



# ThinkSystem SN850 Compute Node Setup Guide



**Machine Type: 7X15**

## **Note**

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at:

[http://thinksystem.lenovofiles.com/help/topic/safety\\_documentation/pdf\\_files.html](http://thinksystem.lenovofiles.com/help/topic/safety_documentation/pdf_files.html)

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at:

<http://datacentersupport.lenovo.com/warrantylookup>

**First Edition (August 2017)**

**© Copyright Lenovo 2017.**

**LIMITED AND RESTRICTED RIGHTS NOTICE: If data or software is delivered pursuant to a General Services Administration "GSA" contract, use, reproduction, or disclosure is subject to restrictions set forth in Contract No. GS-35F-05925.**

---

# Contents

## Safety . . . . .iii

Safety inspection checklist . . . . . iv

## Chapter 1. Introduction . . . . . 1

Compute node package contents . . . . . 3

Features . . . . . 3

Specifications . . . . . 6

Management options . . . . . 8

## Chapter 2. Compute node components . . . . . 15

Power, controls, and indicators . . . . . 15

    Compute node controls, connectors, and LEDs . . . . . 15

    Light path diagnostics . . . . . 18

KVM cable . . . . . 19

System-board layouts . . . . . 19

    System-board connectors . . . . . 20

    System-board switches . . . . . 21

Parts list . . . . . 22

## Chapter 3. Compute node hardware setup . . . . . 25

Compute node setup checklist . . . . . 25

Installation Guidelines . . . . . 26

    System reliability guidelines . . . . . 27

    Working inside the compute node with the power on . . . . . 27

    Handling static-sensitive devices . . . . . 28

Install compute node hardware options . . . . . 28

    Remove the compute node cover . . . . . 29

    Remove the air baffle . . . . . 30

    Install a 2.5-inch drive backplane . . . . . 31

    Install a 2.5-inch hot-swap drive . . . . . 32

    Install a DIMM . . . . . 34

    Install an I/O expansion adapter . . . . . 36

    Install an M.2 drive . . . . . 38

    Install a processor-heat-sink module . . . . . 42

    Install the interposer card . . . . . 44

    Install a RAID adapter . . . . . 47

    Install the air baffle . . . . . 55

    Install the compute node cover . . . . . 56

Install a compute node . . . . . 58

Power on the compute node . . . . . 59

Validate compute node setup . . . . . 59

Power off the compute node . . . . . 60

## Chapter 4. System configuration . . . 61

Set the network connection for the Lenovo XClarity Controller . . . . . 61

Update the firmware . . . . . 62

Configure the firmware . . . . . 64

Memory configuration . . . . . 65

RAID configuration . . . . . 65

Install the operating system . . . . . 66

Back up the compute node configuration . . . . . 66

## Chapter 5. Resolving installation issues . . . . . 69

## Appendix A. Getting help and technical assistance . . . . . 73

Before you call . . . . . 73

Collecting service data . . . . . 74

Contacting Support . . . . . 75

## Index . . . . . 77



---

## Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安裝本產品之前，請仔細閱讀 **Safety Information**  
(安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

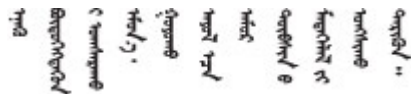
A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་རྒྱུ་འདི་བདེ་སྤྱོད་མ་བྱས་གོང་། སྐྱོར་གྱི་ཡིད་གཟབ་  
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་ཟེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen  
canjbinj soengq cungj vahgangj ancien siusik.

---

## Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

**Important:** Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
  - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
  - Make sure that the power cord is the correct type.  
To view the power cords that are available for the server:
    - a. Go to:  
<http://lesc.lenovo.com>
    - b. In the Customize a Model pane:
      - 1) Click **Select Options/Parts for a Model**.
      - 2) Enter the machine type and model for your server.
    - c. Click the Power tab to see all line cords.
  - Make sure that the insulation is not frayed or worn.
3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.

4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
5. Check for worn, frayed, or pinched cables.
6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.





---

## Chapter 1. Introduction

Each ThinkSystem SN850 compute node supports up to four 2.5-inch hot-swap Serial Attached SCSI (SAS), Serial ATA (SATA) or Non-Volatile Memory express (NVMe) hard disk drives.

When you receive your ThinkSystem SN850, refer to the *ThinkSystem SN850 Compute Node Setup Guide* to set up the compute node, install optional devices, and perform the initial configuration of the compute node. Meanwhile, the *ThinkSystem SN850 Compute Node Maintenance Manual* contains information to help you solve problems that might occur in your ThinkSystem SN850. It describes the diagnostic tools that come with the compute node, error codes and suggested actions, and instructions for replacing failing components.

The compute node comes with a limited warranty. For details about the warranty, see: <https://datacentersupport.lenovo.com/us/en/documents/ht100742>

For details about your specific warranty, see: <http://datacentersupport.lenovo.com/warrantylookup>

### Notes:

- The first generation Chassis Management Module (CMM1; 68Y7030) is not supported by the ThinkSystem SN850 compute node.
- The second generation Chassis Management Module (CMM2; 00FJ669) must be at firmware level 1.6.1 or above to support the ThinkSystem SN850 compute node. This applies to both CMMs that are installed in the chassis.
- The illustrations in this document might differ slightly from your model.

### Identifying your compute node

When you contact Lenovo for help, the machine type, model, and serial number information helps support technicians to identify your server and provide faster service.

Record information about the compute node in the following table.

Table 1. Record of the system information

Product name	Machine Type (s)	Model number	Serial number
ThinkSystem SN850	Type 7X15		

The model number and serial number are on the ID label on the front of the compute node and the chassis, as shown in the following illustration.

**Note:** The illustrations in this document might differ slightly from your hardware.

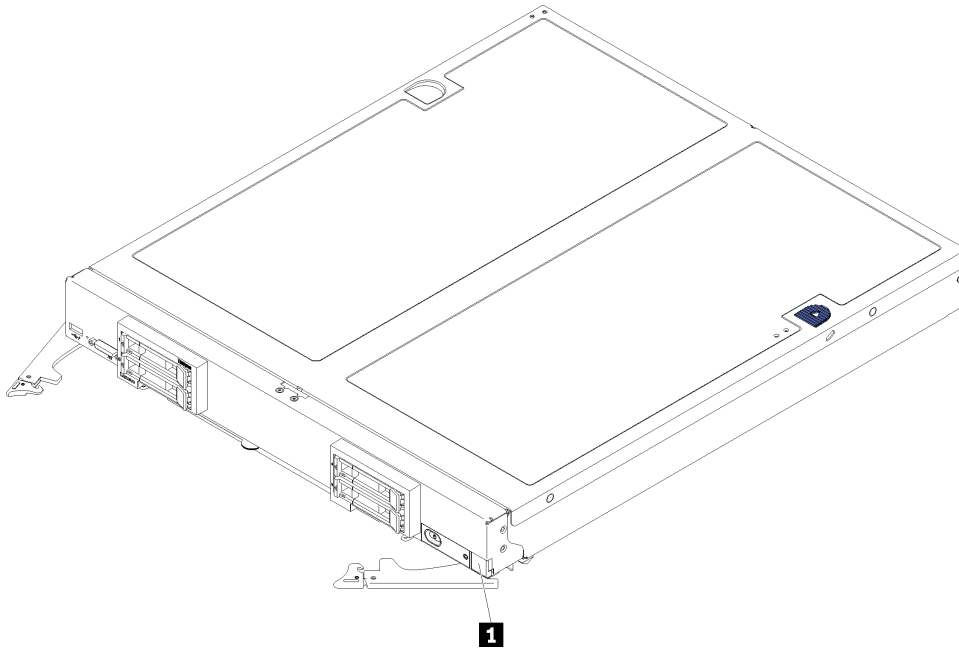


Figure 1. ID label on the front of the node

**1** ID label

**Customer information tabs**

The customer information tabs contain system-related information such as firmware level, administrator accounts and so forth.

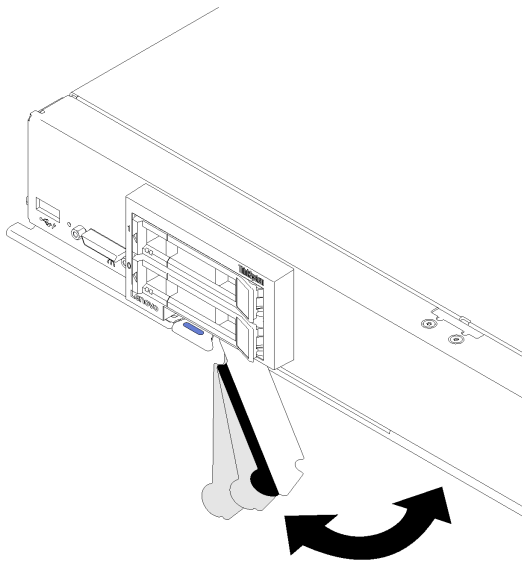


Figure 2. Location of customer information tabs

The system service label, which is on the cover of the compute node, provides a quick response (QR) code for mobile access to service information. You can scan the QR code using a QR code reader and scanner with a mobile device and get quick access to the Lenovo Service Information website. The Lenovo Service

Information website provides additional information for parts installation and replacement videos, and error codes for server support.

The following illustration shows the QR code (<https://support.lenovo.com/p/servers/sn850>):



Figure 3. QR code

---

## Compute node package contents

When you receive your compute node, verify that the shipment contains everything that you expected to receive.

The compute node package includes the following items:

- Compute node
- Printed documentation

---

## Features

Performance, ease of use, reliability, and expansion capabilities were key considerations in the design of the compute node. These design features make it possible for you to customize the system hardware to meet your needs today and provide flexible expansion capabilities for the future.

Your compute node implements the following features and technologies:

- **UEFI-compliant server firmware**

LenovoLenovo ThinkSystem firmware is Unified Extensible Firmware Interface (UEFI) 2.1 compliant. UEFI replaces BIOS and defines a standard interface between the operating system, platform firmware, and external devices.

LenovoLenovo ThinkSystem are capable of booting UEFI-compliant operating systems, BIOS-based operating systems, and BIOS-based adapters as well as UEFI-compliant adapters.

**Note:** The compute node does not support DOS (Disk Operating System).

- **Large system-memory compatibility**

The compute node supports 48 connectors of industry-standard double-data-rate 4 DIMM (DDR4), registered DIMM (RDIMM) or load-reduced DIMM (LRDIMM).

- **Flexible network support**

The compute node has connectors on the system board for optional expansion adapters for adding network communication capabilities to the compute node. You can install up to four I/O expansion adapters for network support. This provides the flexibility to install expansion adapters that support a variety of network communication technologies.

- **Light path diagnostics**

Light path diagnostics provides LEDs to help you diagnose problems. For more information about the light path diagnostics, see Light path diagnostics panel and Light path diagnostics LEDs.

- **Mobile access to Lenovo Service Information website**

The server provides a QR code on the system service label, which is on the cover of the server, that you can scan using a QR code reader and scanner with a mobile device to get quick access to the Lenovo Service Information website. The Lenovo Service Information website provides additional information for parts installation and replacement videos, and error codes for server support.

- **RAID support**

The RAID adapter provides hardware redundant array of independent disks (RAID) support to create configurations. There are two types of optional RAID adapter. Basic RAID adapter (without flash power module) supports RAID 0, 1, 5, and 10, advanced RAID adapter (with flash power module) supports RAID 0, 1, 5, 6, and 10. Software RAID supports RAID 0, 1, 5, and 10.

- **Power throttling**

By enforcing a power policy known as power-domain oversubscription, the Flex System chassis can share the power load between two or more power supply modules to ensure sufficient power for each device in the Flex System chassis. This policy is enforced when the initial power is applied to the Flex System chassis or when a compute node is inserted into the Flex System chassis.

The following settings for this policy are available:

- Basic power management
- Power module redundancy
- Power module redundancy with compute node throttling allowed

You can configure and monitor the power environment by using the Chassis Management Module. For more information, see the Flex System Chassis Management Module: Command-Line Interface Reference Guide at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/dw1kt\\_cmm\\_cli\\_book.pdf](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/dw1kt_cmm_cli_book.pdf).

- **Active Memory**

The Active Memory feature improves the reliability of memory through memory mirroring. Memory mirroring mode replicates and stores data on two pairs of DIMMs within two channels simultaneously. If a failure occurs, the memory controller switches from the primary pair of memory DIMMs to the backup pair of DIMMs.

- **Lenovo XClarity Controller (XCC)**

The Lenovo XClarity Controller is the common management controller for Lenovo ThinkSystem server hardware. The Lenovo XClarity Controller consolidates multiple management functions in a single chip on the server system board.

Some of the features that are unique to the Lenovo XClarity Controller are enhanced performance, higher-resolution remote video, and expanded security options. For additional information about the Lenovo XClarity Controller, see: [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/product\\_page.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/product_page.html).

- **Systems-management support**

The compute node XClarity Controller provides a web interface for remote systems-management support. You can use the interface to view system status and to control systems-management functions and baseboard management settings.

The XClarity Controller communicates with the Lenovo Flex System Chassis Management Module (CMM) and the Lenovo XClarity Administrator application (if installed).

- The CMM is a hot-swap module that provides systems-management functions for all components in a Flex System chassis. It controls a serial port for remote connection and a 1 Gbps Ethernet remote-management connection. For more information, see the Flex System Chassis Management Module: Command-Line Interface Reference Guide at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/dw1kt\\_cmm\\_cli\\_book.pdf](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/dw1kt_cmm_cli_book.pdf).

- The Lenovo XClarity Administrator is a virtual appliance that you can use to manage Flex System chassis in a secure environment. The Lenovo XClarity Administrator provides a central interface to perform the following functions for all managed endpoints:
  - User management
  - Hardware monitoring and management
  - Configuration management
  - Operating system deployment
  - Firmware management

For more information, see <https://datacentersupport.lenovo.com/us/en/solutions/LNVO-XCLARIT>.

- **Integrated Trusted Platform Module (TPM)**

This integrated security chip performs cryptographic functions and stores private and public secure keys. It provides the hardware support for the Trusted Computing Group (TCG) specification. You can download the software to support the TCG specification, when the software is available.

**Note:** For customers in the People's Republic of China, TPM is not supported. However, customers in the People's Republic of China can install a Trusted Cryptographic Module (TCM) adapter (sometimes called a daughter card).

## Specifications

The following information is a summary of the features and specifications of the compute node. Depending on the model, some features might not be available, or some specifications might not apply.

Table 2. Server Specifications

Specification	Description
Size	<ul style="list-style-type: none"> <li>• Height: 55.5 mm (2.2 in)</li> <li>• Depth: 492.7 mm (19.4 in)</li> <li>• Width: 435.3 mm (17.1 in)</li> <li>• Weight:               <ul style="list-style-type: none"> <li>– Minimum: 9.3 kg (20.6 lb)</li> <li>– Maximum: 12.3 kg (27.0 lb)</li> </ul> </li> </ul>
Processor (depending on the model)	<p>Support up to four multi-core Intel® Xeon processors. Use the Setup utility to determine the type and speed of the processors in the compute node.</p> <p>For a list of supported processors, see: <a href="http://www.lenovo.com/serverproven/">http://www.lenovo.com/serverproven/</a>.</p>
Memory	<ul style="list-style-type: none"> <li>• Slots: 48 dual inline memory module (DIMM) connectors</li> <li>• Type:               <ul style="list-style-type: none"> <li>– Error correcting code (ECC) DDR4 registered DIMM (RDIMM)</li> <li>– Error correcting code (ECC) DDR4 load-reduced DIMM (LRDIMM)</li> </ul> </li> </ul> <p><b>Note:</b> Mixing of RDIMMs and LRDIMMs is not supported.</p> <ul style="list-style-type: none"> <li>• Capacity:               <ul style="list-style-type: none"> <li>– 8 GB, 16 GB, and 32 GB RDIMMs</li> <li>– 64 GB LRDIMMs</li> </ul> </li> </ul>
Drive	Support up to four 2.5-inch hot-swap SAS/SATA/NVMe hard disk drive/solid-state drive bays.
Drive backplane	<ul style="list-style-type: none"> <li>• SATA backplane</li> <li>• SAS/SATA backplane</li> <li>• NVMe/SATA backplane</li> </ul>
RAID support	<ul style="list-style-type: none"> <li>• Software RAID supports for RAID levels 0, 1, 5, and 10</li> <li>• Hardware RAID supports:               <ul style="list-style-type: none"> <li>– Basic RAID adapter (without flash power module) supports: RAID levels 0, 1, 5, and 10</li> <li>– Advance RAID adapter (with flash power module) supports: RAID levels 0, 1, 5, 6, and 10</li> </ul> </li> </ul>
Integrated functions	<ul style="list-style-type: none"> <li>• One baseboard management controller (BMC) with integrated VGA controller</li> <li>• Light path diagnostics</li> <li>• One external USB 3.0 port</li> <li>• Serial over LAN (SOL)</li> <li>• Wake on LAN (WOL)</li> </ul>
Predictive Failure Analysis (PFA) alerts	<ul style="list-style-type: none"> <li>• Processor</li> <li>• Memory</li> <li>• Drive</li> </ul>
Security	Fully compliant with NIST 800-131A. The security cryptography mode set by the managing device (CMM and Lenovo XClarity Administrator) determines the security mode in which the compute node operates.

Table 2. Server Specifications (continued)

Specification	Description
Environment	<p>The ThinkSystem SN850 compute node complies with ASHRAE Class A2 specifications. Depending on the hardware configuration, some models comply with ASHRAE Class A3 specifications. System performance may be impacted when operating temperature is outside ASHRAE A2 specification or fan failed condition. The ThinkSystem SN850 compute node is supported in the following environment:</p> <ul style="list-style-type: none"> <li>• Air temperature: <ul style="list-style-type: none"> <li>– Operating: <ul style="list-style-type: none"> <li>– ASHRAE Class A2: 10°C to 35°C (50°F to 95°F); decrease the maximum ambient temperature by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft)</li> <li>– ASHRAE Class A3: 5°C to 40°C (41°F to 104°F); decrease the maximum ambient temperature by 1°C for every 175 m (574 ft) increase in altitude above 900 m (2,953 ft)</li> </ul> </li> <li>– Compute node off: 5°C to 45°C (41°F to 113°F)</li> <li>– Shipment/Storage: -40°C to 60°C (-40°F to 140°F)</li> </ul> </li> <li>• Maximum altitude: 3,050 m (10,000 ft)</li> <li>• Relative Humidity (non-condensing): <ul style="list-style-type: none"> <li>– Operating: <ul style="list-style-type: none"> <li>– ASHRAE Class A2: 8% to 80%, maximum dew point: 21°C (70°F)</li> <li>– ASHRAE Class A3: 8% to 85%, maximum dew point: 24°C (75°F)</li> </ul> </li> <li>– Shipment/Storage: 8% to 90%</li> </ul> </li> <li>• Particulate contamination</li> </ul> <p><b>Attention:</b> Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see Particulate contamination.</p>
	<ol style="list-style-type: none"> <li>1. Chassis is powered on.</li> <li>2. A3 - Derate maximum allowable temperature 1°C/175 m above 950 m.</li> <li>3. The minimum humidity level for class A3 is the higher (more moisture) of the -12°C dew point and the 8% relative humidity. These intersect at approximately 25°C. Below this intersection (&lt;25°C), the dew point (-12°C) represents the minimum moisture level; above the intersection, relative humidity (8%) is the minimum.</li> <li>4. Moisture levels lower than 0.5°C dew point, but not lower -10°C dew point or 8% relative humidity, can be accepted if appropriate control measures are implemented to limit the generation of static electricity on personnel and equipment in the data center. All personnel and mobile furnishings and equipment must be connected to ground via an appropriate static control system. The following items are considered the minimum requirements: <ol style="list-style-type: none"> <li>a. Conductive materials (conductive flooring, conductive footwear on all personnel who go into the datacenter; all mobile furnishings and equipment will be made of conductive or static dissipative materials).</li> <li>b. During maintenance on any hardware, a properly functioning wrist strap must be used by any personnel who contacts IT equipment.</li> </ol> </li> <li>5. 5°C/hr for data centers employing tape drives and 20°C/hr for data centers employing disk drives.</li> <li>6. Chassis is removed from original shipping container and is installed but not in use, for example, during repair, maintenance, or upgrade.</li> <li>7. The equipment acclimation period is 1 hour per 20°C of temperature change from the shipping environment to the operating environment.</li> <li>8. Condensation, but not rain, is acceptable.</li> </ol>

## Management options

Several management interfaces are available for managing your server. The management options described in this section are provided to support the direct management of Lenovo servers.

In addition to the tools described in the following table, you can use the Chassis Management Module 2 (CMM 2) to manage all devices in a Flex System chassis, including the ThinkSystem compute nodes. The CMM 2 provides system-management functions for all components in a Lenovo Flex System Enterprise Chassis. It controls a serial port for connection to a local console or a serial management network and supports data rates of 10/100 Mbps and 1 Gbps with autonegotiate. For more information about the CMM 2, see the following site:

[http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm\\_product\\_page.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm_product_page.html)

**Note:** The second generation Lenovo Chassis Management Module (CMM2; 00FJ669) must be at firmware level 1.6.1 or above to support the ThinkSystem SN850. This applies to both CMMs that are installed in the chassis.

Function	Lenovo XClarity Administrator	Lenovo XClarity Integrator	Lenovo XClarity Energy Manager	Lenovo XClarity Provisioning Manager	Lenovo XClarity Essentials <sup>1</sup>	Lenovo XClarity Controller	Lenovo Capacity Planner	Lenovo Business Vantage
Multiple systems management	√	√	√		√			
Operating system deployment	√			√				
Firmware updates <sup>2</sup>	√	√		√ <sup>3</sup>	√	√		
System configuration	√	√		√	√	√		
Events / alerts	√	√	√			√		
Inventory / Log	√	√		√ <sup>4</sup>	√	√		
Power management		√ <sup>5</sup>	√					
Data center planning							√	
Security management								√ <sup>6</sup>

### Notes:

1. Lenovo XClarity Essentials includes Lenovo XClarity Essentials OneCLI, Lenovo XClarity Essentials Bootable Media Creator, and Lenovo XClarity Essentials UpdateXpress.



2. Most options can be updated through the Lenovo tools. Some options, such as GPU firmware or Omni-Path firmware require the use of vendor tools.
3. Firmware updates are limited to Lenovo XClarity Provisioning Manager, Lenovo XClarity Controller firmware, and UEFI updates only. Firmware updates for optional devices, such as adapters, are not supported.
4. Limited inventory.
5. Power management function is supported by Lenovo XClarity Integrator for VMware vCenter.
6. Available only in the People's Republic of China.

### Lenovo XClarity Administrator

Lenovo XClarity Administrator is a centralized, resource-management solution that simplifies infrastructure management, speeds responses, and enhances the availability of Lenovo server systems and solutions. It runs as a virtual appliance that automates discovery, inventory, tracking, monitoring, and provisioning for server, network, and storage hardware in a secure environment.

Lenovo XClarity Administrator provides a central interface to perform the following functions for all managed endpoints:

- **Manage and monitor hardware.** Lenovo XClarity Administrator provides agent-free hardware management. It can automatically discover manageable endpoints, including server, network, and storage hardware. Inventory data is collected for managed endpoints for an at-a-glance view of the managed hardware inventory and status.
- **Configuration management.** You can quickly provision and pre-provision all of your servers using a consistent configuration. Configuration settings (such as local storage, I/O adapters, boot settings, firmware, ports, and Lenovo XClarity Controller and UEFI settings) are saved as a server pattern that can be applied to one or more managed servers. When the server patterns are updated, the changes are automatically deployed to the applied servers.
- **Firmware compliance and updates.** Firmware management is simplified by assigning firmware-compliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints, Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

When an endpoint is out of compliance, you can use Lenovo XClarity Administrator to apply and activate firmware updates for all devices in that endpoint from a repository of firmware updates that you manage.

- **Operating System deployment.** You can use Lenovo XClarity Administrator to manage a repository of operating-system images and to deploy operating-system images to up to 28 managed servers concurrently.
- **Service and support.** Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to your preferred service provider when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support Center.

Lenovo XClarity Administrator can be integrated into external, higher-level management and automation platforms through open REST application programming interfaces (APIs). Using the REST APIs, Lenovo XClarity Administrator can easily integrate with your existing management infrastructure. In addition, you can automate tasks using the PowerShell toolkit or the Python toolkit.

To obtain the latest version of the Lenovo XClarity Administrator, see:

<https://datacentersupport.lenovo.com/us/en/documents/LNVO-LXCAUPD>

Documentation for Lenovo XClarity Administrator is available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/aug\\_product\\_page.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/aug_product_page.html)

## Lenovo XClarity Integrator

Lenovo also provides the following integrators that you can use to manage Lenovo servers from higher-level management tools:

- Lenovo XClarity Integrator for VMware vCenter
- Lenovo XClarity Integrator Microsoft System Center

For more information about Lenovo XClarity Integrator, see:

<http://www3.lenovo.com/us/en/data-center/software/systems-management/xclarity-integrators>

## Lenovo XClarity Energy Manager

Lenovo XClarity Energy Manager is a web-based power and temperature management solution designed for data center administrators. It monitors and manages the power consumption and temperature of servers, such as Converged, NeXtScale, System x, ThinkServer, and ThinkSystem servers. Lenovo XClarity Energy Manager models data center physical hierarchy and monitors power and temperature at the server/group level. By analyzing monitored power and temperature data, Lenovo XClarity Energy Manager greatly improves business continuity and energy efficiency.

With Lenovo XClarity Energy Manager, administrators can take control of power usage through improved data analysis and lower the TCO (total cost of ownership). The tool optimizes data center efficiency by allowing administrators to:

- Monitor energy consumption, estimate power need, and re-allocate power to servers as needed via IPMI or Redfish.
- Track platform power consumption, inlet temperature, CPU and memory power consumption.
- Visually check the layout of room, row and rack via 2D thermal map.
- Send notifications when certain events occur or thresholds are reached.
- Limit the consumed amount of energy of an endpoint by setting up policies.
- Optimize energy efficiency by monitoring real-time inlet temperatures, identifying low-usage servers based on out-of-band power data, measuring power rangers for different server models, and evaluating how servers accommodate new workloads based on the availability of resources.
- Reduce the power consumption to the minimum level to prolong service time during emergency power event (such as a data-center power failure).

For more information about downloading, installation, and usage, see:

<http://www3.lenovo.com/us/en/data-center/software/systems-management/xclarity-energy-manager/>

## Lenovo XClarity Provisioning Manager

Lenovo XClarity Provisioning Manager provides a graphic user interface for configuring the system. When you start a server and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default.

**Note:** The text-based interface to system configuration (the Setup Utility) is also available. From Lenovo XClarity Provisioning Manager, you can choose to restart the server and access the text-based interface. In addition, you can choose to make the text-based interface the default interface that is displayed when you press F1.

Lenovo XClarity Provisioning Manager provides a system summary of all installed devices and includes the following functions:

- **UEFI setup.** Use this function to configure UEFI system settings, such as processor configuration, start options, and user security. You can also view POST events and the System Event Log (SEL).

- **Platform update.** Use this function to update the firmware for Lenovo XClarity Controller, Lenovo XClarity Provisioning Manager, and operating system device drivers.
- **RAID setup.** Use this function to configure RAID for the server. It provides an easy-to-use graphical wizard that supports a unified process for performing RAID setup for a variety of RAID adapters. You can also perform advanced RAID configuration from the UEFI Setup.
- **OS installation.** Use this function to install an operating system for the server. You can install Microsoft Windows, Linux, and VMware ESXi.
- **Diagnostics.** Use this function to view the overall health of devices installed in the server and to perform diagnostics for hard disk drives and memory. You can also collect service data that can be saved to a USB device and sent to Lenovo Support.

**Note:** The service data collected by Lenovo XClarity Provisioning Manager does not include the operating system logs. To collect the operating system logs and the hardware service data, use Lenovo XClarity Essentials OneCLI.

Documentation for Lenovo XClarity Provisioning Manager is available at:

[http://sysmgmt.lenovofiles.com/help/topic/LXPM/LXPM\\_introduction.html](http://sysmgmt.lenovofiles.com/help/topic/LXPM/LXPM_introduction.html)

### Lenovo XClarity Essentials

Lenovo XClarity Essentials (LXCE) is a collection of server management utilities that provides a less complicated method to enable customers to manage Lenovo ThinkSystem, System x, and Thinkserver servers more efficiently and cost-effectively.

Lenovo XClarity Essentials includes the following utilities:

- Lenovo XClarity Essentials OneCLI is a collection of several command line applications, which can be used to:
  - Configure the server.
  - Collect service data for the server. If you run Lenovo XClarity Essentials OneCLI from the server operating system (in-band), you can collect operating system logs as well. You can also choose to view the service data that has been collected or to send the service data to Lenovo Support.
  - Update firmware and device drivers for the server. Lenovo XClarity Essentials OneCLI can help to download UpdateXpress System Packs (UXSPs) for your server and update all the firmware and device drivers payloads within the UXSP.
  - Perform miscellaneous functions, such as rebooting the server or rebooting the BMC.

To learn more about Lenovo XClarity Essentials OneCLI, see:

<https://datacentersupport.lenovo.com/us/en/documents/LNVO-CENTER>

Documentation for Lenovo XClarity Essentials OneCLI is available at:

<http://sysmgmt.lenovofiles.com/help/index.jsp>

- Lenovo XClarity Essentials Bootable Media Creator (BoMC) is a software application that applies UpdateXpress System Packs and individual updates to your system.

Using Lenovo XClarity Essentials Bootable Media Creator, you can:

- Update the server using an ISO image or CD.
- Update the server using a USB key.
- Update the server using the Preboot Execution Environment (PXE) interface.
- Update the server in unattendance mode.
- Update the server in Serial Over LAN (SOL) mode.

To learn more about Lenovo XClarity Essentials Bootable Media Creator, see:

<https://datacentersupport.lenovo.com/us/en/solutions/Invo-bomc>

- Lenovo XClarity Essentials UpdateXpress is a software application that applies UpdateXpress System Packs and individual updates to your system.

Using Lenovo XClarity Essentials UpdateXpress, you can:

- Update the local server.
- Update a remote server.
- Create a repository of updates.

To learn more about Lenovo XClarity Essentials UpdateXpress, see:

<https://datacentersupport.lenovo.com/us/en/solutions/ht503692>

## Lenovo XClarity Controller

Lenovo XClarity Controller is the management processor for the server. It is the third generation of the Integrated Management Module (IMM) service processor that consolidates the service processor functionality, super I/O, video controller, and remote presence capabilities into a single chip on the server system board.

There are two ways to access the management processor:

- **Web-based interface.** To access the web-based interface, point your browser to the IP address for the management processor.
- **Command-line interface.** To access the CLI interface, use SSH or Telnet to log in to the management processor.

Whenever power is applied to a server, the management processor is available. From the management processor interface, you can perform the following functions:

- Monitor all hardware devices installed in the server.
- Power the server on and off.
- View the system event log and system audit log for the server.
- Use the Remote management function to log in to the server itself.

Documentation for Lenovo XClarity Controller is available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/product\\_page.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/product_page.html)

## Lenovo Capacity Planner

Lenovo Capacity Planner is a power consumption evaluation tool that enhances data center planning by enabling IT administrators and pre-sales to understand important parameters of different type of racks, servers, and other devices. Lenovo Capacity Planner can dynamically calculate the power consumption, current, British Thermal Unit (BTU), and volt-ampere (VA) rating at the rack level, and therefore improves the efficiency of large scale deployments.

Lenovo Capacity Planner provides the following functions:

- Power/thermal evaluation in different deployments, device copying, configuration saving, and reporting.
- Customizable server configuration, selectable workload, CPU turbo model, and worst case of fans for different evaluations in different user scenarios.
- Flex/Density servers, chassis and node level customizable configuration.

- Easy to download and run with popular web browsers, like Internet Explorer 11, Firefox, Chrome, and Edge.

**Note:** Users can also access the Lenovo website to run the tool online.

More information about Lenovo Capacity Planner is available at:

<http://datacentersupport.lenovo.com/us/en/products/solutions-and-software/software/lenovo-capacity-planner>

### **Lenovo Business Vantage**

Lenovo Business Vantage is a security software tool suite designed to work with the Trusted Cryptographic Module (TCM) adapter for enhanced security, to keep user data safe, and to erase confidential data completely from a hard disk drive.

Lenovo Business Vantage provides the following functions:

- **Data Safe.** Encrypt files to ensure data safety by using TCM chip , even when the disk is in “rest” status.
- **Sure Erase.** Erase confidential data from a hard disk. This tool follows the industry standard method to do the erasing and allows the user to select different erasing levels.
- **Smart USB Protection.** Prohibit unauthorized access to the USB port of devices.
- **USB Data Safe.** Encrypt data in USB Flash on a certain device and prohibit access of data on other devices.

**Note:** This tool is available in the People’s Republic of China only.

More information about Lenovo Business Vantage is available at:

<http://www.lenovo.com>



---

## Chapter 2. Compute node components

---

### Power, controls, and indicators

Use this information to view power features, turn on and turn off the compute node, and view the functions of the controls and indicators.

### Compute node controls, connectors, and LEDs

Use this information for details about the controls, connectors, and LEDs.

The following illustration identifies the buttons, connectors, and LEDs on the control panel.

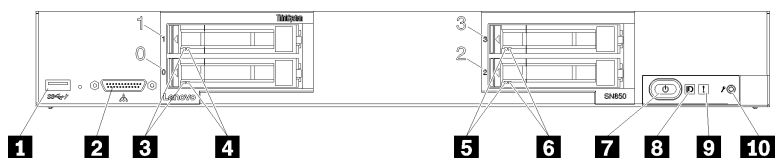


Figure 4. Compute node control panel buttons, connectors, and LEDs

Table 3. Compute node control panel buttons, connectors, and LEDs

<b>1</b> USB 3.0 connector	<b>6</b> Drive status LED (yellow)
<b>2</b> KVM connector	<b>7</b> Power button/LED (green)
<b>3</b> Drive activity LED (green)	<b>8</b> Identification LED (blue)
<b>4</b> Drive status LED (yellow)	<b>9</b> Fault LED (yellow)
<b>5</b> Drive activity LED (green)	<b>10</b> USB management button

#### **1** USB connector

Connect a USB device to this USB 3.0 connector.

It is best practice to connect a USB device to the front of only one compute node at a time in each Flex System chassis.

#### **2** KVM connector

Connect the KVM cable to this connector (see “KVM cable” on page 19 for more information).

It is best practice to connect the KVM cable to only one compute node at a time in each Flex System chassis.

#### **3** **5** Drive activity LED (green)

Green LEDs are on all hot-swap drives. When this green LED is lit, it indicates that there is activity on the associated hard disk drive or solid-state drive.

- When this LED is flashing, it indicates that the drive is actively reading or writing data.
- For all types of drive, this LED is solid on when the drive is powered but not active.
- The drive activity LED might be in a different location on the front of the drive, depending on the drive type that is installed.

#### **4 6 Drive status LED (yellow)**

The state of this yellow LED indicates an error condition or the RAID status of the associated hard disk drive or solid-state drive:

- When the yellow LED is lit continuously, it indicates that an error has occurred with the associated drive. The LED turns off only after the error is corrected. You can check the CMM event log to determine the source of the condition.
- When the yellow LED flashes slowly (one time per second), it indicates that the associated drive is being rebuilt.
- When the yellow LED flashes rapidly (four times per second), it indicates that the associated drive is being located.
- The drive status LED might be in a different location on the front of the drive, depending on the drive type that is installed.

#### **7 Power button/LED (green)**

When the compute node is connected to power through the Flex System chassis, press this button to turn on or turn off the compute node.

For more information about the CMM **power** command, see *Flex System Chassis Management Module: Command-Line Interface Reference Guide* at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli\\_command\\_power.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli_command_power.html).

**Note:** The power button works only if local power control is enabled for the compute node. Local power control is enabled and disabled through the CMM **power** command and the CMM web interface.

After the compute node is removed from the chassis, press and hold this button to activate the system-board LEDs and light path diagnostics. See the *ThinkSystem SN850 Maintenance Manual Viewing the light path diagnostics LEDs* for more information.

This button is also the power LED. This green LED indicates the power status of the compute node:

- **Flashing rapidly:** The LED flashes rapidly (four times per second) for one of the following reasons:
  - The compute node has been installed in a powered chassis. When you install the compute node, the LED flashes rapidly while the XClarity Controller in the compute node is initializing and synchronizing with the Chassis Management Module. The time required for a compute node to initialize varies by system configuration.
  - Power permissions have not been assigned to the compute node through the Chassis Management Module.
  - The Flex System chassis does not have enough power to turn on the compute node.
  - The XClarity Controller in the compute node is not communicating with the Chassis Management Module.

The power LED blink rate slows when the compute node is ready to be turned on.

- **Flashing slowly:** The LED flashes slowly (one time per second) means the compute node is connected to power through the Flex System chassis and is ready to be turned on.
- **Lit continuously:** The compute node is connected to power through the Flex System chassis and is turned on.

When the compute node is on, pressing this button causes an orderly shutdown of the compute node so that it can be removed safely from the chassis. This includes shutting down the operating system (if possible) and removing power from the compute node.



**Attention:** If an operating system is running, you might have to press the button for approximately 4 seconds to initiate the shutdown. This forces the operating system to shut down immediately. Data loss is possible.

### 8 Identification LED (blue)

The system administrator can remotely light this blue LED to aid in visually locating the compute node. When this LED is lit, the identification LED on the Flex System chassis is also lit. The identification LED can be lit and turned off through the CMM **led** command, the CMM web interface and the Lenovo XClarity Administrator application (if installed).

- There are four states of identification LED:

Table 4. Identification LED state

LED state	Operation required for this state	Description
Off	This is the default state, no operation required	Compute node is in the normal state.
Solid On	<ul style="list-style-type: none"> <li>– Press USB management button</li> <li>– Use CMM or Lenovo XClarity Controller</li> </ul>	<p>Compute node is in locally manual operation status.</p> <p>To return LED to Off state, press USB management button again or change state through CMM or Lenovo XClarity Controller.</p>
Blinking (blink one time per second)	Use CMM or Lenovo XClarity Controller	<p>Compute node is in the locally manual operation status (same as solid On state).</p> <p>To return LED to Off state, press USB management button again or change state through CMM or Lenovo XClarity Controller.</p>
Slow blinking (blink one time every two seconds)	<ul style="list-style-type: none"> <li>– Press USB management button for 3 seconds</li> <li>– Use CMM or Lenovo XClarity Controller</li> </ul>	<p>Compute node is in the status, where USB port is connected to the Lenovo XClarity Controller.</p> <p>In this state, you can access the Lenovo XClarity Controller directly via a mobile device connected to the USB connector of the compute node.</p> <p>To return LED to Off state, press USB management button again or change state through CMM or Lenovo XClarity Controller.</p>

- For more information about the:
  - CMM **led** command, see *Flex System Chassis Management Module: Command-Line Interface Reference Guide* at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli\\_command\\_led.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli_command_led.html).
  - Lenovo XClarity Administrator application, see <https://datacentersupport.lenovo.com/us/en/solutions/LNVO-XCLARIT>.

### 9 Fault LED (yellow)

When this yellow LED is lit, it indicates that a system error has occurred in the compute node. In addition, the fault LED on the chassis system LED panel is lit. You can check the CMM event log and the light path diagnostics LEDs to determine the source of the condition. See “Light path diagnostics LEDs” on page 18 for more information about the LEDs on the compute node.

The fault LED turns off only after the error is corrected. When the fault LED turns off, you should also clear the XClarity Controller event log. Use the Setup utility to clear the XClarity Controller event log.

## 10 USB management button

Enable the USB port for system management.

### Notes:

- It is best practice to connect a USB device to the front of only one compute node at a time in each Lenovo Flex System chassis.
- When enabling the USB port for system management, do not insert USB 3.0 devices.

## Light path diagnostics

Light path diagnostics is a system of LEDs above the control panel and on various internal components of the compute node. When an error occurs, LEDs can be lit throughout the compute node to help identify the source of the error.

### Light path diagnostics LEDs

Use this information to diagnose possible errors that are indicated by the light path diagnostics LEDs.

The following illustration shows the LEDs on the light path diagnostics panel.

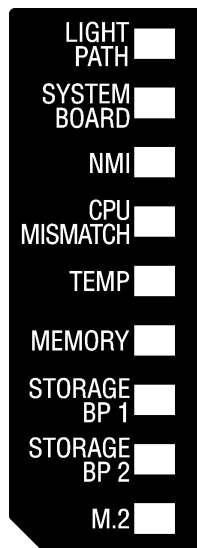


Figure 5. LEDs on the light path diagnostics panel

See the *ThinkSystem SN850 Maintenance Manual Viewing the light path diagnostics LEDs* for information about lighting up the LEDs.

Additional information about error conditions is in the CMM event log.

The following table describes the LEDs on the light path diagnostics panel.

Table 5. LEDs on the light path diagnostics panel

Lit light path diagnostics LED	Description
None	The compute node is not sufficiently charged to display the LEDs on the system board.
Light path	The power source for the light path diagnostics LEDs is charged.

Table 5. LEDs on the light path diagnostics panel (continued)

Lit light path diagnostics LED	Description
System board	The system board has failed.
NMI	A nonmaskable interrupt has occurred, or the NMI button was pressed.
CPU mismatch	The processors are mismatched.
Temp	The system temperature has exceeded a threshold level.
Memory	A memory error has occurred.
Storage BP 1 and 2	A drive backplane or its drives error has occurred.
M.2	A M.2 drive error has occurred.

## KVM cable

Use this information for details about the KVM cable.

Use the KVM cable to connect external I/O devices to the compute node. The KVM cable connects through the KVM connector (see “Compute node controls, connectors, and LEDs” on page 15). The KVM cable has connectors for a display device (video), two USB 2.0 connectors for a USB keyboard and mouse, and a serial interface connector.

The following illustration identifies the connectors and components on the KVM cable.

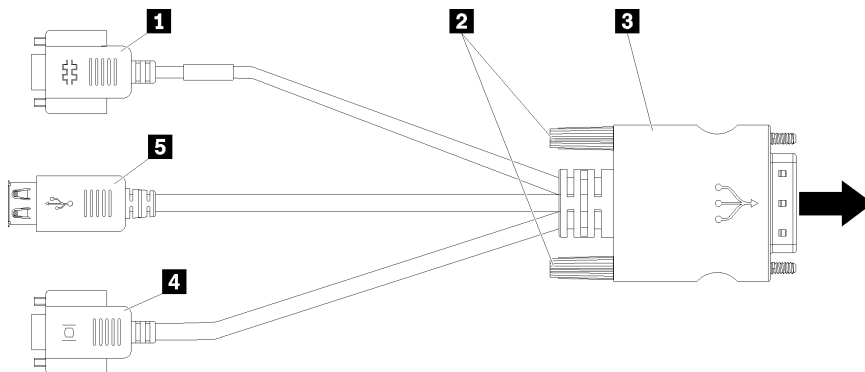


Figure 6. Connectors and components on the KVM cable

Table 6. Connectors and components on the KVM cable

<b>1</b> Serial connector	<b>4</b> Video connector (blue)
<b>2</b> Captive screws	<b>5</b> USB 2.0 ports (2)
<b>3</b> to KVM connector	

## System-board layouts

Use this information to locate the connectors, LEDs, and switches on the system board.

## System-board connectors

Use this information to locate compute node system-board components and connectors for optional devices.

The following illustration shows the system-board components, including connectors for user-installable optional devices, in the compute node.

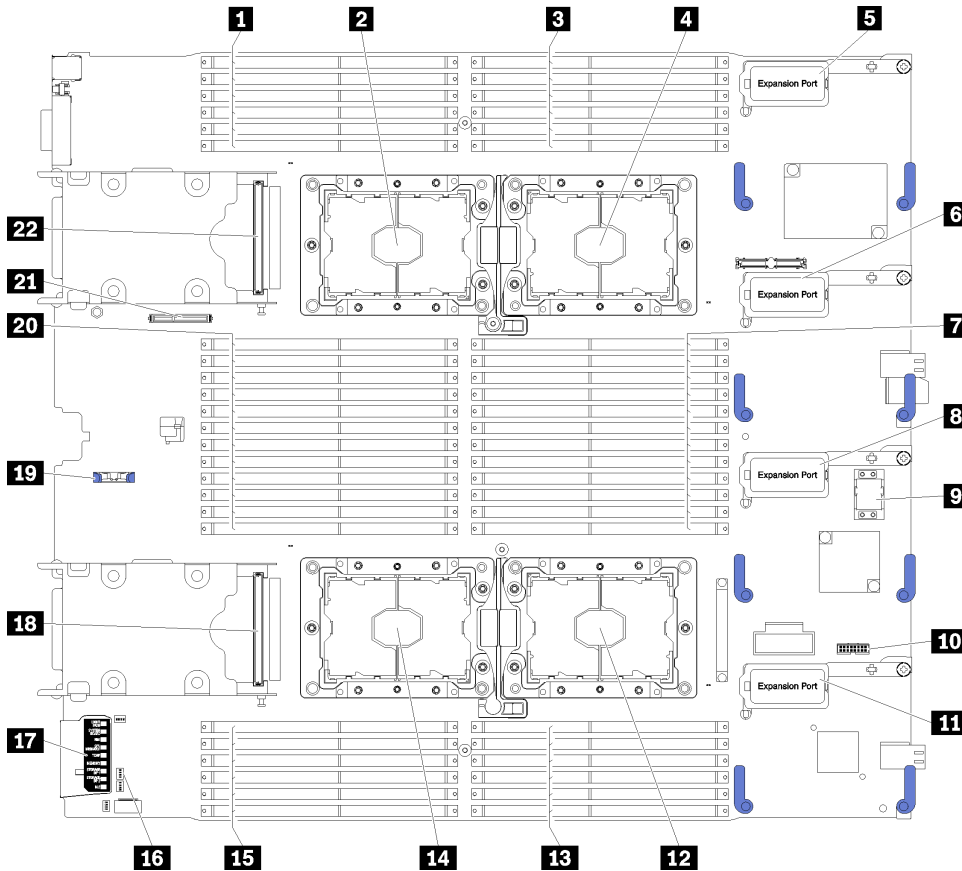


Figure 7. System board connectors

Table 7. System board connectors

<b>1</b> DIMM slot 25 – 30	<b>12</b> Processor socket 2
<b>2</b> Processor socket 3	<b>13</b> DIMM slot 19 – 24
<b>3</b> DIMM slot 1 – 6	<b>14</b> Processor socket 4
<b>4</b> Processor socket 1	<b>15</b> DIMM slot 43 – 48
<b>5</b> I/O expansion 1 connector	<b>16</b> Switch blocks
<b>6</b> I/O expansion 2 connector	<b>17</b> Light path diagnostics
<b>7</b> DIMM slot 7 – 18	<b>18</b> 2.5-inch drive backplane connector
<b>8</b> I/O expansion 3 connector	<b>19</b> CMOS battery slot
<b>9</b> Fabric connector slot	<b>20</b> DIMM slot 31 – 42

Table 7. System board connectors (continued)

<b>10</b> TCM connector	<b>21</b> M.2 backplane connector
<b>11</b> I/O expansion 4 connector	<b>22</b> 2.5-inch drive backplane connector

## System-board switches

Use this information to locate the system-board switches.

**Note:** If there is a clear protective sticker on the top of the switch blocks, you must remove and discard it to access the switches.

The following illustration shows the location of the switch blocks on the system board.

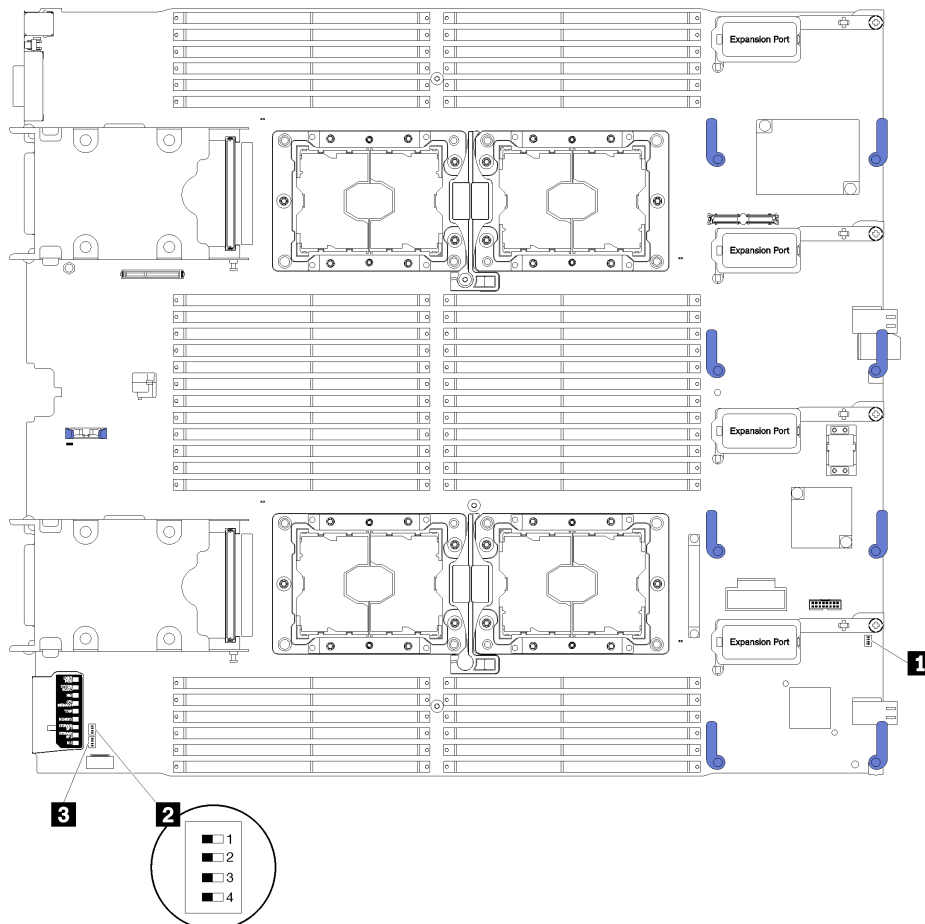


Figure 8. Switch blocks

Table 8. System-board switches

<b>1</b> SW1 switch block	<b>3</b> SW2 switch block
<b>2</b> SW5 switch block	

**Important:**

- Any system-board switches or jumpers that are not described in this section are reserved.

- Before you change any switch settings or move any jumpers, power off the compute node. Review the information in [http://thinksystem.lenovofiles.com/help/topic/safety\\_documentation/pdf\\_files.html](http://thinksystem.lenovofiles.com/help/topic/safety_documentation/pdf_files.html), “Installation Guidelines” on page 26, “Handling static-sensitive devices” on page 28, and “Power off the compute node” on page 60.

Switch and jumper functions are as follows:

- All jumpers on the system board are reserved and should be removed.
- All switches should be in the Off position.
- The following table describes the functions of the switches on switch block SW5.

Table 9. System-board switch block

Switch number	Description	Definition
SW5-1	Password override	The default position is Off. Changing this switch to the On position overrides the power-on password.
SW5-2	Trusted Platform Module (TPM) physical presence	The default position is Off. Changing this switch to the On position indicates a physical presence to the TPM.
SW5-3	CMOS memory	The default position is Off. Changing this switch to the On position indicates to clear CMOS memory.  After clearing the CMOS memory, change the switch back to Off position to turn on the compute node (see “Power on the compute node” on page 59 for instructions).
SW5-4	Reserved	The default position is Off.

## Parts list

Use the parts list to identify each of the components that are available for your compute node.

For more information about ordering the parts shown in Figure 9 “Compute node components” on page 23:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your compute node.
2. Click **Service Parts**.
3. Enter the serial number to view a listing of parts for your compute node.

**Note:** Depending on the model, your compute node might look slightly different from the illustration.

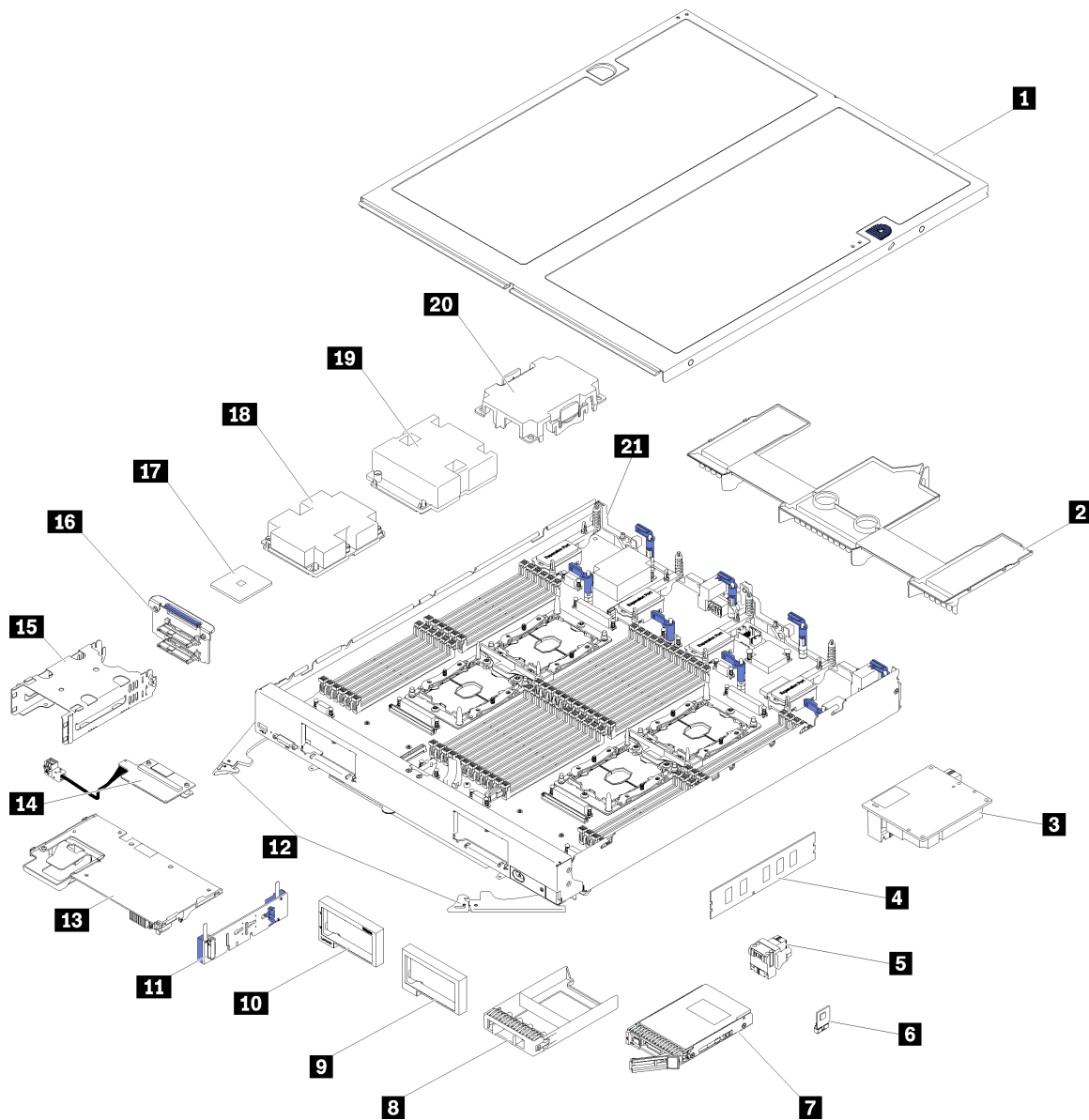


Figure 9. Compute node components

The parts listed in the following table are identified as one of the following:

- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request with no service agreement, you will be charged for the installation.
- **Tier 2 customer replaceable unit:** You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your compute node.
- **Field replaceable unit (FRU):** FRUs must be installed only by trained service technicians.
- **Consumable and Structural parts:** Purchase and replacement of consumable and structural parts (components, such as a cover or bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service.

Table 10. Compute node components

Index	Description	Tier 1 CRU	Tier 2 CRU	FRU	Consumable and Structural part
<p>For more information about ordering the parts shown in Figure 9 “Compute node components” on page 23:</p> <ol style="list-style-type: none"> <li>1. Go to <a href="http://datacentersupport.lenovo.com">http://datacentersupport.lenovo.com</a> and navigate to the support page for your compute node.</li> <li>2. Click <b>Service Parts</b>.</li> <li>3. Enter the serial number to view a listing of parts for your compute node.</li> </ol>					
<b>1</b>	Compute node cover				√
<b>2</b>	Air baffle				√
<b>3</b>	I/O expansion adapter	√			
<b>4</b>	DIMM	√			
<b>5</b>	Fabric connector		√		
<b>6</b>	Trusted Cryptographic Module (TCM)			√	
<b>7</b>	2.5-inch drive	√			
<b>8</b>	Drive bay filler				√
<b>9</b>	Bezel (right)				√
<b>10</b>	Bezel (left)				√
<b>11</b>	M.2 backplane	√			
<b>12</b>	Front handles				√
<b>13</b>	RAID adapter	√			
<b>14</b>	Interposer card	√			
<b>15</b>	Storage cage				√
<b>16</b>	2.5-inch drive backplane	√			
<b>17</b>	Processor			√	
<b>18</b>	Heat sink assembly for Processor 3, 4			√	
<b>19</b>	Heat sink assembly for Processor 1, 2			√	
<b>20</b>	Heat sink filler				√
<b>21</b>	System board			√	



---

## Chapter 3. Compute node hardware setup

To set up the compute node, install any options that have been purchased, cable the compute node, configure and update the firmware, and install the operating system.

---

### Compute node setup checklist

Use the compute node setup checklist to ensure that you have performed all tasks that are required to set up your compute node.

The compute node setup procedure varies depending on the configuration of the compute node when it was delivered. In some cases, the compute node is fully configured and you just need to connect the compute node to the network and an ac power source, and then you can power on the compute node. In other cases, the compute node needs to have hardware options installed, requires hardware and firmware configuration, and requires an operating system to be installed.

The following steps describe the general procedure for setting up a compute node:

1. Unpack the compute node package. See “Compute node package contents” on page 3.
2. Set up the compute node hardware.
  - a. Install the required compute node components. See the related topics in “Install compute node hardware options” on page 28.
  - b. Install the compute node into the chassis.
  - c. Make sure the chassis is connected to power.
  - d. Connect the management controller to the network.
  - e. Power on the compute node.

**Note:** You can access the management processor interface to configure the system without powering on the compute node. Whenever the compute node is connected to power, the management processor interface is available. For details about accessing the management compute node processor, see: [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/dw1lm\\_c\\_chapter2\\_openingandusing.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/dw1lm_c_chapter2_openingandusing.html)
  - f. Validate that the compute node hardware was set up successfully. See Validate compute node setup.
3. Configure the system.
  - a. Connect the Lenovo XClarity Controller to the management network. See Set the network connection for the Lenovo XClarity Controller.
  - b. Update the firmware for the compute node, if necessary. See “Update the firmware” on page 62.
  - c. Configure the firmware for the compute node. See “Configure the firmware” on page 64.

The following information is available for RAID configuration:

    - <https://lenovopress.com/lp0578-lenovo-raid-introduction>
    - <https://lenovopress.com/lp0579-lenovo-raid-management-tools-and-resources>
  - d. Install the operating system. See “Install the operating system” on page 66.
  - e. Back up the compute node configuration. See “Back up the compute node configuration” on page 66.
  - f. Install the applications and programs for which the compute node is intended to be used.

## Notes:

- The first generation Chassis Management Module (CMM1; 68Y7030) is not supported by the ThinkSystem SN850 compute node.
- The second generation Chassis Management Module (CMM2; 00FJ669) must be at firmware level 1.6.1 or above to support the ThinkSystem SN850 compute node. This applies to both CMMs that are installed in the chassis.

---

## Installation Guidelines

Use the installation guidelines to install components in your server.

Before installing optional devices, read the following notices carefully:

**Attention:** Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Read the safety information and guidelines to ensure that you work safely.
  - A complete list of safety information for all products is available at:  
[http://thinksystem.lenovofiles.com/help/topic/safety\\_documentation/pdf\\_files.html](http://thinksystem.lenovofiles.com/help/topic/safety_documentation/pdf_files.html)
  - The following guidelines are available as well: “Handling static-sensitive devices” on page 28 and “Working inside the compute node with the power on” on page 27.
- Make sure the components you are installing are supported by the compute node. For a list of supported optional components for the compute node, see <http://www.lenovo.com/serverproven/>.
- When you install a new compute node, download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your compute node is ready to work with optimal performance. Go to ThinkSystem SN850 Drivers and Software to download firmware updates for your compute node.

**Important:** Some cluster solutions require specific code levels or coordinated code updates. If the component is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

- Before you remove a compute node from the Flex System chassis, you must shut down the operating system and turn off the compute node. You do not have to shut down the chassis itself.
- It is good practice to make sure that the compute node is working correctly before you install an optional component.
- Keep the working area clean, and place removed components on a flat and smooth surface that does not shake or tilt.
- Do not attempt to lift an object that might be too heavy for you. If you have to lift a heavy object, read the following precautions carefully:
  - Make sure that you can stand steadily without slipping.
  - Distribute the weight of the object equally between your feet.
  - Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
  - To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Make sure that you have an adequate number of properly grounded electrical outlets for the compute node, monitor, and other devices.
- Back up all important data before you make changes related to the disk drives.
- Have a small flat-blade screwdriver, a small Phillips screwdriver, and a T8 torx screwdriver available.
- To view the error LEDs on the system board and internal components, leave the power on.

- You do not have to turn off the compute node to remove or install hot-swap power supplies, hot-swap fans, or hot-plug USB devices. However, you must turn off the compute node before you perform any steps that involve removing or installing adapter cables, and you must disconnect the power source from the compute node before you perform any steps that involve removing or installing a riser card.
- Blue on a component indicates touch points, where you can grip to remove a component from or install it in the compute node, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped if the compute node and operating system support hot-swap capability, which means that you can remove or install the component while the compute node is still running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- The Red strip on the drives, adjacent to the release latch, indicates that the drive can be hot-swapped if the compute node and operating system support hot-swap capability. This means that you can remove or install the drive while the compute node is still running.

**Note:** See the system specific instructions for removing or installing a hot-swap drive for any additional procedures that you might need to perform before you remove or install the drive.

- After finishing working on the compute node, make sure you reinstall all safety shields, guards, labels, and ground wires.

## System reliability guidelines

Review the system reliability guidelines to ensure proper system cooling and reliability.

Make sure the following requirements are met:

- To ensure proper cooling, the Flex System chassis is not operated without a compute node or node bay filler in each node bay.
- Adequate space around the compute node must be spared to allow compute node cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the compute node. Do not place any object in front of the fans.
- For proper cooling and airflow, refit the compute node cover before you turn the power on. Do not operate the compute node for more than 30 minutes with the compute node cover removed, for it might damage compute node components.
- Cabling instructions that come with optional components must be followed.
- A failed fan must be replaced within 48 hours since malfunction.
- A removed hot-swap fan must be replaced within 30 seconds after removal.
- A removed hot-swap drive must be replaced within two minutes after removal.
- Every air baffle that comes with the compute node must be installed when the compute node starts (some compute nodes might come with more than one air baffle). Operating the compute node with a missing air baffle might damage the processor.
- All processor sockets must contain either a socket cover or a processor with heat sink.
- When more than one processor is installed, fan population rules for each compute node must be strictly followed.

## Working inside the compute node with the power on

Guidelines to work inside the compute node with the power on.

**Attention:** The compute node might stop and loss of data might occur when internal compute node components are exposed to static electricity. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding systems when working inside the compute node with the power on.

- Avoid loose-fitting clothing, particularly around your forearms. Button or roll up long sleeves before working inside the compute node.
- Prevent your necktie, scarf, badge rope, or long hair from dangling into the compute node.
- Remove jewelry, such as bracelets, necklaces, rings, cuff links, and wrist watches.
- Remove items from your shirt pocket, such as pens and pencils, in case they fall into the compute node as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the compute node.

## Handling static-sensitive devices

Use this information to handle static-sensitive devices.

**Attention:** Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

- Limit your movement to prevent building up static electricity around you.
- Take additional care when handling devices during cold weather, for heating would reduce indoor humidity and increase static electricity.
- Always use an electrostatic-discharge wrist strap or other grounding system, particularly when working inside the compute node with the power on.
- While the device is still in its static-protective package, touch it to an *unpainted* metal surface on the outside of the compute node for at least two seconds. This drains static electricity from the package and from your body.
- Remove the device from the package and install it directly into the compute node without putting it down. If it is necessary to put the device down, put it back into the static-protective package. Never place the device on the compute node or on any metal surface.
- When handling a device, carefully hold it by the edges or the frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Keep the device from untrained technician to prevent possible damages.

---

## Install compute node hardware options

This section includes instructions for performing initial installation of optional hardware. Each component installation procedure references any tasks that need to be performed to gain access to the component being replaced.

Installation procedures are presented in the optimum sequence to minimize work.

**Attention:** To ensure the components you install work correctly without problems, read the following precautions carefully.

- Make sure the components you are installing are supported by the compute node. For a list of supported optional components for the compute node, see <http://www.lenovo.com/serverproven/>.
- Always download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your compute node is ready to work with optimal performance. Go to ThinkSystem SN850 Drivers and Software to download firmware updates for your compute node.

- It is good practice to make sure that the compute node is working correctly before you install an optional component.
- Follow the installation procedures in this section and use appropriate tools. Incorrectly installed components can cause system failure from damaged pins, damaged connectors, loose cabling, or loose components.

## Remove the compute node cover

Use this information to remove the compute node cover.

To avoid possible danger, read and follow the following safety information.

- **S012**



**CAUTION:**  
**Hot surface nearby.**

- **S021**



**CAUTION:**  
**Hazardous energy is present when the compute node is connected to the power source. Always reinstall the compute node cover before installing the compute node.**

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

To remove the compute node cover, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

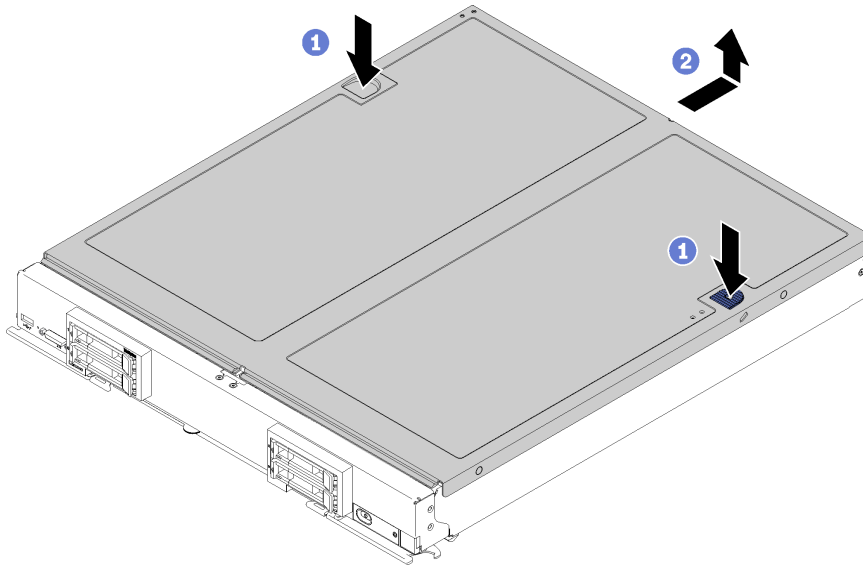


Figure 10. Compute node cover removal

- Step 1. Press on the release button and the push point at the same time and slide the cover toward the rear of the compute node.
- Step 2. Lift the compute node cover away from the compute node.
- Step 3. Lay the compute node cover flat or store it for future use.

## Remove the air baffle

Use this information to remove the air baffle.

To avoid possible danger, read and follow the following safety information.

### **S012**



### **CAUTION:** **Hot surface nearby.**

Before removing the air baffle:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To remove the air baffle, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

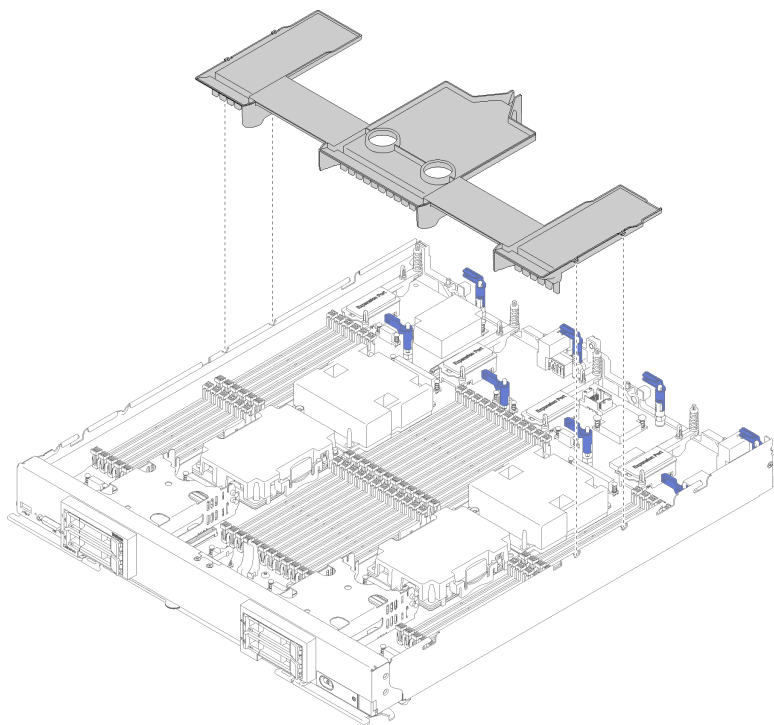


Figure 11. Air baffle removal

Step 1. Lift the air baffle up and set it aside.

**Attention:** For proper cooling and airflow, reinstall the air baffle before you insert the compute node into the chassis. Operating the compute node with the air baffle removed might damage compute node components.

After removing the air baffle, begin installing any options that you have purchased.

## Install a 2.5-inch drive backplane

Use this information to install a drive backplane option.

Before you install a drive backplane, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

**Notes:** Several different types of drive backplanes can be installed in the compute node. All are removed and installed in a similar manner.

- SATA backplane
- SAS/SATA backplane
- NVMe/SATA backplane

To install a 2.5-inch drive backplane, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>

- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

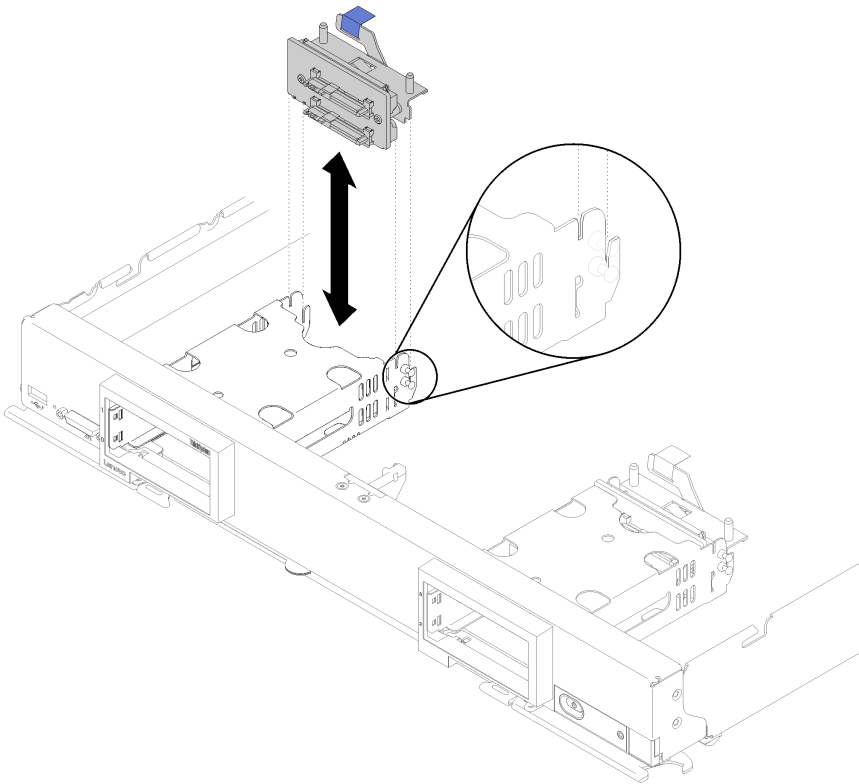


Figure 12. 2.5-inch drive backplane installation

Step 1. Align the backplane with the storage cage and the connector on the system board and press the backplane into position until it is fully seated in the connector.

**Note:** All drive backplanes use the same connector on the system board; however, there are two alignment slots in the storage cage to accommodate different backplane types. Make sure that you align the backplane and system board connectors when inserting the backplane in the storage cage.

Step 2. Insert the hot-swap drives and drive bay fillers.

After you install the drive backplane, complete the following steps:

- Install any removed storage drives and drive bay fillers (see “Install a 2.5-inch hot-swap drive” on page 32).

**Note:** Install storage drives in the same bay locations as from which they were removed.

## Install a 2.5-inch hot-swap drive

Use this information to install a 2.5-inch hot-swap hard disk or solid-state drive option.

Before you install a 2.5-inch hot-swap drive, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.



The compute node has four drive bays for installing hot-swap drives. One drive might already be installed in the compute node. If the compute node is equipped with one drive, you can install up to three additional drives.

See “RAID configuration” on page 65 RAID configuration for instructions.

To install a 2.5-inch hot-swap drive, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

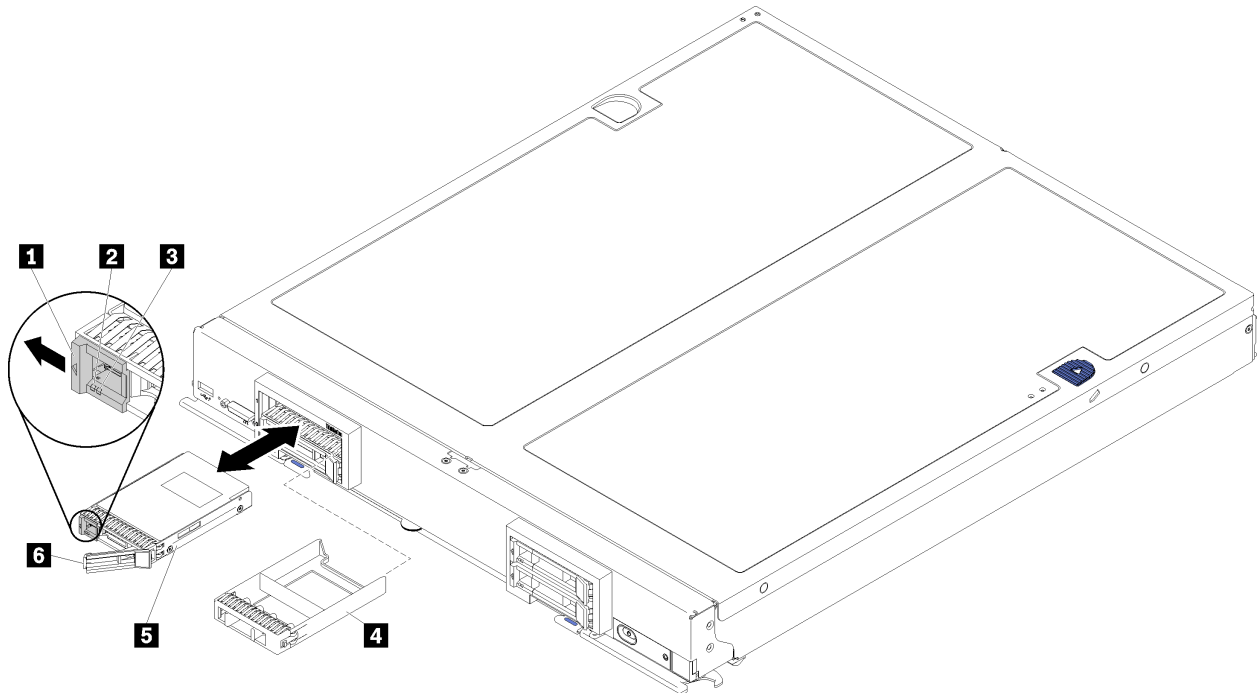


Figure 13. 2.5-inch hot-swap drive installation

Table 11. 2.5-inch hot-swap drive and related components

<b>1</b> Release latch	<b>4</b> Drive bay filler
<b>2</b> Drive activity LED (green)	<b>5</b> Drive
<b>3</b> Drive status LED (yellow)	<b>6</b> Release handle

- Step 1. Identify the drive bay in which you plan to install the hot-swap drive.
- Step 2. If a drive bay filler is installed, pinch the grip point and pull it away from the compute node.
- Step 3. Touch the static-protective package that contains the hot-swap drive or solid-state drive to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component; then, remove the drive from the package.
- Step 4. Open the release handle on the drives into the bay until the release handle catches on the bezel, then rotate the handle to fully seat the drive.
- Step 5. Lock the drives into place by closing the release handle until it clicks.
- Step 6. Check the drive activity LEDs to make sure that the drive is operating correctly.

## Install a DIMM

Use this information to install a DIMM.

**Attention:** Memory modules are sensitive to static discharge and require special handling. In addition to the standard guidelines for “Handling static-sensitive devices” on page 28:

- Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
- Never hold two or more memory modules together so that they touch. Do not stack memory modules directly on top of each other during storage.
- Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory-module connector housing.
- Handle memory modules with care: never bend, twist, or drop a memory module.

Before installing a DIMM, make sure that you understand the required installation order, depending on whether you are implementing memory mirroring, memory rank sparing, or independent memory mode. See *ThinkSystem SN850 Compute Node Memory Population Reference* for the required installation order.

If you are installing an optional processor, install it before installing DIMMs. See “Install a processor-heat-sink module” on page 42.

Before you install a DIMM, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To install a DIMM, complete the following steps:

**Attention:** Memory modules are sensitive to static discharge and require special handling. In addition to the standard guidelines for “Handling static-sensitive devices” on page 28:

- Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
- Never hold two or more memory modules together so that they touch. Do not stack memory modules directly on top of each other during storage.
- Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory-module connector housing.
- Handle memory modules with care: never bend, twist, or drop a memory module.
- Remove or install DIMMs for one processor at a time.
- Do not mix RDIMMs and LR-DIMMs in the same compute node.
- DIMMs are static-sensitive devices. The package must be grounded before it is opened.

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

Step 1. Remove the air baffle (see “Remove the air baffle” on page 30 for instructions).

Step 2. Locate the DIMM connectors (see “System-board connectors” on page 20 for instructions). Determine which DIMM connector you want to install the DIMM.

Step 3. Touch the static-protective package that contains the DIMM to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component in the

rack in which you are installing the DIMM for at least 2 seconds; then, remove the DIMM from its package.

Step 4. Make sure that both retaining clips on the DIMM connector are in the open position.

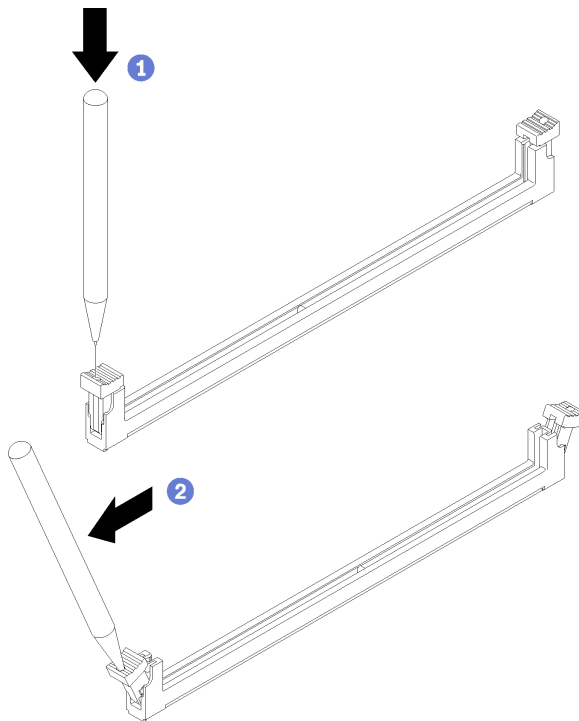


Figure 14. Opening DIMM latch

**Notes:**

- If necessary due to space constraints, you can use a pointed tool to open the retaining clips. Place the tip of the tool in the recess on the top of the retaining clip; then, carefully rotate the retaining clip away from the DIMM connector.
- Make sure you use firm and solid pointed tool to open the retaining clips. Do not use pencil. In case there are any fragments of the tool fall into the compute node, caused unnecessary damage.
- The retaining clips for adjacent DIMM connectors of processor and processor can not be opened at the same time. Remove or install the DIMMs for each processor one at a time.

**Attention:** To avoid breaking the retaining clips or damaging the DIMM connector, handle the clips gently.

Step 5. Turn the DIMM so that the DIMM keys align correctly with the DIMM connector on the system board.

Step 6. Press the DIMM into the DIMM connector. The retaining clips lock the DIMM into the connector.

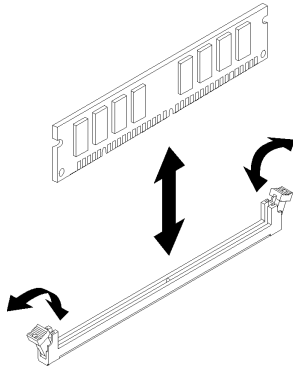


Figure 15. DIMM installation

Step 7. Make sure that the small tabs on the retaining clips engage the notches on the DIMM. If there is a gap between the DIMM and the retaining clips, the DIMM has not been correctly installed. Press the DIMM firmly into the connector, and then press the retaining clips toward the DIMM until the tabs are fully seated. When the DIMM is correctly installed, the retaining clips are parallel to the sides of the DIMM.

**Note:** Retaining clips on the DIMM connectors must be in the closed position to install the air baffles correctly.

**Attention:** To maintain proper system cooling, do not operate the compute node without an air baffle installed over the DIMM connectors.

## Install an I/O expansion adapter

Use this information to install an I/O expansion adapter option.

Before you install an I/O expansion adapter, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.

**Attention:** When installing an I/O adapter in one of the I/O expansion connectors, make sure the numbers in the Hexagon and Pentagon on the I/O expansion connector (see the service labeling on top of the compute node cover for details) corresponds to the particular shape and numbering of the I/O module bay on the Flex chassis (see the bay labeling along the top and bottom edges of the chassis rear for details). If the correlation is incorrect, communication with the chassis may fail.

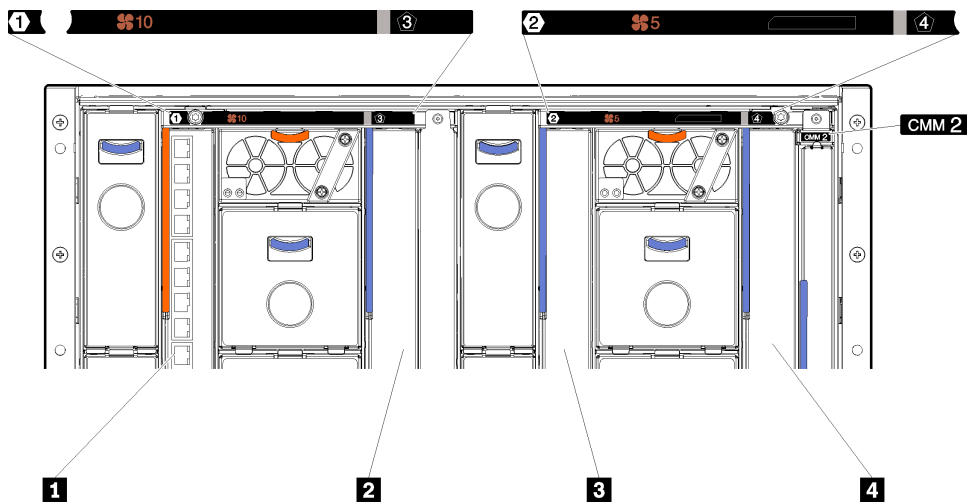


Figure 16. Number of I/O module bay

Table 12. Number of I/O module bay

<b>1</b> I/O module bay 1	<b>3</b> I/O module bay 2
<b>2</b> I/O module bay 3	<b>4</b> I/O module bay 4

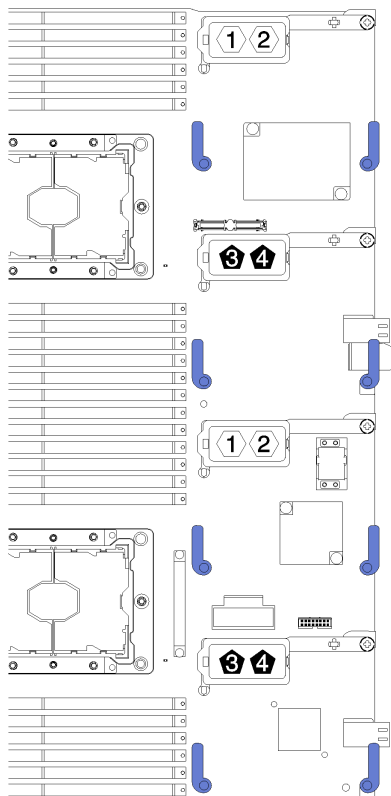


Figure 17. I/O expansion adapter

To install an I/O expansion adapter, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>

- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

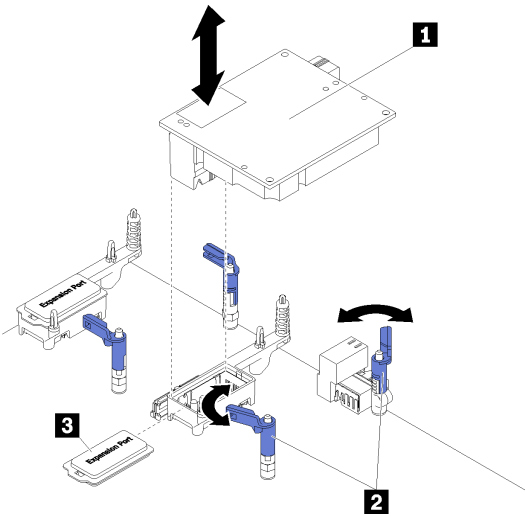


Figure 18. I/O expansion adapter installation

Table 13. I/O expansion adapter and related components

<b>1</b> I/O expansion adapter	<b>3</b> Expansion cover
<b>2</b> Retention clips	

- Step 1. Locate the I/O expansion connectors (see “System-board connectors” on page 20 for instructions).
- Step 2. Remove the expansion cover from the connector, if one is present.
- Step 3. Touch the static-protective package that contains the expansion adapter to any *unpainted* metal surface on the Flex System chassis or any *unpainted* metal surface on any other grounded rack component; then, remove the expansion adapter from the package.
- Step 4. Open the retention clips.
- Step 5. Orient the connector on the expansion adapter with the I/O expansion connector and alignment pins on the system board; then, press the adapter into the I/O expansion connector.
- Step 6. Firmly press on the indicated locations to seat the expansion adapter in the connector and over the alignment pins.
- Step 7. Close the retention clips.

After you install the I/O expansion adapter, complete the following steps:

1. See the documentation that comes with the I/O expansion adapter for device-driver and configuration information to complete the installation.

## Install an M.2 drive

Use this information to install an M.2 drive option.

Before you install an M.2 drive in the M.2 backplane, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

4. Touch the static-protective package that contains the M.2 drive to any *unpainted* metal surface on the chassis or any *unpainted* metal surface on any other grounded rack component; then, remove the M.2 drive from the package.
5. Make sure the retainer on the M.2 backplane is in the correct keyhole to accommodate the particular size of the M.2 drive you wish to install (see “Adjust the position of the retainer on the M.2 backplane” on page 40).

To install an M.2 drive in the M.2 backplane, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

**Notes:**

- Some M.2 backplanes support two identical M.2 drives. When two drives are installed, align and support both drives when sliding the retainer forward to secure the drives.
- Install the M.2 drive in slot 0 first.

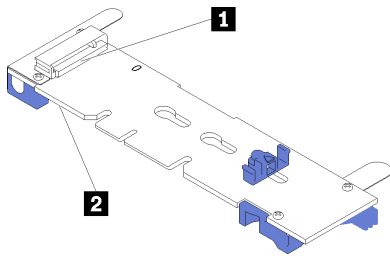


Figure 19. M.2 driveslot

Table 14. M.2 driveslot

1 Slot 0	2 Slot 1
----------	----------

Step 1. Insert the M.2 drive at an angle (approximately 30 degrees) into the connector and rotate it until the notch catches on the lip of the retainer; then, slide the retainer forward (toward the connector) to secure the M.2 drive in the M.2 backplane.

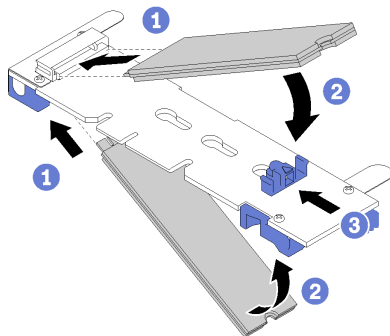


Figure 20. M.2 drive installation

**Attention:** When sliding the retainer forward, make sure the two nubs on the retainer enter the small holes on the M.2 backplane. Once they enter the holes, you will hear a soft “click” sound.

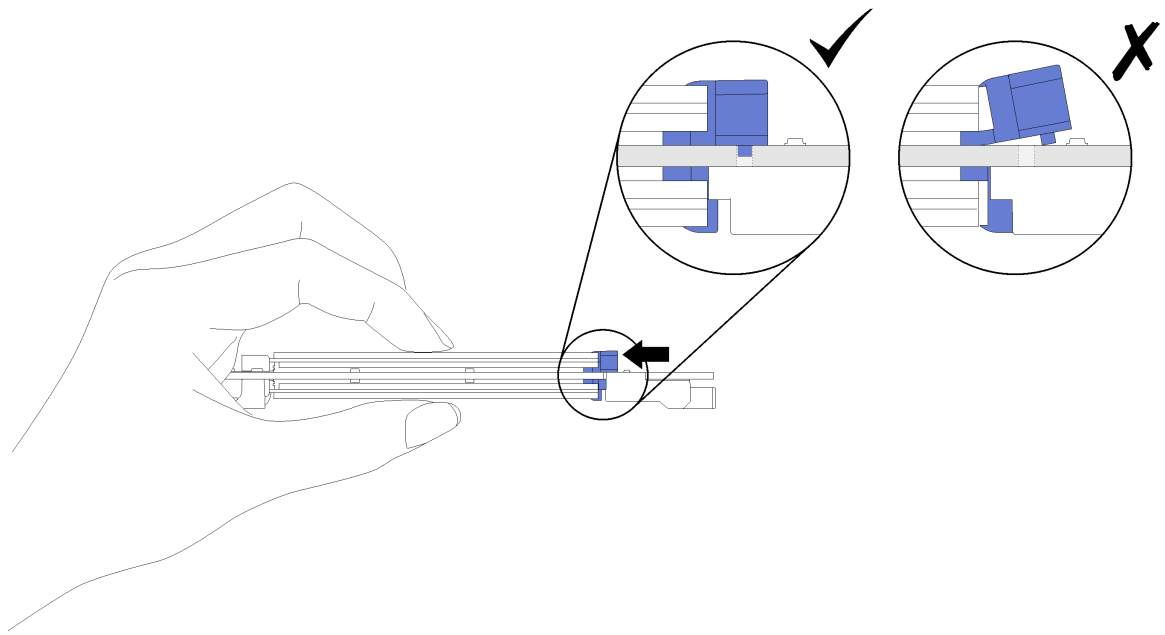


Figure 21. M.2 drive installation

After you install the M.2 drive into the M.2 backplane, complete the following steps:

1. Install the M.2 backplane (see “Install the M.2 backplane” on page 41).

### Adjust the position of the retainer on the M.2 backplane

Use this information to adjust the position of the retainer on the M.2 backplane.

Before you adjust the position of the retainer on the M.2 backplane, complete the following step:

Read to ensure that you work safely.

To adjust the position of the retainer on the M.2 backplane, complete the following steps:

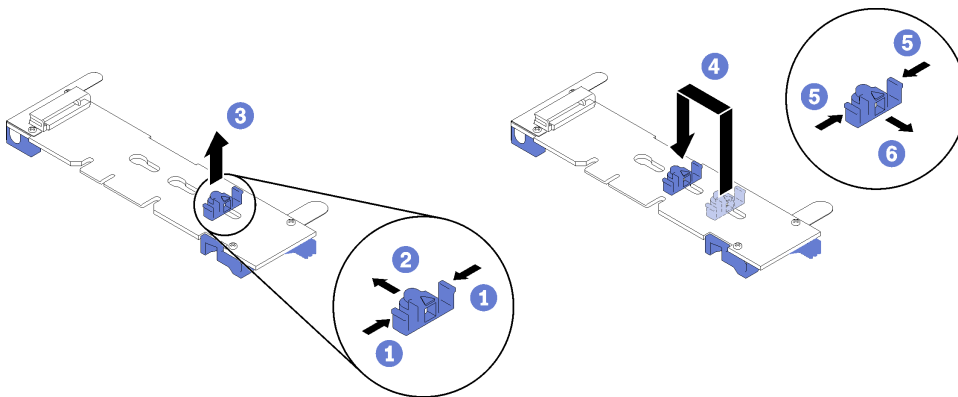


Figure 22. M.2 retainer adjustment

- Step 1. Locate the correct keyhole that the retainer should be installed to accommodate the particular size of the M.2 drive you wish to install.
- Step 2. Press both sides of the retainer and move it forward until it is in the large opening of the keyhole; then, remove it from the backplane.



Step 3. Insert the retainer into the correct keyhole and slide it backwards until the nubs are in the holes.

## Install the M.2 backplane

Use this information to install the M.2 backplane.

Before you install the M.2 backplane, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To install the M.2 backplane, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

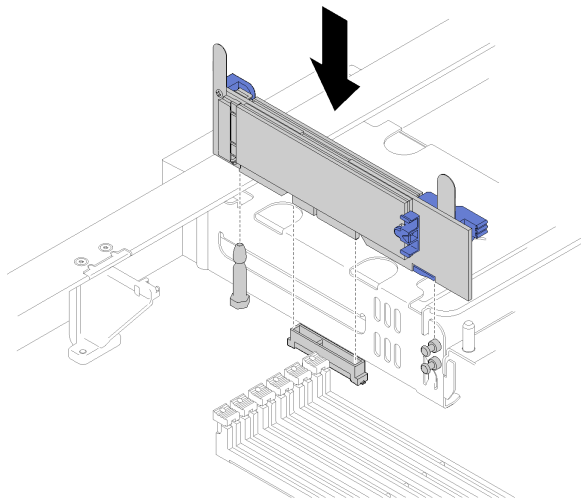


Figure 23. M.2 backplane installation

Step 1. Align the openings on the M.2 backplane with the guide pin on the system board and T-head pins on the storage cage; then, insert the backplane in the system board connector. Press down on the M.2 backplane to fully seated.

## Install a processor-heat-sink module

Processors are in the compute system boards that are accessed from the front of the server. The processor and heat sink are removed together as part of a processor-heat-sink-module (PHM) assembly. PHM installation requires a Torx T30 driver.

**Note:** If you are installing multiple options relating to the compute system board, the PHM installation should be performed first.

### Attention:

- Each processor socket must always contain a cover or a PHM. When removing or installing a PHM, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Remove and install only one PHM at a time. If the system board supports multiple processors, install the PHMs starting with the first processor socket.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as electrical connectors in the processor socket. Do not remove the grease cover from a heat sink until you are instructed to do so.
- Processors are static-sensitive components, handle them with extra care. See Handling static-sensitive devices for more information.

### Notes:

- PHMs are keyed for the socket where they can be installed and for their orientation in the socket.
- See <http://www.lenovo.com/serverproven/> for a list of processors supported for your processor. All processors on the system board must have the same speed, number of cores, and frequency.
- Before you install a new PHM or replacement processor, update your system firmware to the latest level. See “Update the firmware” on page 62 .
- Installing an additional PHM can change the memory requirements for your system. See *ThinkSystem SN850 Compute Node Memory Population Reference* for a table of processor-to-memory relationships.
- Optional devices available for your system might have specific processor requirements. See the documentation that comes with the optional device for information.

Before installing a PHM:

**Note:** The PHM for your system might be different than the PHM shown in the illustrations.

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).
3. Remove the air baffle (see “Remove the air baffle” on page 30 for instructions).



Figure 24. Processor locations on system board

Complete the following steps to install a PHM.

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

Step 1. Remove the processor socket cover, if one is installed on the processor socket, by placing your fingers in the half-circles at each end of the cover and lifting it from the system board.

Step 2. Install the processor-heat-sink module on the system board.

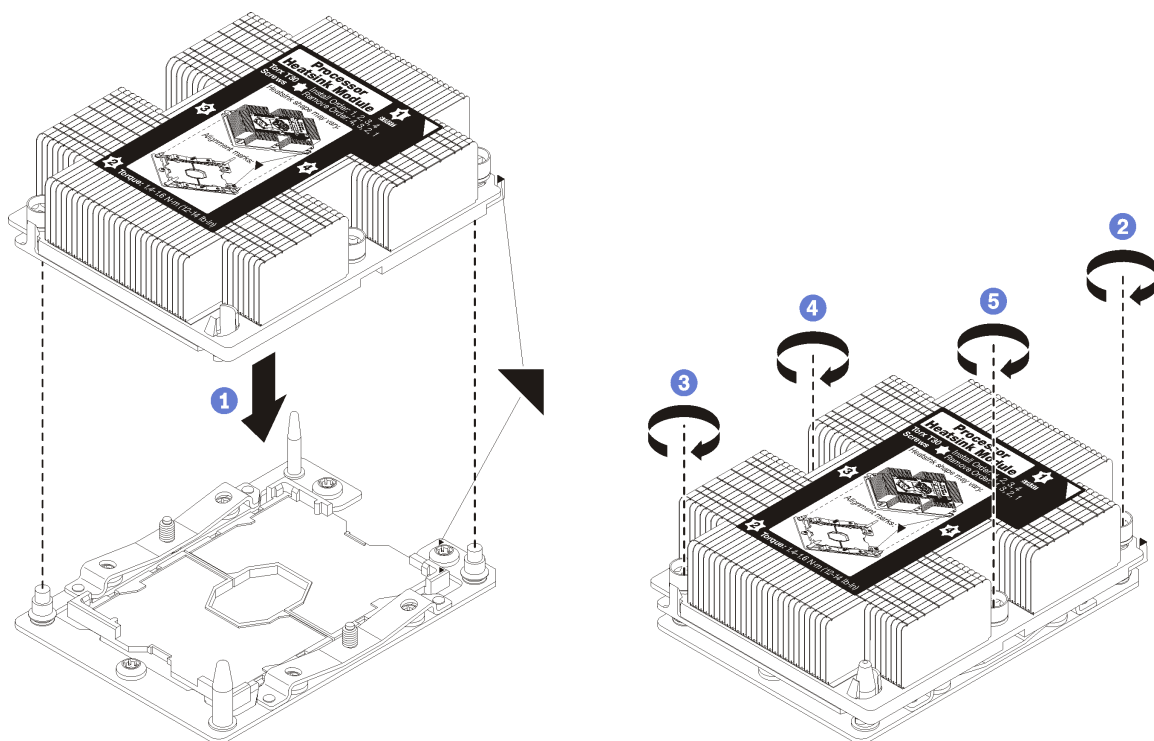


Figure 25. Installing a PHM

- a. Align the triangular marks and guide pins on the processor socket with the PHM; then, insert the PHM into the processor socket.

**Attention:** To prevent damage to components, make sure that you follow the indicated tightening sequence.

- b. Fully tighten the Torx T30 captive fasteners *in the installation sequence shown* on the heat-sink label. Tighten the screws until they stop; then, visually inspect to make sure that there is no gap between the screw shoulder beneath the heat sink and the processor socket. (For reference, the torque required for the nuts to fully tighten is 1.4 – 1.6 newton-meters, 12 – 14 inch-pounds).

After installing the PHM option:

- If there are DIMMs to install, install them. See “Install a DIMM” on page 34 for instructions.

## Install the interposer card

Use this information to install a interposer card option.

Before you install a interposer card, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To install the interposer card, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>

- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

- Step 1. If a drive backplane is installed in the compute node that is incompatible with the interposer card, remove it (see “Remove the 2.5-inch drive backplane” on page 52 for instructions).
- Step 2. If you are installing both the interposer card and drive backplane, first install the drive backplane in the compute node (see “Install a 2.5-inch drive backplane” on page 31 for instructions). The drive backplane goes in the rear alignment slots on the drive cage.

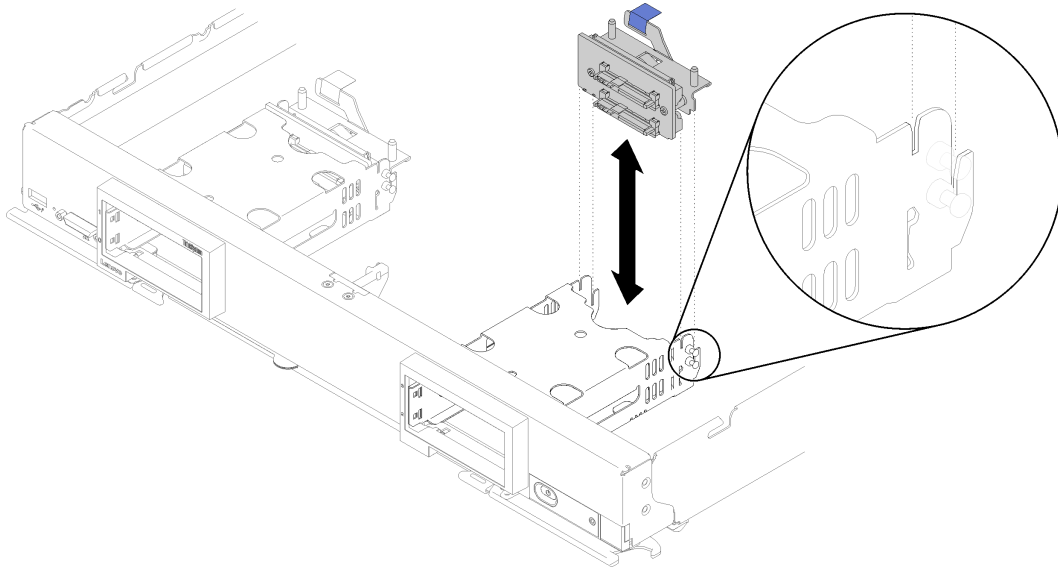
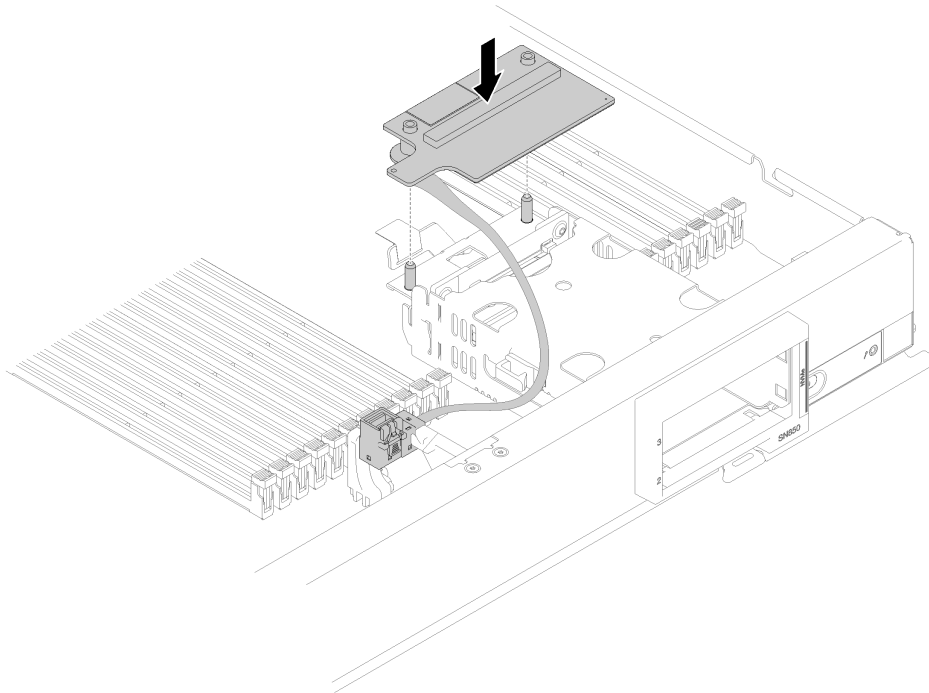


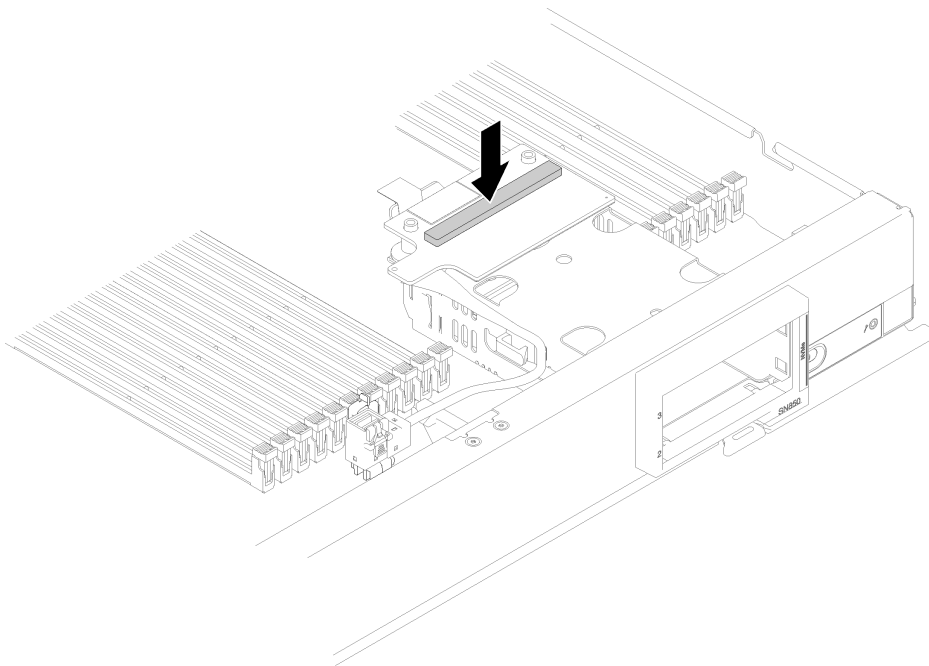
Figure 26. Drive backplane installation with backplane alignment slots

- Step 3. Touch the static-protective package that contains the interposer card to an *unpainted* metal surface on any grounded rack component; then, remove the interposer card from the package.
- Step 4. Locate the interposer card connector on the top of drive backplane.
- Step 5. Orient the connector on the interposer card with the connector on drive backplane.



*Figure 27. Interposer card installation*

Step 6. Firmly press on the foam to seat the interposer card into the connector.



*Figure 28. Pressing the foam*

Step 7. Remove the RAID adapter (see “Remove the RAID adapter” on page 53 for instructions). Connect the cable to the connector on the underside of the RAID adapter.

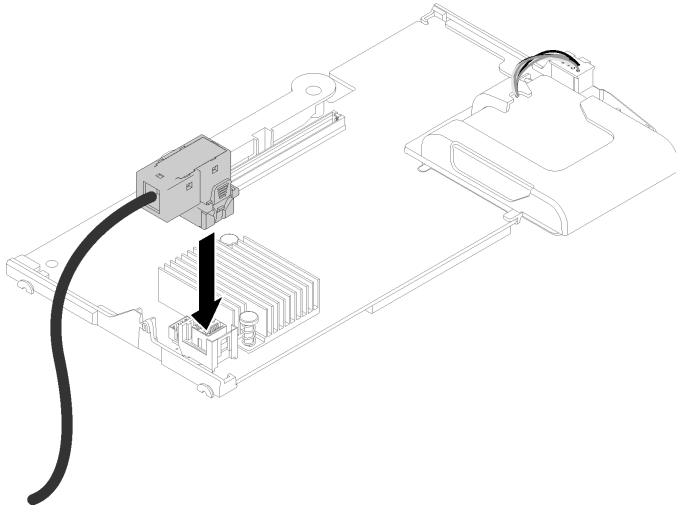


Figure 29. Connecting the cable to RAID adapter

- Step 8. Reinstall the RAID adapter (see “Install a RAID adapter” on page 47 for instructions).
- Step 9. Route the cable in front of DIMM slots by inserting into clip mounted on side of storage cage.

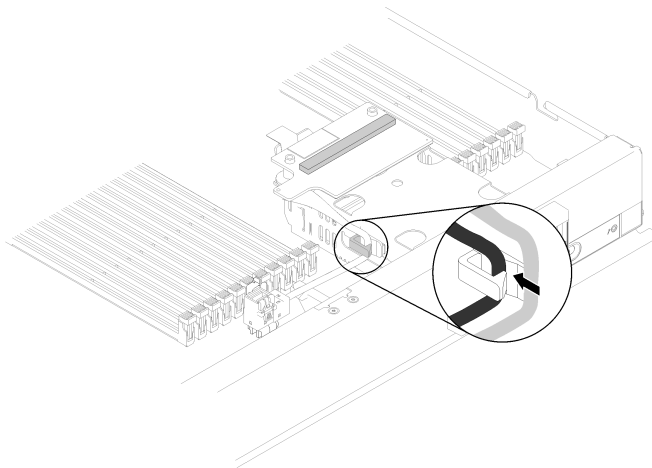


Figure 30. Routing the cable

After you install the interposer card, complete the following steps:

1. For configure the RAID array, see “RAID configuration” on page 65 for instructions.

## Install a RAID adapter

Use this information to install a RAID adapter option.

Before you install a RAID adapter, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To install the RAID adapter, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

Step 1. Touch the static-protective package that contains the RAID adapter to an *unpainted* metal surface on any grounded rack component; then, remove the adapter from the package.

**Note:** For the ThinkSystem RAID 930-4i-2GB 4 Drive Adapter Kit, make sure that the flash power module is installed before installing the adapter in the compute node (see “Install the flash power module” on page 50 for instructions).

Step 2. If interposer card is installed in the compute node, remove the cable from the clip on the side of the storage cage. This provides more space for connecting the cable to RAID adapter in the next step.

Step 3. Carefully turn the RAID adapter over in your hand to access the underside; then, connect the cable from interposer card to RAID adapter. The connector is keyed. Press the cable into the connector until the connector snaps in place.

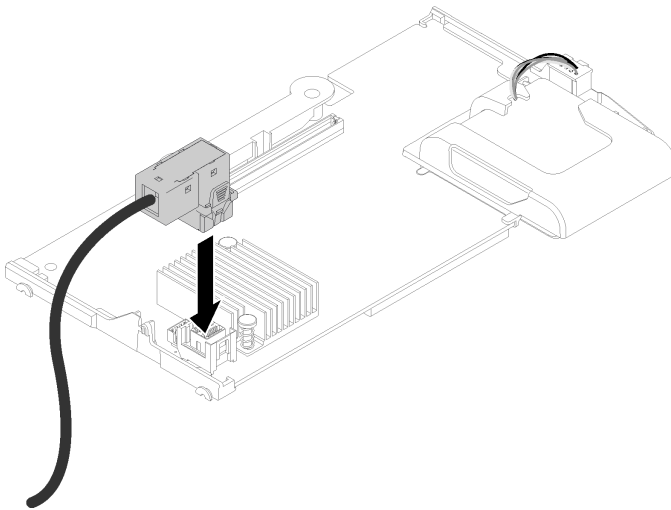


Figure 31. Connecting cable to RAID adapter

Step 4. Locate the RAID adapter connector on the drive backplane.

Step 5. Two consecutive sub-steps to orient the RAID adapter with the connector:

- a. Angle RAID adapter as shown and slide flash power module under top side of compute node front panel.
- b. Carefully orient the connector on the underside of the RAID adapter with the connector on the top side of the drive backplane; then, insert the plastic post into the RAID adapter supporter.



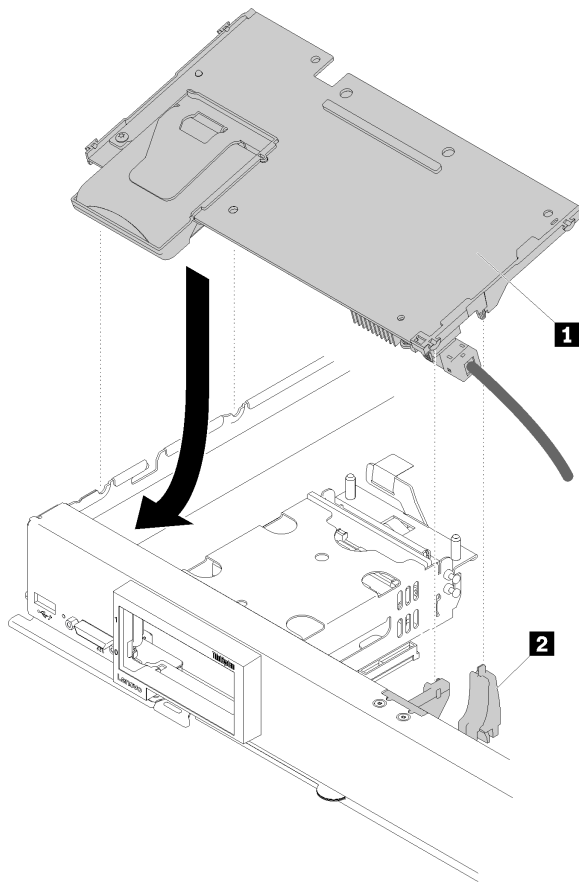


Figure 32. RAID adapter installation

Table 15. RAID adapter and related component

1 RAID adapter	2 RAID adapter supporter
----------------	--------------------------

**Note:** If the RAID adapter supporter is damaged, you need to order a miscellaneous kit to have a new one.

Step 6. Firmly press on the foam to seat the RAID adapter into the connector.

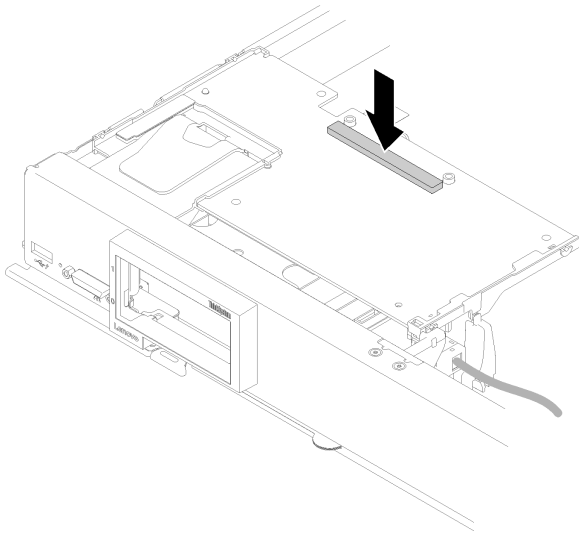


Figure 33. Pressing the foam

Step 7. Route cable back into the cable clip if the cable was removed earlier.

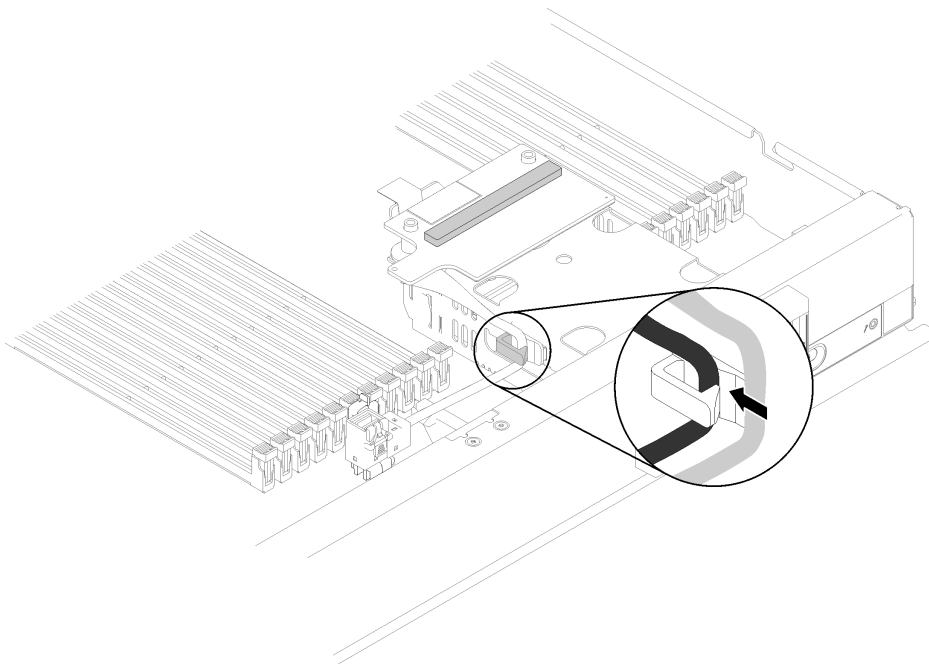


Figure 34. Routing the cable back into clip

After you install the RAID adapter, complete the following steps:

1. Install any removed storage drives and hard disk drive bay fillers (see “Install a 2.5-inch hot-swap drive” on page 32).

**Note:** Install storage drives in the same bay locations as from which they were removed.

2. Configure the RAID array after power on the compute node (see “RAID configuration” on page 65).

### Install the flash power module

Use this information to install the flash power module.

To avoid possible danger, read and follow the following safety information.

- **S004**



**CAUTION:**

When replacing the lithium battery, use only Lenovo specified part number or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:*

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

- **S005**



**CAUTION:**

The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

Before you install the flash power module, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

**Note:** This section only applies to the RAID adapter that comes with a flash power module.

To install the flash power module, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

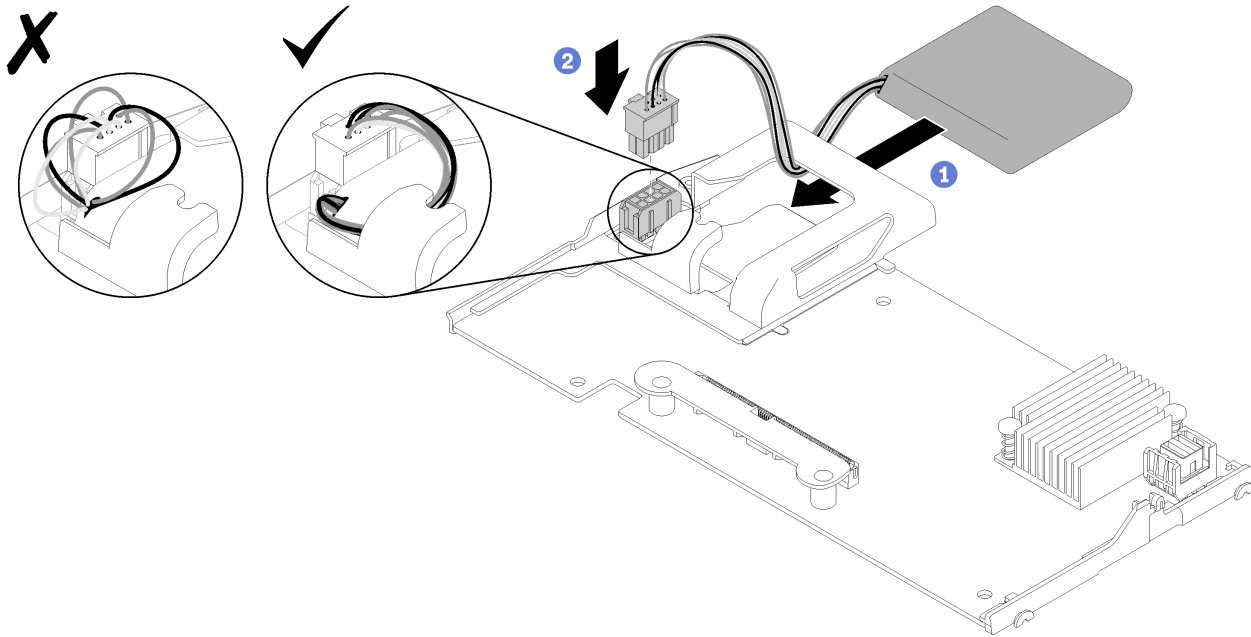


Figure 35. Flash power module installation

- Step 1. Orient the flash power module with the cable side facing the RAID adapter; then, feed the cable up through the flash power module holder.
- Step 2. Slide the flash power module into the holder.
- Step 3. Connect the flash power module cable to its connector on the RAID adapter. The connector is keyed. Press the cable into the connector until the connector retaining clip snaps in place.
- Step 4. Route the flash power module cable through the notch in the holder; then, press the flash power module forward to seat it in the holder.

**Attention:** It is important to route the flash power module cable through the notch in holder to prevent the cable from catching on the DIMM connector latches when the RAID adapter is installed in a compute node.

- Step 5. Install the RAID adapter in the compute node. (see “Install a RAID adapter” on page 47 for instructions).

After you install the flash power module, complete the following steps:

1. Install the RAID adapter in the compute node. (see “Install a RAID adapter” on page 47).

## Remove the 2.5-inch drive backplane

Use this information to remove the 2.5-inch drive backplane.

Before you remove the 2.5-inch drive backplane, complete the following steps:

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

### Notes:

- Several different types of 2.5-inch drive backplanes can be installed in the compute node. For example, some 2.5-inch drive backplanes come with a lever, while others don't (please refer to the illustrations below). All are removed and installed in a similar manner.
- See the documentation that comes with an optional drive backplane for device-specific information and information about removing other components that might be included as part of the option.
- If necessary, remove the RAID adapter to more easily access the drive backplane (see "Remove the RAID adapter" on page 53).

To remove a 2.5-inch drive backplane, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

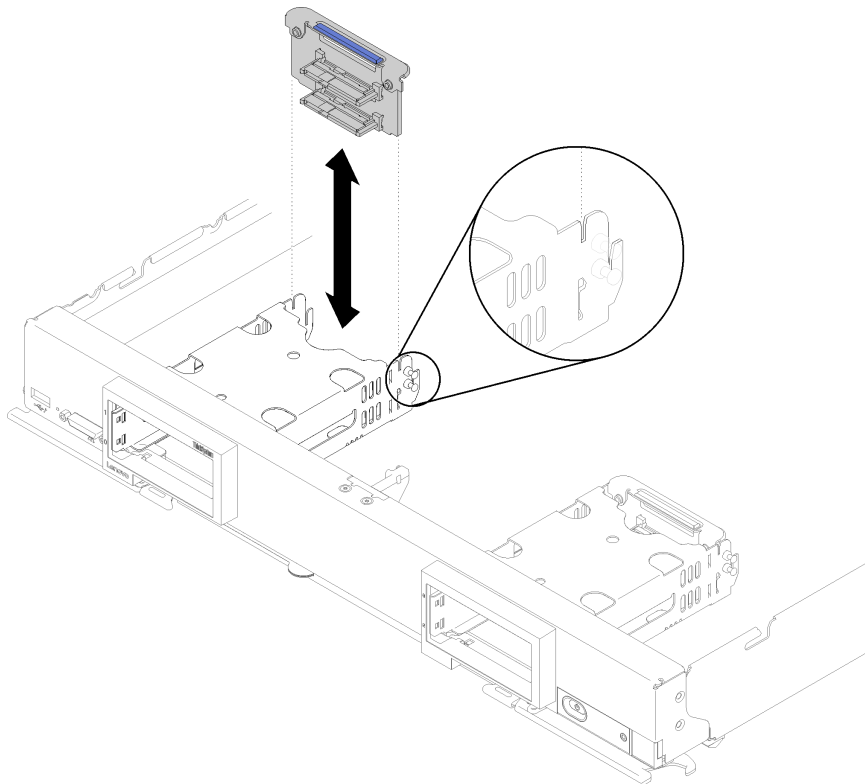


Figure 36. 2.5-inch drive backplane removal

- Step 1. Remove any drive bay fillers; then, press the release latch and pull out the drives to disengage the drive connectors from the backplane. There is no need to remove the drives completely.
- Step 2. Lift the drive backplane out of the compute node.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Remove the RAID adapter

If needed, use this information to remove the RAID adapter.

Before you remove the RAID adapter, complete the following steps:

1. Read "Installation Guidelines" on page 26 to ensure that you work safely.

2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

The RAID adapter uses a specific drive backplane.

- If you need to remove the RAID adapter to access components on the system board (for example DIMM sockets 13-24), there is no need to remove the backplane.
- If you are removing only the RAID adapter to replace it, there is no need to remove the backplane.

To remove a RAID adapter, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

- Step 1. Locate the RAID adapter and interposer card in the compute node. If interposer card is installed in the compute node, remove the cable from the cable clip. This provides more space for pulling out RAID adapter later.
- Step 2. Rotate the lever on the drive backplane to disengage the RAID adapter from the backplane connector.
- Step 3. Slightly rotate the rear edge of the RAID adapter upward; then, remove it at angle as shown. Be cautious of the flash power module as it sits under the overhang of the compute node front panel.

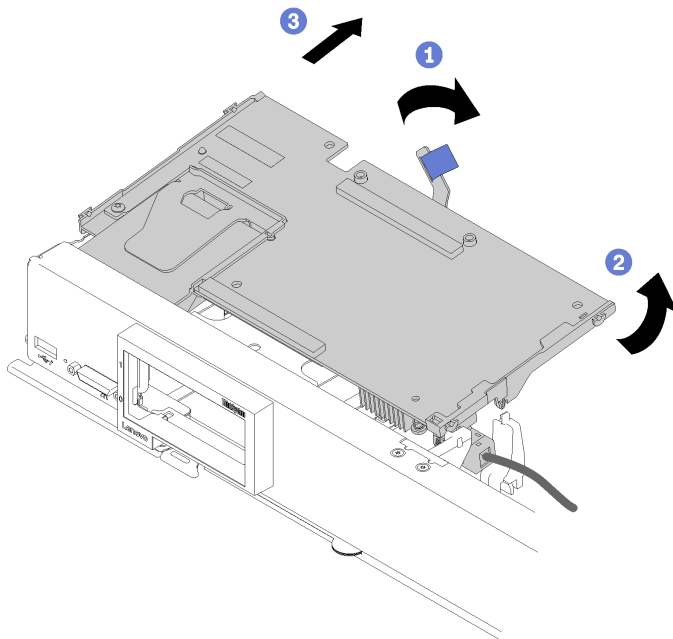


Figure 37. RAID adapter removal

- Step 4. With cable connected to the RAID adapter, carefully turn the RAID adapter over in your hand to access the underside.
- Step 5. Disconnect the cable by pressing the latch and pull the cable out of the RAID adapter.

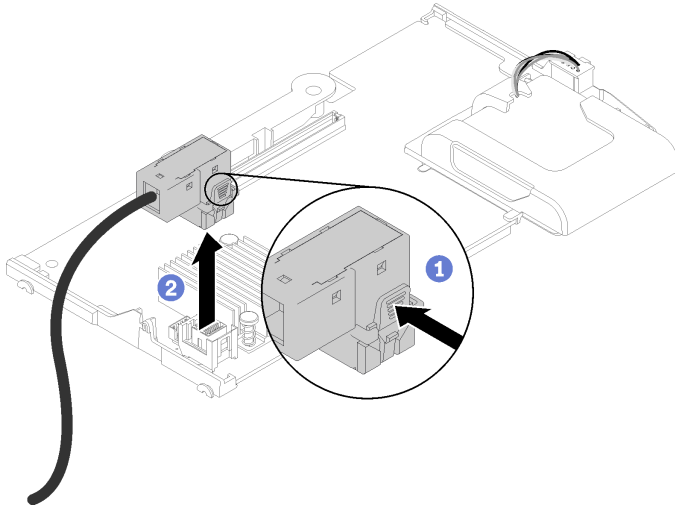


Figure 38. Disconnecting cable from RAID adapter

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

## Install the air baffle

Use this information to install the air baffle.

1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
3. Remove the compute node cover (see “Remove the compute node cover” on page 29 for instructions).

To install the air baffle, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

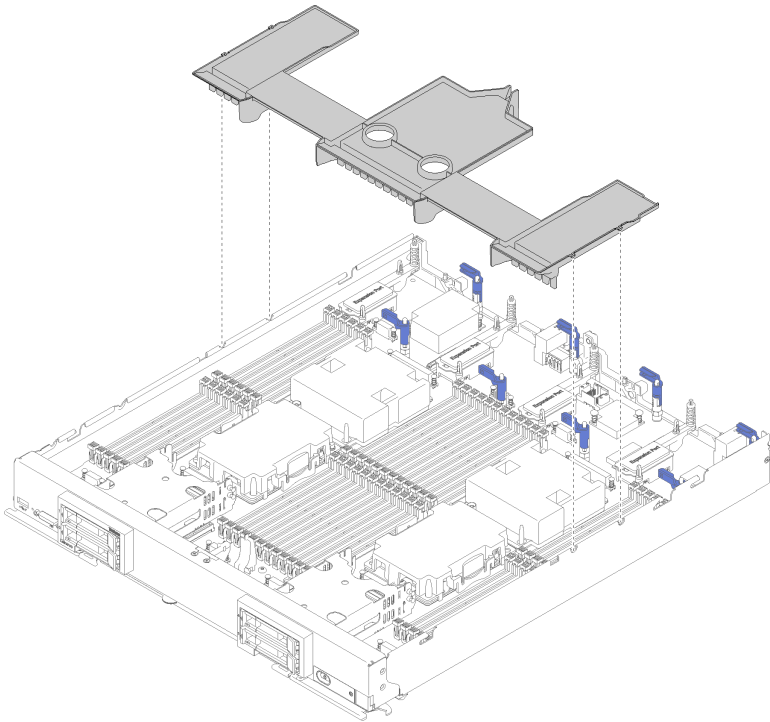


Figure 39. Air baffle installation

Step 1. Align the air baffle pins with the pin holes on both sides of the chassis; then, lower the air baffle into the compute node to match the pin holes on system board.

**Note:** Close the latch on each end of the DIMM connector before attempting to installing the air baffle. Air baffle fits in space between front and rear DIMM connectors. Attempting to install air baffle while DIMM latch is open could result in damage to the latch or the air baffle.

After you install the air baffle, complete the following steps:

1. Install the compute node cover (see “Install the compute node cover” on page 56 for instructions).
2. Install the compute node into the chassis (see “Install a compute node ” on page 58 for instructions).

## Install the compute node cover

Use this information to install the compute node cover.

To avoid possible danger, read and follow the following safety information.

### S021



#### **CAUTION:**

**Hazardous energy is present when the compute node is connected to the power source. Always reinstall the compute node cover before installing the compute node.**

Before installing the compute node cover:



1. Read “Installation Guidelines” on page 26 to ensure that you work safely.
2. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

**Attention:** You cannot insert the compute node into the Flex System chassis until the cover is installed and closed. Do not attempt to override this protection.

To install the compute node cover, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

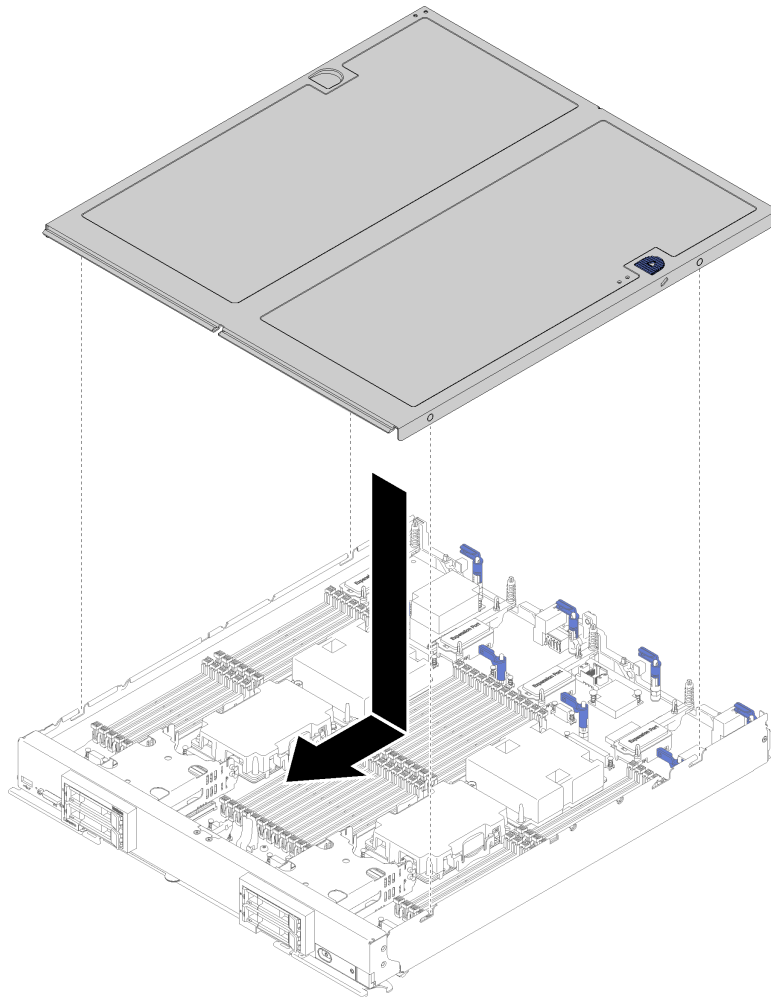


Figure 40. Compute node cover installation

- Step 1. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.
- Step 2. Orient the compute node cover so that the posts on the inside of the cover slide into the slots on the compute node.

**Note:** Before you close the compute node cover, make sure that the air baffle and all components are installed and seated correctly and that you have not left loose tools or parts inside the compute

node. Retention clips that secure the I/O expansion adapters must be in the closed position to install the compute node cover.

Step 3. Hold the front of the compute node and slide the compute node cover forward to the closed position, until it clicks into place.

1. Install the compute node into the chassis (see “Install a compute node ” on page 58 for instructions).

---

## Install a compute node

Use this information to install a compute node.

To avoid possible danger, read and follow the following safety information.

### **S021**



#### **CAUTION:**

**Hazardous energy is present when the compute node is connected to the power source. Always reinstall the compute node cover before installing the compute node.**

Before you install a compute node:

Read “Installation Guidelines” on page 26 to ensure that you work safely.

To install a compute node, complete the following steps:

**Watch the procedure.** A video of the installation process is available:

- Youtube: <https://www.youtube.com/playlist?list=PLYV5R7hVcs-DtV8A4UWy7d3AoFKjCvas3>
- Youku: [http://list.youku.com/albumlist/show/id\\_50481024](http://list.youku.com/albumlist/show/id_50481024)

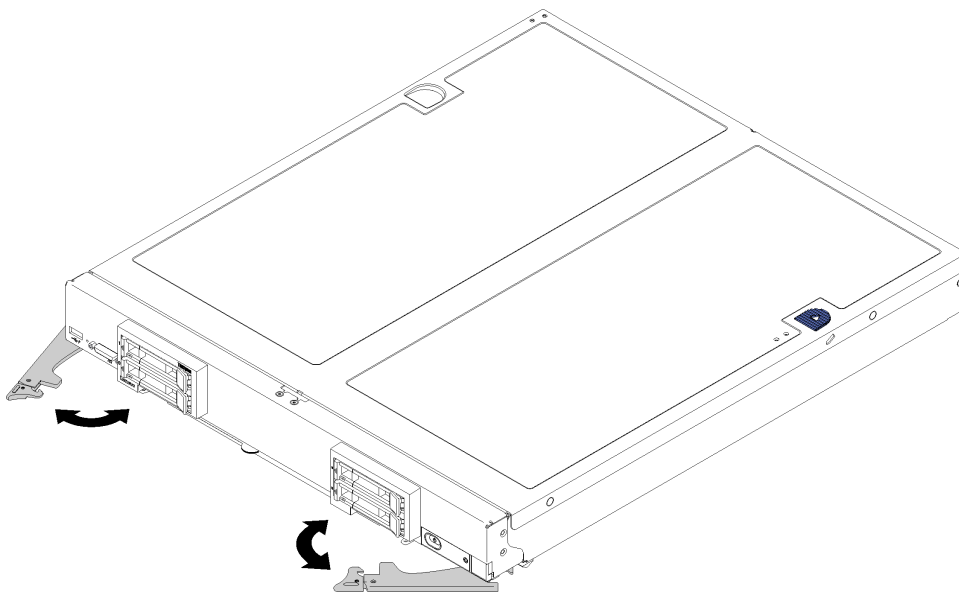


Figure 41. Compute node installation

Step 1. Select the node bay.

**Notes:**

- If you are reinstalling a compute node that you removed, you must install it in the same node bay from which you removed it. Some compute node configuration information and updates are established according to node bay number. Reinstalling a compute node into a different node bay can have unintended consequences. If you reinstall the compute node into a different node bay, you might have to reconfigure the compute node.
- To maintain proper system cooling, do not operate the Flex System chassis without a compute node, or node bay filler in each node bay.

Step 2. Make sure that:

- Air baffle is installed in the compute node
- Compute node cover is in place and secure
- Both front handles are in the fully open position

Step 3. Slide the compute node into the node bay until it stops.

Step 4. Rotate both handles inward to push the compute node until the spring loaded releases snaps into place.

**Note:** After the compute node is installed, the Lenovo XClarity Controller in the compute node initializes and synchronizes with the CMM. The time required for a compute node to initialize varies by system configuration. The power LED flashes rapidly when processing; the power button on the compute node does not respond until the power LED flashes slowly, indicating that the initialization process is complete.

Step 5. If you have other compute nodes to install, do so now.

If this is the initial installation of the compute node, you must configure the compute node through the Setup utility and install the compute node operating system. See Chapter 4 “System configuration” on page 61 for details.

If you have changed the configuration of the compute node or if you are installing a different compute node from the one that you removed, you must configure the compute node through the Setup utility, and you might have to install the compute node operating system. See “Install the operating system” on page 66 for details.

---

## Power on the compute node

Use this information for details about power on the compute node.

The compute node can be turned on (power-on LED on) in any of the following ways:

- You can press the power button.
- The compute node can restart automatically after a power interruption.
- The compute node can respond to remote power-on requests sent to the Lenovo XClarity Controller.

For information about powering off the compute node, see “Power off the compute node” on page 60.

---

## Validate compute node setup

After powering up the compute node, make sure that the LEDs are lit and that they are green.

---

## Power off the compute node

Use this information for details about turning off the compute node.

When you power off the compute node, it is still connected to power through the Flex System chassis. The compute node can respond to requests from the XClarity Controller, such as a remote request to turn on the compute node. To remove all power from the compute node, you must remove it from the Flex System chassis.

Before you power off the compute node, shut down the operating system. See the operating-system documentation for information about shutting down the operating system.

The compute node can be powered off in any of the following ways:

- You can press the power button on the compute node. This starts an orderly shutdown of the operating system, if this feature is supported by the operating system.
- If the operating system stops functioning, you can press and hold the power button for more than four seconds to power off the compute node.

**Attention:** Pressing the power button for 4 seconds forces the operating system to shut down immediately. Data loss is possible.

- You can power off the compute node through the CMM **power** command, the CMM web interface and the Lenovo XClarity Administrator application (if installed).
  - For more information about the CMM **power** command, see the *Flex System Chassis Management Module: Command-Line Interface Reference Guide* at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli\\_command\\_power.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli_command_power.html).
  - For more information about the Lenovo XClarity Administrator application, see <https://datacentersupport.lenovo.com/us/en/solutions/LNVO-XCLARIT>.

---

## Chapter 4. System configuration

---

### Set the network connection for the Lenovo XClarity Controller

Before you can access the Lenovo XClarity Controller over your network, you need to specify how Lenovo XClarity Controller will connect to the network. Depending on how the network connection is implemented, you might need to specify a static IP address as well.

The procedure for setting the network connection will depend on whether or not you have a video connection to the compute node.

- If a monitor is attached to the compute node, you can use Lenovo XClarity Controller to set the network connection.
- If no monitor attached to the compute node, you can set the network connection through the Lenovo XClarity Controller interface. Connect an Ethernet cable from your laptop to Lenovo XClarity Controller connector on the compute node.

**Note:** Make sure that you modify the IP settings on the laptop so that it is on the same network as the compute node default settings.

The default IPv4 address and the IPv6 Link Local Address (LLA) is provided on the Lenovo XClarity Controller Network Access label that is affixed to the Pull Out Information Tab.

- If no monitor is attached to the compute node, you can set the network connection through the Chassis Management Module 2.
  1. Make sure that the subnet of your computer is set to the same value as the CMM 2 (the default CMM 2 subnet is 255.255.255.0). The IP address of the CMM 2 must also be in the same local domain as the client computer. To connect to the CMM 2 for the first time, you might have to change the Internet Protocol properties on the client computer.
  2. Connect an Ethernet cable from your laptop to the management port on the CMM 2.
  3. Open a web browser on the client computer, and direct it to the CMM 2 IP address. For the first connection to the CMM 2, use the default IP address of the CMM 2; if a new IP address has been assigned to the CMM 2, use that one instead.

**Note:** The manufacturing default static IPv4 IP address is 192.168.70.100, the default IPv4 subnet address is 255.255.255.0, and the default host name is MMxxxxxxxxxxx, where xxxxxxxxxxxx is the burned-in MAC address. The MAC address is on a label on the CMM 2, below the reset button (see CMM 2 controls and indicators for the reset button location). See IPv6 addressing for initial connection for information about determining IPv6 addressing for the initial connection.

4. After logging in to the CMM 2, click **Chassis Management** → **Compute Nodes** to set the IP address of the compute node.

**Important:** The Lenovo XClarity Controller is set initially with a user name of USERID and password of PASSWORD (with a zero, not the letter O). This default user setting has Supervisor access. Change this user name and password during your initial configuration for enhanced security.

You can use the Lenovo XClarity Administrator Mobile app to connect to the Lenovo XClarity Controller interface and configure the network address. For additional information about the Mobile app, see the following site:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/lxca\\_usemobileapp.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/lxca_usemobileapp.html)

Complete the following steps to connect the Lenovo XClarity Controller to the network using the Lenovo XClarity Provisioning Manager.

Step 1. Start the compute node.

Step 2. When you see <F1> Setup, press F1.

Step 3. Specify how the Lenovo XClarity Controller will connect to the network.

- If you choose a static IP connection, make sure that you specify an IPv4 or IPv6 address that is available on the network.
- If you choose a DHCP connection, make sure that the MAC address for the compute node has been configured in the DHCP compute node.

Step 4. Click **OK** to continue starting the compute node.

---

## Update the firmware

Several options are available to update the firmware for the server.

You can use the tools listed here to update the most current firmware for your server and the devices that are installed in the server.

**Note:** Lenovo typically releases firmware in bundles called UpdateXpress System Packs (UXSPs). To ensure that all of the firmware updates are compatible, you should update all firmware at the same time. If you are updating firmware for both the Lenovo XClarity Controller and UEFI, update the firmware for Lenovo XClarity Controller first.

### Important terminology

- **In-band update.** The installation or update is performed using a tool or application within an operating system that is executing on the server's core CPU.
- **Out-of-band update.** The installation or update is performed by the Lenovo XClarity Controller collecting the update and then directing the update to the target subsystem or device. Out-of-band updates have no dependency on an operating system executing on the core CPU. However, most out-of-band operations do require the server to be in the S0 (Working) power state.
- **On-Target update.** The installation or update is initiated from an Operating System executing on the server's operating system.
- **Off-Target update.** The installation or update is initiated from a computing device interacting directly with the server's Lenovo XClarity Controller.
- **UpdateXpress System Packs (UXSPs).** UXSPs are bundled updates designed and tested to provide the interdependent level of functionality, performance, and compatibility. UXSPs are server machine-type specific and are built (with firmware and device driver updates) to support specific Windows Server, Red Hat Enterprise Linux (RHEL) and SUSE Linux Enterprise Server (SLES) operating system distributions. Machine-type-specific firmware-only UXSPs are also available.

See the following table to determine the best Lenovo tool to use for installing and setting up the firmware:

Tool	In-band update	Out-of-band update	On-target update	Off-target update	Graphical user interface	Command-line interface	Supports UXSPs
<b>Lenovo XClarity Provisioning Manager</b>  Limited to core system firmware only.	✓			✓	✓		✓
<b>Lenovo XClarity Controller</b>  Supports core system firmware and most advanced I/O option firmware updates		✓		✓	✓	✓	
<b>Lenovo XClarity Essentials OneCLI</b>  Supports all core system firmware, I/O firmware, and installed operating system driver updates	✓	✓				✓	✓
<b>Lenovo XClarity Essentials UpdateXpress</b>  Supports all core system firmware, I/O firmware, and installed operating system driver updates	✓	✓			✓		✓
<b>Lenovo XClarity Administrator</b>  Supports core system firmware and I/O firmware updates	✓	✓		✓	✓		

The latest firmware can be found at the following site:

<http://datacentersupport.lenovo.com/products/servers/thinksystem/sn850/7X15/downloads>

- **Lenovo XClarity Provisioning Manager**

From Lenovo XClarity Provisioning Manager, you can update the Lenovo XClarity Controller firmware, the UEFI firmware, and the Lenovo XClarity Provisioning Manager software.

**Note:** By default, the Lenovo XClarity Provisioning Manager Graphical User Interface is displayed when you press F1. If you have changed that default to be the text-based system setup, you can bring up the Graphical User Interface from the text-based system setup interface.

Additional information about using Lenovo XClarity Provisioning Manager to update firmware is available at:

[http://sysmgt.lenovofiles.com/help/topic/LXPM/platform\\_update.html](http://sysmgt.lenovofiles.com/help/topic/LXPM/platform_update.html)

- **Lenovo XClarity Controller**

If you need to install a specific update, you can use the Lenovo XClarity Controller interface for a specific server.

**Notes:**

- To perform an in-band update through Windows or Linux, the operating system driver must be installed and the Ethernet-over-USB (sometimes called LAN over USB) interface must be enabled.

Additional information about configuring Ethernet over USB is available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia\\_c\\_configuringUSB.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_configuringUSB.html)

- If you update firmware through the Lenovo XClarity Controller, make sure that you have downloaded and installed the latest device drivers for the operating system that is running on the server.

Specific details about updating firmware using Lenovo XClarity Controller are available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia\\_c\\_manageserverfirmware.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_manageserverfirmware.html)

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI is a collection of command line applications that can be used to manage Lenovo servers. Its update application can be used to update firmware and device drivers for your servers. The update can be performed within the host operating system of the server (in-band) or remotely through the BMC of the server (out-of-band).

Specific details about updating firmware using Lenovo XClarity Essentials OneCLI is available at:

[http://sysmgt.lenovofiles.com/help/topic/toolsctr\\_cli\\_lenovo/onecli\\_c\\_update.html](http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_c_update.html)

- **Lenovo XClarity Essentials UpdateXpress**

Lenovo XClarity Essentials UpdateXpress provides most of OneCLI update functions through a graphical user interface (GUI). It can be used to acquire and deploy UpdateXpress System Pack (UXSP) update packages and individual updates. UpdateXpress System Packs contain firmware and device driver updates for Microsoft Windows and for Linux.

You can obtain Lenovo XClarity Essentials UpdateXpress from the following location:

<https://datacentersupport.lenovo.com/us/en/solutions/ht503692>

- **Lenovo XClarity Administrator**

If you are managing multiple servers using the Lenovo XClarity Administrator, you can update firmware for all managed servers through that interface. Firmware management is simplified by assigning firmware-compliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints, Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

Specific details about updating firmware using Lenovo XClarity Administrator are available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/update\\_fw.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/update_fw.html)

---

## Configure the firmware

Several options are available to install and set up the firmware for the compute node.

- **Lenovo XClarity Provisioning Manager**

From Lenovo XClarity Provisioning Manager, you can configure the UEFI settings for your compute node.

**Note:** The Lenovo XClarity Provisioning Manager provides a Graphical User Interface to configure a compute node. The text-based interface to system configuration (the Setup Utility) is also available. From Lenovo XClarity Provisioning Manager, you can choose to restart the compute node and access the text-



based interface. In addition, you can choose to make the text-based interface the default interface that is displayed when you press F1.

- **Lenovo XClarity Essentials OneCLI**

You can use the config application and commands to view the current system configuration settings and make changes to Lenovo XClarity Controller and UEFI. The saved configuration information can be used to replicate or restore other systems.

For information about configuring the compute node using Lenovo XClarity Essentials OneCLI, see:

[http://sysmgt.lenovofiles.com/help/topic/toolsctr\\_cli\\_lenovo/onecli\\_c\\_settings\\_info\\_commands.html](http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_c_settings_info_commands.html)

- **Lenovo XClarity Administrator**

You can quickly provision and pre-provision all of your servers using a consistent configuration. Configuration settings (such as local storage, I/O adapters, boot settings, firmware, ports, and Lenovo XClarity Controller and UEFI settings) are saved as a compute node pattern that can be applied to one or more managed servers. When the compute node patterns are updated, the changes are automatically deployed to the applied servers.

Specific details about updating firmware using Lenovo XClarity Administrator are available at:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/server\\_configuring.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/server_configuring.html)

- **Lenovo XClarity Controller**

You can configure the management processor for the compute node through the Lenovo XClarity Controller Web interface or through the command-line interface.

For information about configuring the compute node using Lenovo XClarity Controller, see:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia\\_c\\_manageserverfirmware.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_manageserverfirmware.html)

---

## Memory configuration

Memory performance depends on several variables, such as memory mode, memory speed, memory ranks, memory population and processors.

More information about optimizing memory performance and configuring memory is available at the Lenovo Press website:

<https://lenovopress.com/servers/options/memory>

In addition, you can take advantage of a memory configurator, which is available at the following site:

[http://lsec.lenovo.com/ss/#/memory\\_configuration](http://lsec.lenovo.com/ss/#/memory_configuration)

For specific information about the required installation order of memory modules in your server based on the system configuration and memory mode that you are implementing, see the *ThinkSystem SN850 Memory Population Reference*.

---

## RAID configuration

Using a Redundant Array of Independent Disks (RAID) to store data remains one of the most common and cost-efficient methods to increase server's storage performance, availability, and capacity.

RAID increases performance by allowing multiple drives to process I/O requests simultaneously. RAID can also prevent data loss in case of a drive failure by reconstructing (or rebuilding) the missing data from the failed drive using the data from the remaining drives.

RAID array (also known as RAID drive group) is a group of multiple physical drives that uses a certain common method to distribute data across the drives. A virtual drive (also known as virtual disk or logical drive) is a partition in the drive group that is made up of contiguous data segments on the drives. Virtual drive is presented up to the host operating system as a physical disk that can be partitioned to create OS logical drives or volumes.

An introduction to RAID is available at the following Lenovo Press website:

<https://lenovopress.com/lp0578-lenovo-raid-introduction>

Detailed information about RAID management tools and resources is available at the following Lenovo Press website:

<https://lenovopress.com/lp0579-lenovo-raid-management-tools-and-resources>

---

## Install the operating system

Several options are available to install an operating system on the server.

- **Lenovo XClarity Administrator**

If you are managing your server using Lenovo XClarity Administrator, you can use it to deploy operating-system images to up to 28 managed servers concurrently. For more information about using Lenovo XClarity Administrator to deploy operating system images, see:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/compute\\_node\\_image\\_deployment.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/compute_node_image_deployment.html)

- **Lenovo XClarity Provisioning Manager**

Lenovo XClarity Provisioning Manager is used to install operating system of single server. You can complete operating system installation by following the instructions in Lenovo XClarity Provisioning Manager OS Installation function.

- **Install the operating system manually**

If you cannot install the operating system through Lenovo XClarity Administrator or Lenovo XClarity Provisioning Manager, you can install the operating system manually. For more information about installing a specific operating system:

1. Go to <http://datacentersupport.lenovo.com> and navigate to the support page for your server.
2. Click **How-tos & Solutions**.
3. Select an operating system and the installation instructions will be displayed.

---

## Back up the compute node configuration

After setting up the server or making changes to the configuration, it is a good practice to make a complete backup of the compute node configuration.

Make sure that you create backups for the following compute node components:

- **Management processor**

You can back up the management processor configuration through the Lenovo XClarity Controller interface. For details about backing up the management processor configuration, see:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia\\_c\\_backupthexcc.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_backupthexcc.html)

Alternatively, you can use the **save** command from Lenovo XClarity Essentials OneCLI to create a backup of all configuration settings. For more information about the **save** command, see:

[http://sysmgt.lenovofiles.com/help/topic/toolsctr\\_cli\\_lenovo/onecli\\_r\\_save\\_command.html](http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_r_save_command.html)

- **Operating system**

Use your own operating-system and user-data backup methods to back up the operating system and user data for the compute node.

If you are managing the server from Lenovo XClarity Administrator, you can back up the compute node configuration from the Lenovo XClarity Administrator interface. For more information, see:

[http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/backup\\_backupendpoints.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/backup_backupendpoints.html)



---

## Chapter 5. Resolving installation issues

Use this information to resolve issues that you might have when setting up your system.

Use the information in this section to diagnose and resolve problems that you might encounter during the initial installation and setup of your server.

- “Single compute node does not power on” on page 69
- “The compute node immediately displays the POST Event Viewer when it is turned on” on page 69
- “Embedded hypervisor is not in the boot list” on page 70
- “Server cannot recognize a hard drive” on page 70
- “Displayed system memory less than installed physical memory” on page 71
- “A Lenovo optional device that was just installed does not work” on page 71
- “Voltage planar fault is displayed in the event log” on page 71

### Single compute node does not power on

Complete the following steps until the problem is resolved:

1. If you recently installed, moved, or serviced the compute node, reseal the compute node in the bay. If the compute node was not recently installed, moved, or serviced, perform a virtual reseal through the CMM **service** command. For more information about the CMM **service** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli\\_command\\_service.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli_command_service.html).
2. Check the event log on the CMM 2 for any events that are related to the compute node and solve them.
3. Make sure that the CMM 2 can recognize the compute node. Log in to the CMM 2 user interface and verify that the compute node appears in the chassis view. If the CMM 2 cannot recognize the compute node, remove it, and inspect the compute node and the back of the node bay to make sure that there is no physical damage to the connectors.
4. Make sure that the power policy that is implemented on the CMM 2 is sufficient to enable the compute node to power on. You can view the power policy using the CMM 2 **pmpolicy** command or the CMM 2 web interface.
  - For more information about the CMM 2 **pmpolicy** command, see the "Flex System Chassis Management Module: Command-Line Interface Reference Guide" at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli\\_command\\_pmpolicy.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cli_command_pmpolicy.html).
  - From the CMM 2 web interface, select **Power Modules and Management** from the Chassis Management menu. For more information, see the "Flex System Chassis Management Module: User's Guide" at [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm\\_user\\_guide.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm_user_guide.html). All fields and options are described in the CMM 2 web interface online help.

### The compute node immediately displays the POST Event Viewer when it is turned on

Complete the following steps until the problem is solved.

1. Correct any errors that are indicated by the light path diagnostics LEDs.
2. Make sure that the compute node supports all the processors and that the processors match in speed and cache size.

You can view processor details from system setup.

To determine if the processor is supported for the compute node, see <http://www.lenovo.com/serverproven/>.

3. (Trained technician only) Make sure that processor 1 and 2 are seated correctly
4. (Trained technician only) Remove processor 3 and 4 and restart the compute node.
5. Replace the following components one at a time, in the order shown, restarting the compute node each time:
  - a. (Trained technician only) Processor
  - b. (Trained technician only) System board

### **Embedded hypervisor is not in the boot list**

Complete the following steps until the problem is solved.

1. If the compute node has been installed, moved, or serviced recently, or if this is the first time the embedded hypervisor is being used, make sure that the device is connected properly and that there is no physical damage to the connectors.
2. See the documentation that comes with the optional embedded hypervisor flash device for setup and configuration information.
3. Check <http://www.lenovo.com/serverproven/> to validate that the embedded hypervisor device is supported for the compute node.
4. Make sure that the embedded hypervisor device is listed in the list of available boot options. From the management controller user interface, click **Compute node Configuration → Boot Options**.  
For information about accessing the management controller user interface, see the XClarity Controller product documentation:  
[http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/dw1lm\\_c\\_chapter2\\_openingandusing.html](http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/dw1lm_c_chapter2_openingandusing.html)
5. Check <http://datacentersupport.lenovo.com> for any tech tips (service bulletins) related to the embedded hypervisor and the compute node.
6. Make sure that other software works on the compute node to ensure that it is working properly.

### **Server cannot recognize a hard drive**

Complete the following steps until the problem is solved.

1. Verify that the drive is supported for the compute node. See <http://www.lenovo.com/serverproven/> for a list of supported hard drives.
2. Make sure that the drive is seated in the drive bay properly and that there is no physical damage to the drive connectors.
3. Run the diagnostics tests for the hard disk drives. When you start a compute node and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform hard drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → HDD test**.  
Based on those tests:
  - a. If the drive fails the diagnostic test, replace the drive.
  - b. If the drive passes the diagnostic tests but is still not recognized, complete the following steps:
    - 1) Replace the drive (see “Install a 2.5-inch hot-swap drive” on page 32 for instructions).
    - 2) Replace the hard drive backplane (see “Install a 2.5-inch drive backplane” on page 31 for instructions).
4. There are several types of drive, make sure you install the right type drive which is the same as the compute node setting:
  - SATA drive
  - SAS drive
  - NVMe drive

## Displayed system memory less than installed physical memory

Complete the following steps until the problem is solved.

1. Make sure that:
  - a. You have installed the correct type of memory (see “Install a DIMM” on page 34 for instructions).
  - b. Memory mirroring or memory sparing mode does not account for the discrepancy.  
To determine the status of a DIMM, restart the compute node and press F1 to display theLenovo XClarity Provisioning Manager interface. Then, click **System settings → Memory**.
2. If new memory has recently been installed, make sure that no configuration events are reported in the event log. If there are any events, resolve them.  
  
**Note:** DIMMs are verified as authentic Lenovo or IBM modules by the UEFI software. If any non-authentic DIMMs are detected, an informational message appears in the system event log and memory performance might be limited. Non-authentic DIMMs are not covered by your Lenovo warranty.
3. If the compute node was recently installed, moved, or serviced, make sure that the DIMMs are correctly seated in the connectors (see “Install a DIMM” on page 34 for instructions).
4. Make sure that all DIMMs are enabled. The compute node might have automatically disabled a DIMM when it detected a problem, or a DIMM might have been manually disabled.  
To determine the status of a DIMM, restart the compute node and press F1 to display theLenovo XClarity Provisioning Manager interface. Then, click **System settings → Memory**.
5. Run memory diagnostics. When you start a compute node and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform memory diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → Memory test**.
6. Remove DIMMs until the compute node is showing the correct amount of memory. Install one DIMM at a time until you can determine which DIMM is not working properly. Remove that DIMM and replace it with a good DIMM (see “Install a DIMM” on page 34 for instructions).  
  
**Note:** After you install or remove a DIMM, you must change and save the new configuration information by using the Setup utility. When you turn on the compute node, a message indicates that the memory configuration has changed. Press F1 to display the Lenovo XClarity Provisioning Manager interface. Then, save the configuration.
7. If the problem remains, contact Lenovo Support.

## A Lenovo optional device that was just installed does not work

1. Make sure that:
  - The device is supported for the compute node (see <http://www.lenovo.com/serverproven/>).
  - You followed the installation instructions that came with the device and the device is installed correctly.
  - You have not loosened any other installed devices or cables.
  - You updated the configuration information in the Setup utility. Whenever memory or any other device is changed, you must update the configuration.
2. Reseat the device that you just installed.
3. Replace the device that you just installed.

## Voltage planar fault is displayed in the event log

Complete the following steps until the problem is solved.

1. Revert the system to the minimum configuration. See “Specifications” on page 6 for the minimally required number of processors and DIMMs.
2. Restart the system.

- If the system restarts, add each of the items that you removed one at a time, restarting the system each time, until the error occurs. Replace the item for which the error occurs.
- If the system does not restart, suspect the system board.



---

## Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

<http://datacentersupport.lenovo.com>

**Note:** This section includes references to IBM web sites and information about obtaining service. IBM is Lenovo's preferred service provider for ThinkSystem.

---

### Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

#### Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

<http://thinksystem.lenovofiles.com/help/index.jsp>

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check <http://www.lenovo.com/serverproven/> to make sure that the hardware and software is supported by your product.
- Go to <http://datacentersupport.lenovo.com> and check for information to help you solve the problem.
  - Check the Lenovo forums at [https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv\\_eg](https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv_eg) to see if someone else has encountered a similar problem.

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error

messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

### **Gathering information needed to call Support**

If you believe that you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare before you call. You can also see <http://datacentersupport.lenovo.com/warrantylookup> for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier)
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to <https://www-947.ibm.com/support/servicerequest/Home.action> to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

---

## **Collecting service data**

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**

Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**

You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.

- For more information about using the web interface to collect service data, see [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia\\_c\\_servicesandsupport.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_servicesandsupport.html).

- For more information about using the CLI to collect service data, see [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/nn1ia\\_r\\_ffdcommand.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/nn1ia_r_ffdcommand.html).

- **Chassis Management Module 2 (CMM 2)**

Use the Download Service Data function of the CMM 2 to collect service data for compute nodes.

For more information about downloading service data from the CMM 2, see [http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm\\_ui\\_service\\_and\\_support.html](http://flexsystem.lenovofiles.com/help/topic/com.lenovo.acc.cmm.doc/cmm_ui_service_and_support.html).

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support Center.

You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at [http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/admin\\_setupcallhome.html](http://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/admin_setupcallhome.html).

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

To obtain service data, you can run the **getinfor** command. For more information about running the **getinfor**, see [http://sysmgt.lenovofiles.com/help/topic/toolsctr\\_cli\\_lenovo/onecli\\_r\\_getinfor\\_command.html](http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_r_getinfor_command.html).

---

## Contacting Support

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to <https://datacentersupport.lenovo.com/us/en/serviceprovider> and use filter searching for different countries. For Lenovo support telephone numbers, see <https://datacentersupport.lenovo.com/us/en/supportphonenumberlist>. In the U.S. and Canada, call 1-800-426-7378.

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

### China product support

To contact product support in China, go to:  
<http://support.lenovo.com.cn/lenovo/wsi/es/ThinkSystem.html>

You can also call 400-106-8888 for product support. The call support is available Monday through Friday, from 9 a.m. to 6 p.m.

### Taiwan product support

To contact product support for Taiwan, call 0800-016-888. The call support is available 24 hours a day, 7 days a week.



---

# Index

2.5-inch drive backplane  
installing options 31  
removing 52

## A

activity LED 15  
air baffle  
removing 30  
replacing 55

## B

back up the compute node configuration 66  
button, power 15

## C

CMOS battery (CR2032) 20  
collecting service data 74  
Common installation issues 69  
components  
system board 19  
compute node cover  
installing 56  
removing 29  
compute node in the chassis  
installing 58  
Compute node setup 25  
compute node setup checklist 25  
Configuration - ThinkSystem SN850 61  
configure the firmware 64  
connectors, system board 20  
cover  
removing 29  
CPU  
option install 42  
creating a personalized support web page 73  
custom support web page 73

## D

devices, static-sensitive  
handling 28  
DIMM  
installing options 34  
DIMM connectors 20  
Drive status LED 15

## F

fabric connector  
location 20  
fault LED 15  
features 3  
firmware updates 1  
flash power module  
installing 50

## G

Getting help 73  
guidelines  
options installation 26  
system reliability 27

## H

handling static-sensitive devices 28  
hardware options  
installing 28  
hardware service and support telephone numbers 75  
HDD backplane connector 20  
help 73  
hot-swap hard disk or solid-state drive  
installing options 32

## I

identification LED 15  
install the operating system 66  
installation 1  
guidelines 26  
installation guidelines 26  
installing  
compute node 58  
compute node cover 56  
flash power module 50  
installing options  
2.5-inch drive backplane 31  
DIMM 34  
hot-swap hard disk or solid-state drive 32  
interposer card 44  
I/O expansion adapter 36  
M.2 backplane 41  
M.2 driver 38  
RAID adapter 47  
interposer card  
installing options 44  
introduction 1  
I/O expansion adapter  
installing options 36  
I/O expansion connectors 20

## J

jumpers, system board 21

## K

KVM cable 19

## L

LEDs  
activity 15  
fault 15  
identification 15  
power 15

## M

- M.2 backplane
  - installing options 41
- M.2 drive
  - installing options 38
- management options 8
- memory configuration 65
- microprocessor
  - option install 42

## O

- online documentation 1
- option install
  - CPU 42
  - microprocessor 42
  - PHM 42
  - processor 42
  - processor-heat-sink module 42

## P

- parts list 22
- PHM
  - option install 42
- power button 15
- power LED 15
- power off the server 60
- power on the server 59
- powering off the compute node 60
- powering on the compute node 59
- processor
  - option install 42
- processor connector 20
- processor-heat-sink module
  - option install 42

## R

- RAID adapter
  - installing options 47
  - removing 53
- RAID configuration 65
- removing
  - 2.5-inch drive backplane 52
  - air baffle 30
  - compute node cover 29
  - RAID adapter 53
- replacing
  - air baffle 55
- retainer on M.2 backplane
  - adjustment 40

## S

- safety iii
- safety inspection checklist iv
- service and support
  - before you call 73
  - hardware 75
  - software 75
- service data 74
- SN850
  - introduction 1
- software service and support telephone numbers 75
- Specifications 6
- starting the compute node 59
- static-sensitive devices

- handling 28
- stopping the compute node 60
- support web page, custom 73
- switches, system board 21
- system board
  - connectors 20
  - jumpers 21
  - layouts 19
  - switches 21
- System configuration - ThinkSystem SN850 61
- system reliability guidelines 27

## T

- telephone numbers 75
- turning off the compute node 60
- turning on the compute node 59

## U

- update the firmware 62
- USB management button 15

## V

- validate compute node setup 59

## W

- working inside the compute node
  - power on 27





Part Number: SP47A10189

Printed in China

(1P) P/N: SP47A10189

