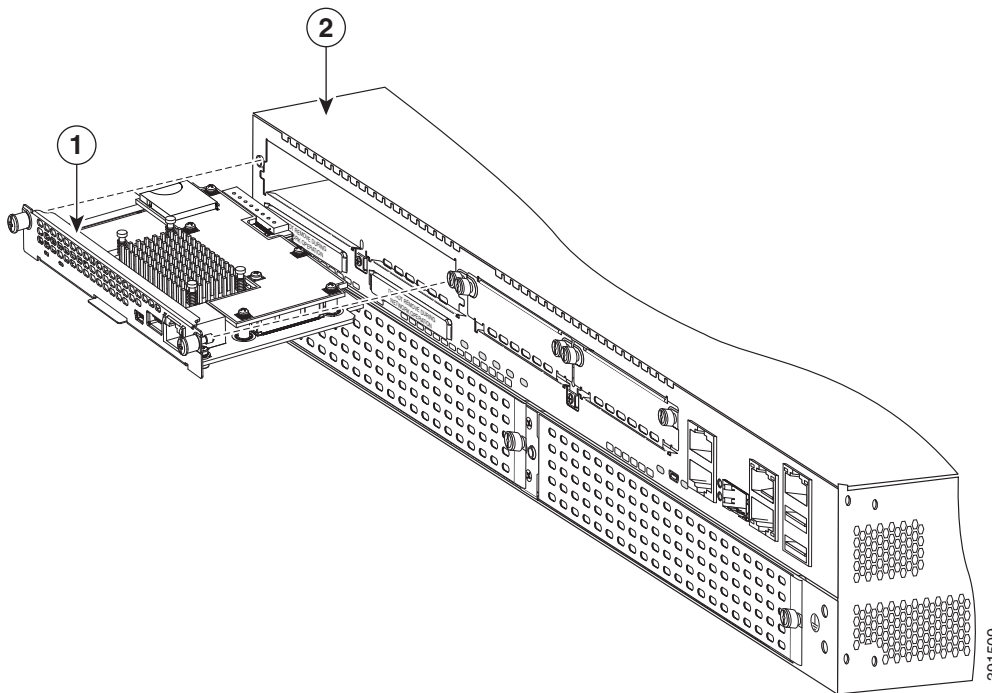
Step 2 Remove all network cables, including telephone cables, from the router.

**Caution**

To prevent damage to the interface card, turn off electrical power and disconnect network cables from the chassis before inserting an interface card into an installed network module or router slot.

Step 3 Align the EHWIC E-Series NCE with the guides in the chassis walls or slot divider, and slide it gently into the slot. (See [Figure 26](#).)

Figure 26 Installing the Double-Wide EHWIC E-Series NCE in a Cisco ISR G2



1	Double-wide EHWIC E-Series NCE	2	ISR G2
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Caution Do not touch the EHWIC E-Series NCE board. Handle the EHWIC E-Series NCE by the edges of the faceplate to reduce the risk of damage to the card.

Step 4 Using the faceplate, push the EHWIC E-Series NCE into place until you feel the EHWIC seat securely into the connector on the router backplane. The interface card faceplate should contact the chassis rear panel.



Caution Do not connect cables to EHWIC E-Series NCE until you have installed it.

Step 5 Using a number-1 Phillips or flat-blade screwdriver, tighten the captive mounting screws on the EHWIC E-Series NCE faceplate.

What to Do Next

1. Load a compatible Cisco IOS image.
2. Connect the EHWIC E-Series NCE to the network and then power up the router and the NCE.
3. Verify that the router recognizes the EHWIC E-Series NCE. See the [“Verifying EHWIC E-Series NCE Installation”](#) section on page 55.

Verifying EHWIC E-Series NCE Installation

Before You Begin

1. Install the EHWIC E-Series NCE into the router.
2. Load a compatible Cisco IOS image. See the “Cisco ISR G2, E-Series Server, NCE, and Cisco IOS Software Release Compatibility” section in the *Release Notes for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine, Release 3.x*.
3. Power on the EHWIC E-Series NCE.

Procedure

To verify that the router detects the presence of the newly installed EHWIC E-Series NCE, use the **show inventory** command.

```
Router> show inventory
NAME: "CISCO3945-CHASSIS", DESCR: "CISCO3945-CHASSIS"
PID: CISCO3945-CHASSIS, VID: V02, SN: FGL1539100Q
NAME: "Cisco Services Performance Engine 150 for Cisco 3900 ISR on Slot 0", DESCR: "Cisco
Services Performance Engine 150 for Cisco 3900 ISR"
PID: C3900-SPE150/K9, VID: V05, SN: FOC15367HAZ
NAME: "Enhanced WAN Interface Card UCS Server on Slot 0 SubSlot 3", DESCR: "Enhanced WAN
Interface Card UCS Server"
PID: UCS-EN120E-M2/K9, VID: V01, SN: FOC17462K2A
NAME: "C3900 AC Power Supply 1", DESCR: "C3900 AC Power Supply 1"
PID: PWR-3900-AC, VID: V03, SN: SNI1511C8SM
```

Online Insertion and Removal—EHWIC E-Series NCE



Note

OIR is not supported on the EHWIC E-Series NCE.

Installing the Field Programmable Gate Array Image in the EHWIC E-Series NCE



Caution

The Field Programmable Gate Array (FPGA) comes preinstalled when you purchase the EHWIC E-Series NCE. Use this procedure only if Cisco Systems requires you to install a new FPGA image.

Procedure

- Step 1** Download the *fpga-name.rbf* image file from the assigned tftp server onto the Flash drive.
- Step 2** Use the following command to install the FPGA image:

```
Router # ucse subslot slot/port-adapter fpga-upgrade flash: fpga-name.rbf
```



Warning

Do not power cycle the router during the FPGA installation process.

Step 3 After the installation completes, power cycle the router for the new FPGA image to take effect.



Note If you accidentally lose power during the upgrade process, the FPGA falls back to the factory-installed image. To ensure proper functionality, you must reinstall the new FPGA image.

NIM E-Series NCE

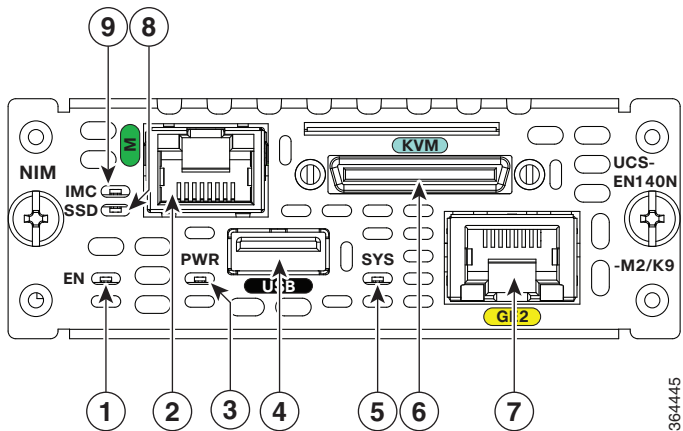
See the following sections for more information about NIM E-Series NCE:

- [NIM E-Series NCE—Front Panel and Components, page 56](#)
- [NIM E-Series NCE LEDs, page 59](#)
- [Basic Workflow for Installing the NIM E-Series NCE in the NIM Slot, page 59](#)
- [Online Insertion and Removal—NIM E-Series NCE, page 63](#)

NIM E-Series NCE—Front Panel and Components

The following figure shows the front panel of the NIM E-Series NCE.

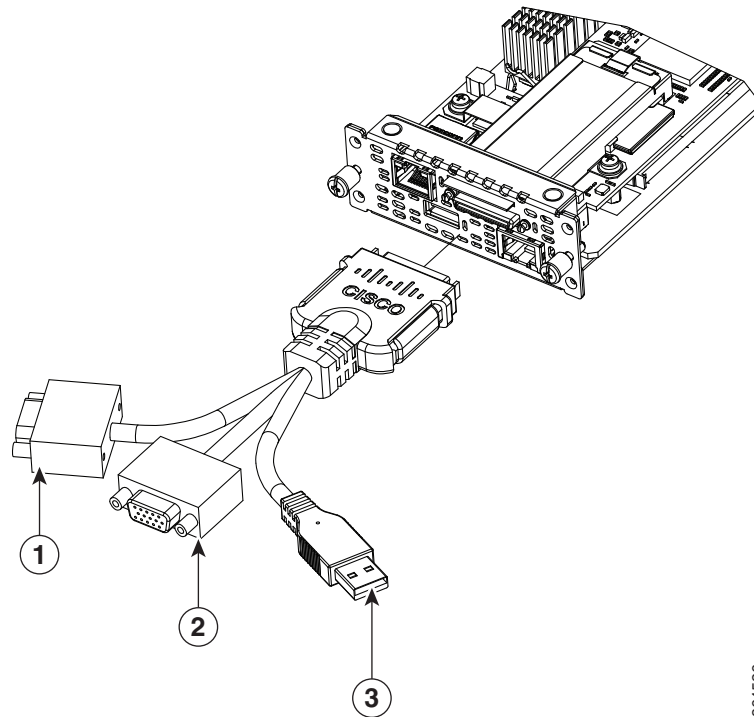
Figure 27 Front Panel of the NIM E-Series NCE



1	EN LED	2	Management port
3	Power LED	4	USB
5	LED for the system	6	KVM port used for keyboard, video, and mouse (KVM) connector Note Use the KVM connector that is shipped with the NIM E-Series NCE. See Figure 28 .
7	GE Port	8	LED for the SSD drive
9	LED for the CIMC		

The following figure shows the KVM connector that is shipped with the NIM E-Series NCE.

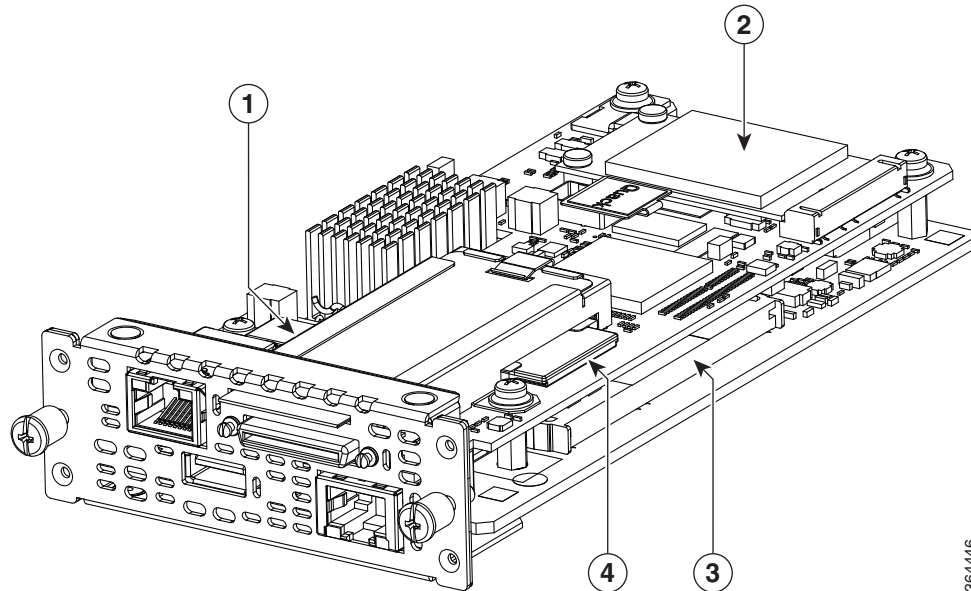
Figure 28 **KVM Connector**



1	DB15 connector—video port	2	USB connector
3	DB9 connector—serial port		

The following figure shows the internal components of the NIM E-Series NCE.

Figure 29 Internal Components of the NIM E-Series NCE




1	CMOS battery (located under the daughter card)	2	HDD
3	Memory DIMM slots (located under the daughter card)	4	SD0 Note The SD0 card contains the Cisco Integrated Management Controller (CIMC) software and must always be present.

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NIM E-Series NCE LEDs

The following table lists the NIM E-Series NCE LEDs and describes the LED colors and states.

Table 15 *NIM E-Series NCE LEDs*

LED	Color	State
Power	Green	<ul style="list-style-type: none"> Steady—CIMC and the CPU are both operating normally. Blinking—The CPU is operating normally, and CIMC is booting up.
	Amber	<ul style="list-style-type: none"> Steady—CIMC is operating normally, and the CPU is powered down. Blinking—CIMC is in the process of booting up, and the CPU is powered down.
SYS	Green	<p>Note Steady—Operation is normal.</p>  <p>Note If DRAM is not detected, the SYS LED still displays solid green.</p> <ul style="list-style-type: none"> Blinking—System is booting before entering the EFI shell.
	Amber	Fault is detected on the processor.
IMC	Green	Blinks when the CIMC is operating normally.
SSD	Green	Blinks when the SSD is operating normally.
GE Port LEDs	Green	Left LED shows the condition of the traffic: <ul style="list-style-type: none"> Blinking—Traffic is detected. Off—There is no traffic.
	Green	Right LED shows whether the link is established: <ul style="list-style-type: none"> Steady—Link is established. Off—No link is established.

Basic Workflow for Installing the NIM E-Series NCE in the NIM Slot

	Action	Reference Topic
Step 1	Gather the required tools and equipment.	“Tools and Equipment Required for Installation” section on page 26
Step 2	Remove the blank faceplates from the NIM slot that you want to use.	—
Step 3	Install the NIM E-Series NCE into the router.	“Installing the NIM E-Series NCE into the Router” section on page 60
Step 4	Verify the NIM E-Series NCE installation.	“Verifying NIM E-Series NCE Installation” section on page 62

Installing the NIM E-Series NCE into the Router

The NIM E-Series NCE can be installed either before or after mounting the router, whichever is convenient.



Warning

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. Statement 1030



Warning

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. Statement 1021



Warning

Hazardous network voltages are present in WAN ports regardless of whether power to the unit is OFF or ON. To avoid electric shock, use caution when working near WAN ports. When detaching cables, detach the end away from the unit first. Statement 1026



Caution

To prevent damage to the server, handle the server by the chassis or frame.

Before You Begin

Do the following:

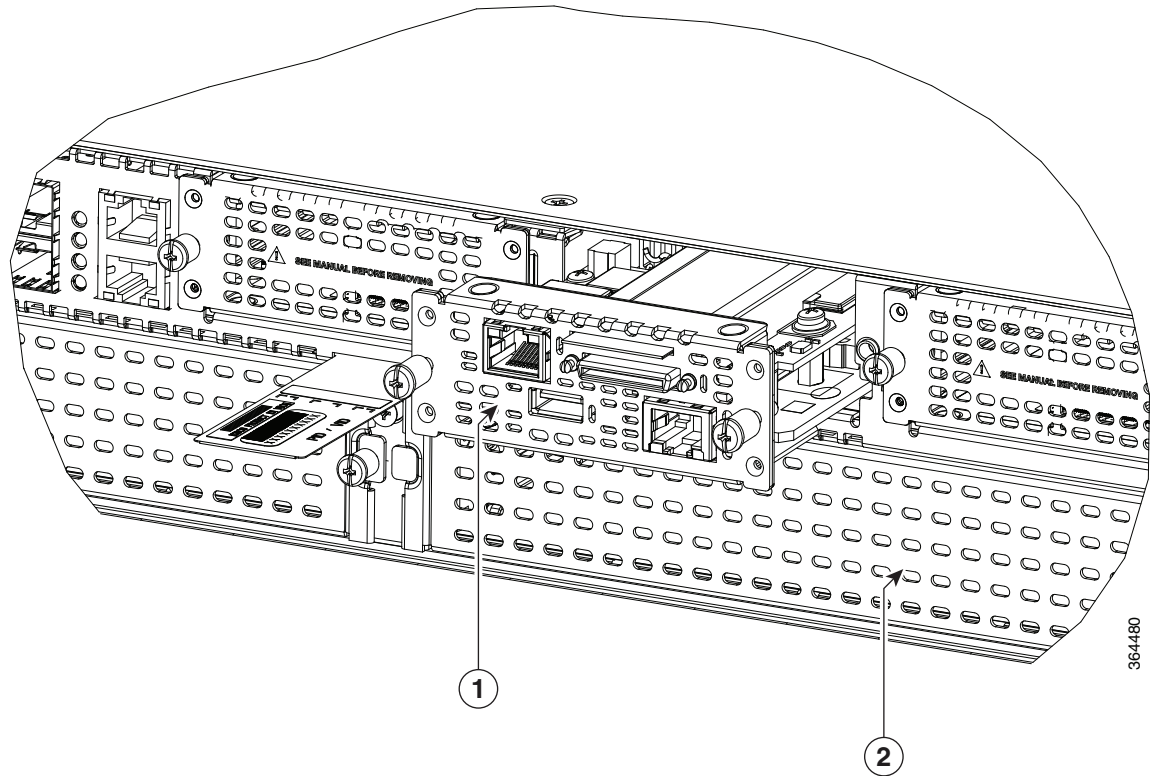
1. Using either a number-1 Phillips screwdriver or a small flat-blade screwdriver, unscrew the captive screws and remove the blank faceplate from the chassis NIM slot that you want to use.
2. Save the blank faceplates for future use.
3. Connect a wrist-strap clip to an unpainted portion of the chassis frame to channel unwanted ESD voltages to ground.

Procedure

- Step 1** Turn off electrical power to the router. Leave the power cable plugged in to channel ESD voltages to ground.
- Step 2** Remove all network cables, including telephone cables, from the rear panel of the router.

- Step 3** Align the NIM E-Series NCE with the guides in the chassis walls or slot divider, and slide it gently into the NIM slot. (See [Figure 30](#).)

Figure 30 Installing the NIM E-Series NCE in a Cisco ISR 4000 Series



1	NIM E-Series NCE	2	Cisco ISR 4000 series
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Caution

Do not touch the NIM E-Series NCE board. Handle the NIM E-Series NCE by the edges of the faceplate to reduce the risk of damage to the card.

- Step 4** Using the faceplate, push the NIM E-Series NCE into place until you feel the NIM seat securely into the connector on the router backplane. The NIM faceplate should contact the chassis rear panel.



Caution

Do not connect cables to NIM E-Series NCE until you have installed it.

- Step 5** Using a number-1 Phillips or flat-blade screwdriver, tighten the captive mounting screws on the NIM faceplate.

What to Do Next

4. Load a compatible Cisco IOS image. See the “Cisco ISR 4000, E-Series Server, NCE, CIMC and Cisco IOS Software Release Compatibility” section in the *Release Notes for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine, Release 3.x*.
5. Connect the NIM E-Series NCE to the network and then power up the router and the NIM.
6. Verify that the router recognizes the NIM E-Series NCE. See the “[Verifying NIM E-Series NCE Installation](#)” section on page 62.

Verifying NIM E-Series NCE Installation**Before You Begin**

1. Install the NIM E-Series NCE into the router.
2. Load a compatible Cisco IOS image. See the “Cisco ISR 4000, E-Series Server, NCE, CIMC and Cisco IOS Software Release Compatibility” section in the *Release Notes for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine, Release 3.x*.
3. Power on the NIM E-Series NCE.

Procedure

To verify the NIM E-Series NCE installation, use one of the following commands:

- To display a high-level overview of the entire physical system, use the **show platform** command:

```
Router# show platform
Chassis type: ISR4351/K9

0/1      UCS-EN140N-M2/K9    ok           3w5d
1/0      UCS-E140DP-M1/K9   ok           4w6d
2        ISR4351/K9          ok           5w2d
R0       ISR4351/K9          ok, active   5w2d
F0       ISR4351/K9          ok, active   5w2d
P0       PWR-4450-AC        ok           5w2d
P2       ACS-4450-FANASSY   ok           5w2d

Slot      CPLD Version      Firmware Version
-----
0         14080523          15.4(3r)S1
1         14080523          15.4(3r)S1
2         14080523          15.4(3r)S1
R0        14080523          15.4(3r)S1
F0        14080523          15.4(3r)S1
```

- To verify that the router recognizes the server, use the **show hw-module subslot all oir** command:

```
Router# show hw-module subslot all oir
Module      Model              Operational Status
-----
subslot 0/0  ISR4351-3x1GE      ok
subslot 0/1  UCS-EN140N-M2/K9   ok
subslot 1/0  UCS-E140DP-M1/K9   ok
```

Online Insertion and Removal—NIM E-Series NCE

Online insertion and removal (OIR) provides uninterrupted network operation, maintains routing information, and ensures session preservation on the Cisco ISR 4000 series. You can use online insertion and removal to install or replace hardware without affecting system operations.

Removing the NIM E-Series NCE from a Cisco ISR 4000 Series

- [Shutting Down the NIM E-Series NCE Installed in a Cisco ISR 4000 Series, page 63](#)
- [Restarting the NIM E-Series NCE Installed in a Cisco ISR 4000 Series, page 63](#)
- [Inserting the NIM E-Series NCE in a Cisco ISR 4000 Series, page 64](#)

Shutting Down the NIM E-Series NCE Installed in a Cisco ISR 4000 Series

SUMMARY STEPS

1. `enable`
2. `hw-module subslot 0/NIM-slot-number stop`

DETAILED STEPS

	Command or Action	Purpose
Step 1	<code>enable</code> Example: Router> <code>enable</code>	Enables privileged EXEC mode. Enter your password if prompted.
Step 2	<code>hw-module subslot 0/NIM-slot-number stop</code> Example: Router# <code>hw-module subslot 0/1 stop</code>	Shuts down power to the specified NIM E-Series NCE to prepare it for removal. The NIM slot number can be 1, 2, or 3. Note Before removing the NIM E-Series NCE, verify that power to the NIM slot is shut down. The power LED should be off.

Restarting the NIM E-Series NCE Installed in a Cisco ISR 4000 Series

If the `stop` command is issued and the NIM E-Series NCE is not physically removed from the slot, you can restart the NIM E-Series NCE with the `start` command. From a console terminal, issue the `hw-module subslot 0/NIM-slot-number start` command. The console displays the module's changing state.

Example:
 Router# `hw-module subslot 0/1 start`

Inserting the NIM E-Series NCE in a Cisco ISR 4000 Series

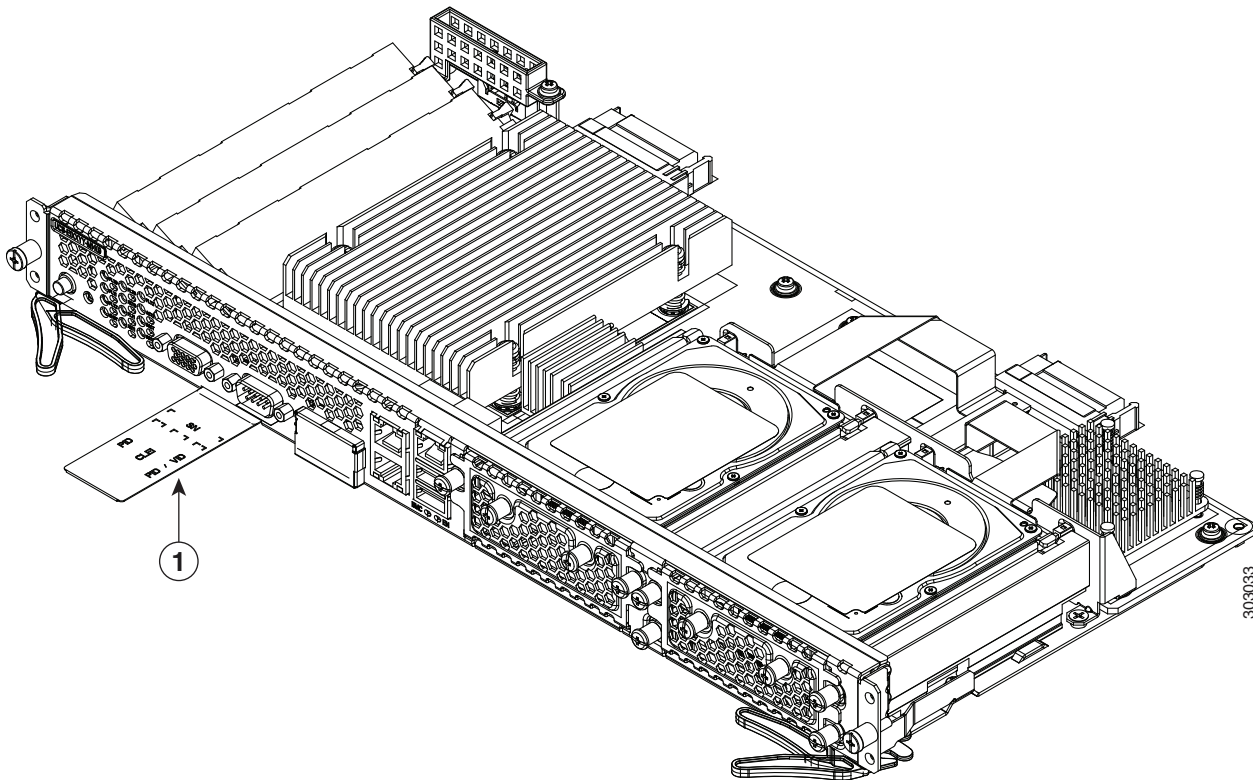
A Cisco ISR 4000 series that is up and running can detect when an NIM E-Series NCE is inserted in the NIM slot. After the router detects the NIM E-Series NCE, the router software enables power to the server.

Removing the COA

In the event that you need to return the E-Series Server, make sure that you retain the original Certificate of Authenticity (COA) label. The COA is the label from Microsoft with the code that enables their windows software. After you return the server, Cisco Systems cannot retrieve the COA label from the returned server.

The COA label is attached to the inside half of a plastic pull out label tray. To remove the COA label, cut away the half of the label that contains the COA label and save it. Return the unit with the other half of the label tray, which contains the units CLEI code, serial number, and other important unit labels, to Cisco Systems or your licensed reseller.

Figure 31 COA Label Location



1	Plastic pull label tray
---	-------------------------



Note

The COA label from Microsoft is single layer and not foldable.

Cisco Integrated Management Controller

Cisco Integrated Management Controller (CIMC) is a separate management module built into the motherboard. CIMC is the management service for the E-Series Servers. You can use a web-based GUI or SSH-based CLI to access, configure, administer, and monitor the server. For more information on CIMC, see the *GUI Configuration Guide for Cisco UCS E-Series Server and the Cisco UCS E-Series Network Compute Engine*.

Related Documentation

For more information about Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine, see the following related documentation:

- For links to the following Cisco UCS E-Series Servers and the Cisco UCS Network Compute Engine documents, see the [Documentation Guide for Cisco UCS E-Series Servers](#):
 - *Release Notes for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine*
 - *Getting Started Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine*
 - *Hardware Installation Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine (this document)*
 - *Cisco Network Modules, Server Modules, and Interface Cards Regulatory Compliance and Safety Information*
 - *Host Upgrade Utility Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine*
 - *GUI Configuration Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller*
 - *CLI Configuration Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine Integrated Management Controller*
 - *CIMC XML API Programmer's Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine*
 - *Troubleshooting Guide for Cisco UCS E-Series Servers and the Cisco UCS E-Series Network Compute Engine*
 - *Open Source Used in Cisco UCS E-Series Servers*
 - *Documentation Guides for Third Party Plug-in Tools*
- For information about installing and connecting the Cisco 2900 series and Cisco 3900 ISRs, see the [Cisco 3900 Series and Cisco 2900 Series Hardware Installation Guide](#).
- For information about installing and connecting the Cisco ISR 4000 Series, see the [Hardware Installation Guide for the Cisco 4400 and Cisco ISR 4300 Series Integrated Services Router](#).
- For regulatory compliance and safety information, see the [Cisco Network Modules and Interface Cards Regulatory Compliance and Safety Information](#) document.

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